



Environmental Protection and Growth Management Department
ENVIRONMENTAL AND CONSUMER PROTECTION DIVISION
 1 North University Drive, Box #302 • Plantation, Florida 33324 • 954-765-4400 • broward.org/consumer

General Consumer Complaint



All information provided to the Environmental and Consumer Protection Division is public record and is available for inspection by the public under the Florida Public Records Law. This includes all of the information you have included in this complaint and supporting documentation.

Complainant Information (Consumer)				
Name		Home Phone		
Address	Apt #	City	State	Zip
Mobile Phone		Work Phone		
Email				
Respondent Information (Business)				
Name		Does Business As (DBA)		
Address		City	State	Zip
Phone	Email			
Fax	Contact			
Transaction Information				
Transaction Date _____		Dollar Amount in Dispute \$ _____		
Have you contacted the business about this complaint?		<input type="checkbox"/> Yes <input type="checkbox"/> No		
Did you sign a contract or other document?		<input type="checkbox"/> Yes <input type="checkbox"/> No		
What other agencies/organizations have you contacted for assistance; what was the outcome?				
What complaint resolution would you consider to be mutually fair?				

Florida Statute §837.06 states: *Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.*

Under penalty of perjury, I declare the facts contained herein are true, correct and complete.

Signature

Date

Dispute Information



Please give a complete description of your complaint and provide copies (front and back) of all paperwork related to your complaint, including copies of contracts and/or estimates, proof of payment* and any other pertinent materials. Please cross out all Social Security Numbers and bank or credit card account numbers. *If copies are not available, please indicate.* **Do not send original documents**

**Proof of payment includes: (1) if payment was made by cash, a receipt reflecting payment; (2) if payment was made by check, a photocopy of the front and back of the negotiated check; (3) if payment was made by credit card, a photocopy of the credit card receipt or statement; (4) if a dispute was filed with your credit card company, the results of that dispute.*

*Please send your completed complaint form and all supporting documentation to the Division address on page 1 or
FAX to 954-765-5199*