

**PROJECT MANAGEMENT DIVISION
PROJECT MANAGEMENT**

Fiscal Year 2006 - 2nd Quarter

Goal Statement

To improve construction management efficiency and accountability in job-site management, and to ensure completion of projects on time and within the approved budget through project manager educational workshops. To improve the efficiency of agenda report and change order processing.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Average percentage of change orders issued to the original contract amount for the fiscal year	1.9	1.2	4
Number of workshops designed to promote professional and technical competence of construction project managers	2	2	4
Number of Agenda Reports processed	25	31	52
Number of Delegated Change Orders processed	60	68	145
Number of Public Works Approved Change Orders Processed	21	12	52
Internal customer satisfaction rating of work product	N/A	N/A	90
Percentage of Agenda Reports processed within 11 calendar days from receipt to delivery	N/A	100	90
Percentage of Delegated Change Orders processed within 5 calendar days or less from receipt to delivery to Purchasing	N/A	94	95
Percentage of Public Works Approved Change Orders processed within 6 calendar days or less from receipt to delivery to Purchasing	N/A	95	95