

**OFFICE OF EQUAL OPPORTUNITY
SMALL BUSINESS DEVELOPMENT DIVISION**

Fiscal Year 2006 - 2nd Quarter

Goal Statement

To promote and encourage the development and continued expansion of small, minority, disadvantaged, and women-owned businesses in Broward County, in order to assure equitable representation on County contracts.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Percentage of applications successfully receiving certification	96	85	85	
Percentage of decisions rendered on certification applications within 60 days	86	100	90	
Number of certified firms eligible to participate in the County's procurement process	2,195	5,504	3,000	
Total dollars received by SBEs/SDBEs for participation in County procurement contracts (millions)	53,594,448	27,782,844	125,000,000	1
Number of contract compliance reviews conducted	712	1,367	660	
Percentage of contract compliance reviews completed within 45 days	99	100	97	
Total dollars received by SBEs for participation in County sheltered market opportunities (millions)	2,927,366	TBD	5	2
Percentage of contracts that met or exceeded County participation goals	61	89	75	
Number of certified small businesses receiving County contracts	169	TBD	300	3
External customer satisfaction rating	94	96	85	

Notes

- 1** Excludes direct payments and sheltered market dollars - Pending AMS report by Purchasing.
- 2** Total dollars pending AMS Report from Purchasing.
- 3** Total number pending AMS Report from Purchasing.

**OFFICE OF EQUAL OPPORTUNITY
CIVIL RIGHTS DIVISION, DISABILITY AFFAIRS/HIPAA COMPLIANCE SECTION,
AND EQUAL EMPLOYMENT OPPORTUNITY SECTION**

Fiscal Year 2006 - 2nd Quarter

Goal Statement

To promote and ensure equal treatment, access and inclusion for all persons within Broward County in a manner that fosters unity, diversity and tolerance through quality public service.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
CIVIL RIGHTS DIVISION			
Total cases accepted for investigation under EEOC contract	214	185	313
Community Outreach Workshops/ Events	31	59	75
Percentage of cases completed within 180 days	60	116	80
Total number of Investigations completed (Dual filing & Act only)	145	128	385
External client satisfaction rating (%)	100	100	90
DISABILITY AFFAIRS/HIPAA COMPLIANCE SECTION			
Total number of Information and Referral Inquiries received and routed	135	94	350
Internal (County) Technical Assistance Requests processed and responded to	6	38	20
Number of training programs offered/internal (Title II only) and external	1	6	15
Number of new site surveys for ADA compliance	6	36	10
Percentage of privacy complaints investigated and resolved within thirty (30) days of receipt	0	100	100
Percentage of county employees successfully completing HIPAA training material	N/A	13	50

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
EEO SECTION			
Number of internal EEO complaints filed	32	11	52
Number of EEO complaints resolved	28	10	52
ADA Accommodation Requests (Title I Employment)	32	21	64
Training workshops conducted by staff and external trainers	12	6	24