

## SUPPORT ENFORCEMENT

### Fiscal Year 2006 - 2nd Quarter

#### Goal Statement

To enforce all on IV-D cases referred by the Circuit Court Judges or qualifying non IV-D petitioners to collect child support/alimony payments and distribute the money to the appropriate individuals.

<b>Performance Measures</b>	<b>FY 2005 Year-to-Date</b>	<b>FY 2006 Year-to-Date</b>	<b>FY 2006 Projected</b>
Total dollar amount of collections (millions)	11.00	10.63	20.00
Number of hearings scheduled	1,451	2,081	4,200
Cost per thousand of payment processed (dollars)	7.00	7.49	7.00
Percentage of Broward cases receiving payments	82	82	85
Percentage of Broward cases with pre-paid balance	9	9	10
External customer satisfaction rating (%)	80	62	70