

**WATER & WASTEWATER SERVICES
RETAIL WATER/WASTEWATER**

Fiscal Year 2006 - 1st Quarter

Goal Statement

To produce high quality potable water and reliable water distribution and wastewater collection services to our customers, and to ensure that all services of this division are delivered in a safe, efficient, and cost-effective manner.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Millions of gallons of water delivered	2,924	2,734	11,600	
Millions of gallons of wastewater collected	1,367	1,542	7,000	
Cost per million gallons for water treatment and pumping	860	1,229	1,200	
Number of external customer complaints	22	3	65	
Percentage of water quality tests in compliance	N/A	N/A	100	
Percentage of sewage spills & line blockage responses within 2-hours	N/A	N/A	98	
Millions of gallons of wholesale wastewater treated/disposed of	6,627	7,211	26,060	
Millions of gallons of wholesale wastewater transmitted	4,803	4,617	19,160	
Millions of wet tons of bio-solids disposed of	23,812	19,384	90,000	
Percentage of compliance with federal and state-mandated inspection and sampling	69	76	90	
Number of lab samples tested and analyzed	10,144	8,606	43,200	
Average number of days for enforcement action	8	9	10	
Cost per million gallons for wastewater treatment (dollars)	210	337	350	
Number of odor complaints	1	0	1	
Number of system backups	0	2	0	1
Millions of gallons of hauled waste disposed of	19	13	50	
Number of permit violations	0	0	3	
Number of days for pre-treatment program issuance	110	N/A	120	
Percent pretreatment facilities in compliance with federal and state requirements	100	100	100	

Notes

- 1 These system backups were a result of wet well overflow at Lift Station 462 (3800 NW 85 Ave. Coral Springs) on 12/05/05 & 12/13/05 due to electronic malfunction.