



About the Alliance Platinum Permitting Program

The Greater Fort Lauderdale Alliance Platinum Permitting Program was created to promote a permit friendly process that will encourage growth and expansion in Broward County. Cities and Municipalities are designated Platinum Cities by creating and adhering to a streamlined review and permitting process that eliminates delay and uncertainty and allows free commerce to flourish. Your city commission has committed to the following three main objectives of the Platinum Program are:

- ❖ Adopt a streamlined permitting ordinance/resolution focused on permitting excellence
- ❖ Provide a transparent online permit tracking system to follow the permit throughout the process
- ❖ Designate a staff representative as a single point of contact “The Concierge” for those involved in the permitting process.

Platinum City Permitting “Concierge” Position

Broward County, the Greater Fort Lauderdale Alliance, BORA, Broward County Building & Fire Officials, the League of Cities and many Municipalities are committed on behalf of businesses and permit applicants to create a permit friendly process. As a result of the Platinum Program, your city commission has dedicated and committed to designating a Concierge position which assists in the following:

- ❖ Serve as the designated and appointed staff representative as a single point of contact - “The Concierge” - for those involved in the permitting process.
- ❖ The Concierge uses their communication skills and knowledge to assist the general public in order to support the Platinum Program.
- ❖ The Concierge has general knowledge of the building, construction, development, and permitting process in their city.
- ❖ The Concierge guides applicants through your city and municipality building and permitting website.
- ❖ The Concierge directs applicants to other websites and departments as may be required to work with your city’s transparent online permitting process.
- ❖ The Concierge assists applicants with your city and municipality online permit tracking system to follow the permit throughout the process.
- ❖ The Concierge facilitates communication between the parties regarding the permitting process.
- ❖ The Concierge directs applicants in the proper steps to take.
- ❖ The Concierge directs applicants to the proper forms, websites, and departments involved in the permit application process as deemed necessary.
- ❖ The Concierge may be a communicator on occasion between other departments regarding the process.
- ❖ The Concierge’s main function is communication to a permitting applicant.
- ❖ The Concierge promotes your city as “permit-business-friendly”

Appointment

“The Concierge” may be appointed by your Mayor, City Manager, or by the Economic Development team; but most likely will be appointed by the Department’s Chief Building Official since they would be most knowledgeable and at the forefront of what is happening with the City Planning, Zoning, Fire Department, and other applicable areas of the city.

For additional information contact

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