

**OFFICE OF HOUSING
ADMINISTRATION**

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To develop and administer procedures for the Office of Housing to ensure efficient and effective operations.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Number of new affordable owner-occupied units constructed, assisted with Federal and State Grants	N/A	0	26	
Number of new affordable rental units constructed, assisted with Federal and State grants	N/A	148	200	
Number of affordable housing presentations to local governments, non-profits and developers	N/A	36	18	
Staff hours per preparation and completion of one bond transaction	N/A	50	60	1
Percent of Commission and municipal requests for housing emergencies or other data responded to in 7 days	N/A	98	100	

Notes

- 1 The following multi-family bond transactions closed: Pembroke Village, Pier Club and Sail Boat Bend

**OFFICE OF HOUSING
FISCAL**

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To prepare financial statements and supplemental reports for the public in order to ensure financial integrity and comply with regulatory requirements.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Number of audited Financial Statements for the Housing Finance Authority with significant audit issues	N/A	0	0
Number of non-profit organizations participating in contract relationships that	N/A	0	2
Number of financial statements prepared	N/A	51	50
Average staff hours per financial statement	N/A	40	16

**OFFICE OF HOUSING FINANCE
PLANNING**

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To develop and implement plans to provide services to clients, creating and preserving affordable housing and improving public services and community facilities.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Number of municipal contracts administered per staff member	N/A	10	9
Number of regulatory incentives created	N/A	0	2
Number of partnerships with municipalities to identify at least one tool to create affordable	N/A	0	3
Number of new partnerships formed with cities, non-profits, businesses, County departments and agencies to create affordable housing	N/A	7	3
Number of signed contracts with organizations providing water, sewer, road, parks and other infrastructure / capabilities	N/A	7	6
Number of funded day care centers, elderly services and other public services	N/A	17	3
Number of signed contracts to provide economic development services (loans or TA)	N/A	5	2
External customer satisfaction rating (%)	N/A	95	95

OFFICE OF HOUSING PROGRAMS

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To fund and administer housing programs to increase and preserve the supply of affordable housing units (rental and owner occupied) for low, very low and moderate income residents.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Number of organizations funded to provide multi-family and single family affordable housing	N/A	6	6	
Number of income-qualified homeowners that have been provided with down payment and closing costs assistance	N/A	183	100	1
Number of contracts signed with cities to provide down payment and closing costs assistance	N/A	7	7	
Number of income-qualified homeowners provided with housing rehabilitation services	N/A	76	200	2
Number of signed contracts with cities to provide maintenance of the existing housing stock	N/A	6	6	
Number of income-qualified homeowners provided with water/sewer connection	N/A	23	75	3
Number of workshops to provide education on home ownership	N/A	14	24	
Number of organizations funded to provide education and financial programs to prevent	N/A	1	1	
Number of first-time homebuyer applications processed	N/A	128	600	4
Staff hours per home repair inspection	N/A	3	3	
External customer satisfaction rating (%)	N/A	1	95	

Notes

- 1** The number of income-qualified homeowners that have been provided with down-payment and closing cost assistance is higher compared to what can be expected relative to the overall FY2006 projection due to the availability of HOME down-payment assistance funds which is a new source of funding.
- 2** The number of program eligible home owners provided with housing rehabilitation services is lower compared to what can be expected relative to the overall FY2006 projection due to a reduction in request for services since Hurricane Wilma.
- 3** The number of program eligible home owners provided with water/sewer connections is lower compared to what can be expected relative to the overall FY2006 projection due to fewer referrals from Water and Wastewater Services.
- 4** The practice of processing applications internally has been discontinued. Interested persons are referred directly to lenders.