

## WATER RESOURCES

### Fiscal Year 2006 - 2nd Quarter

#### Goal Statement

To maximize and protect the beneficial uses of Broward County's water resources for all people and ecosystems within the County and to provide an adequate quantity and quality of water for the present and future.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Percentage of licenses issued/denied within the required time according to the Broward County Code	100	100	100	
Percentage of complaints effectively resolved within 45 days	99	98	100	
Percentage of known non-compliant facilities having enforcement action taken	100	100	100	
Number of inspections performed	443	131	900	1
Number of workshops held and presentations made	25	20	12	
Average number of inspections per employee per month	49	22	50	1
Percentage of water demand reduction for large irrigation users	N/A	34	5	
External customer satisfaction rating (%)	N/A	N/A	91	2
Percentage of municipal storm sewer systems monitored found meeting surface water quality standards	99	100	95	
Percentage of municipalities and independent special districts with new, renewed or continued support or participation in IWRP projects	N/A	90	95	

#### Notes

- 1 This measure is lower than this time last year because division inspection procedures were modified so that inspections are performed one time after the engineer has certified the project complete. This has reduced the number and average number of inspections performed.
- 2 Customer satisfaction survey reported annually.