

## COUNTY RECORDS

### Fiscal Year 2006 - 1st Quarter

#### Goal Statement

To administer the Official Records System for the citizens of Broward County for the purposes of recording and cataloging recordable public records and collection of established fees; and to ensure compliance with Florida law as it relates to the retention and disposal of public records.

<b>Performance Measures</b>	<b>FY 2005 Year-to-Date</b>	<b>FY 2006 Year-to-Date</b>	<b>FY 2006 Projected</b>
Number of documents recorded	230,932	242,823	935,000
Number of customers served (research assistance)	12,580	11,988	49,450
Number of pages filmed/scanned	1,089,097	1,193,756	4,315,000
Average number of documents recorded per document recorder per day	118	117	118
Percent of time routine research requests were responded to within one working day	98	98	97
External customer satisfaction rating (%)	N/A	N/A	96
Percent of recorded documents received over the counter and returned directly to the customer	N/A	93	82

**COUNTY RECORDS  
VALUE ADJUSTMENT BOARD**

**Fiscal Year 2006 - 1st Quarter**

**Goal Statement**

To manage the Administrative Review Process, on behalf of the Value Adjustment Board, for the taxpayers of Broward County in order to provide a means for taxpayers to appeal the assessments placed on their property by the Property Appraiser's Office.

<b>Performance Measures</b>	<b>FY 2005 Year-to-Date</b>	<b>FY 2006 Year-to-Date</b>	<b>FY 2006 Projected</b>	
Number of folios confirmed by the VAB	1,478	0	28,000	1
Average number of parcels heard per hearing date	16	13	15	
Percentage of cases completed by March 31	N/A	N/A	90	
Number of hearings resolved	1,478	9,028	15,000	2

**Notes**

- 1** The number of folios confirmed by the VAB was zero this quarter because no Board meetings took place.
- 2** The number of hearings resolved are now reported as they take place, since they are no longer presented to the Board for confirmation.