

SUPPORT ENFORCEMENT

Fiscal Year 2006 - 1st Quarter

Goal Statement

To enforce all non IV-D cases referred by the Circuit Court Judges or qualifying non IV-D petitioners and to collect child support/alimony payments and distribute the money to the appropriate individuals.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Total dollar amount of collections (millions)	5.52	20.00	20.00
Number of hearings scheduled	814	4,200	4,200
Cost per thousand of payment processed (dollars)	5.00	7.00	7.00
Percentage of Broward cases receiving payments	82	85	85
Percentage of Broward cases with pre-paid balance	9	10	10
External customer satisfaction rating (%)	75	70	70