

RISK MANAGEMENT ADMINISTRATION

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To provide and manage, legally and fairly, the County's Self Insurance Program at the lowest possible cost and in the best interests of the citizens and employees of Broward County and to ensure the safety and well-being of all County employees and the citizenry visiting County property.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Workers' Compensation claims reported	341	1,031	1,325	
General liability claims reported	42	179	220	
Auto liability claims reported	8	41	70	
Mass Transit claims reported	61	168	220	
Workers' Compensation claims closed as a percentage of claims opened annually	N/A	N/A	90	1
General Liability claims closed as a percentage of claims opened annually	N/A	N/A	100	1
Automobile liability claims closed as a percentage of claims opened annually	N/A	N/A	100	1
Mass Transit claims closed as a percentage of claims opened annually	N/A	N/A	90	1
Percentage of workers' compensation medical bills paid within 45 days from receipt per State mandate	N/A	99	100	
Percentage of required safety training courses scheduled and conducted	100	100	90	
Percentage of medical exam results input into the database within 2 days of receipt	81	89	92	
Site visits for safety and occupational health	68	397	480	
Safety and occupational health consultations via phone/email	203	680	1,100	
Accident/incident reports reviewed within 5 business days of receipt	100	100	100	
Percentage of authorized County drivers reviewed monthly for invalid licenses and suspensions	95	99	100	
Percentage of criminal background checks input into the database within 2 days of receipt	100	92	93	

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Percentage of workers' compensation indemnity payments paid within seven days of due date	99	100	96
Percentage recovery for vehicle damage	N/A	N/A	85
Percentage recovery for property damage	N/A	N/A	75

Notes

1 This measure is reported annually in the fourth quarter.

RISK MANAGEMENT INSURANCE/RESERVES

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To provide and manage the required reserves for Worker's Compensation, general liability, medical malpractice, mass transit liability, and auto liability to satisfy self insurance funding requirements and to ensure adequate funds for purchasing commercial insurance.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected	
Workers' Compensation self-insurance costs per employee	255	847	1,455	
Liability self-insurance costs per capita	0.33	0.73	1.64	
Workers' Compensation customer satisfaction rating	N/A	N/A	85	1

Notes

1 This measure is reported annually in the fourth quarter.