

## ANIMAL CARE & REGULATION

### Fiscal Year 2006 - 3rd Quarter

#### Goal Statement

To promote responsible ownership, animal care, and community safety; increase adoptions and awareness of our services; and reduce pet overpopulation.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Number of animals transported by officers	10,190	10,710	18,000	
Number of animals released to partner groups	925	1,111	1,250	
Number of calls for assistance run per officer/day	24	22	12	
Number of violations cited per officer	47	49	575	1
Number of animals euthanized	7,956	7,246	13,000	
Percentage of adoptable animals adopted	59	60	56	
Number of animals adopted	2,202	1,213	3,200	2
Number of impounded animals returned to their owners	1,411	1,439	2,000	
External customer satisfaction rating (%)	97	90	92	
Percentage of animals returned after adoption	31	19	10	
Number of rabies tags/licenses sold	128,561	114,716	192,000	3

#### Notes

- 1** The number of violations cited per officer is less than projected due to the Hurricane; officer participation in Oral Rabies Vaccination bait distribution; and training and certification requirements for replacing 38% of the officers since January.
- 2** The number of animals adopted is less than projected due to the hurricane disaster and the subsequent recovery period.
- 3** The number of licenses sold is less than projected due to the hurricane disaster which has delayed some renewal notices and because pet licensing (new and renewals) has not been a priority for pet owners.