



Water and Wastewater Services
 2555 W. Copans Road, Pompano Beach, FL 33069 Office:
 954-831-3250 Fax: 954-831-0853
www.broward.org/waterservices

WATER AND WASTEWATER SERVICES CUSTOMER SERVICE SURVEY

Service Address or
 Customer Number _____

Dear Customer:

Broward County Water and Wastewater Services is committed to providing excellent customer service. Your experience and feedback when calling our Customer Service Call Center (954) 831-3250 or visiting one of our two (2) full service payment locations is extremely important in ensuring that the services provided by our Customer Service Representatives are rewarding. Please take a moment to complete the enclosed survey and return the form to us with your payment. Thank you for your contribution to our ongoing efforts to provide you with “Our best, nothing less”.

Full service payment locations:

2555 West Copans Road Pompano Beach Office hours: 8 a.m. – 5 p.m.	&	4000 N. State Road 7 (441), Suite 101 Lauderdale Lakes Office hours: 8 a.m. – 4:30 p.m.
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Customer Call Center: 954- 831-3250 - Monday to Friday 8:30 am – 4:45 pm.

CUSTOMER SERVICE SURVEY

	Poor (1)	Fair (2)	Good (3)	Very Good (4)	Excellent (5)
Prompt Service					
Professional Greeting					
Courteous Staff					
Knowledgeable Staff					
Overall Satisfaction					

Comments: _____

Submit by Email