

## AVIATION INFORMATION SYSTEMS

### Fiscal Year 2006 - 1st Quarter

#### Goal Statement

To provide timely, accurate information and rapid and reliable service response for Information Technology (IT) solutions that support and meet the business and customer service objectives of the County and the Aviation Department.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Number of information system ports maintained	N/A	1,770	1,750	1
Number of FIDS screens, jetways, visual paging displays, baggage carousels, and flight departure displays maintained	N/A	700	700	1
PCs maintained per staff	N/A	340	350	1
Network servers maintained per staff member	N/A	26	28	1
Percent of time FLL network is available	96	97	98	
Number of personal computer problems resolved	N/A	625	2,600	1

#### Notes

1 New measure in FY06.