

**CHILDREN'S SERVICES ADMINISTRATION
ADMINISTRATION, CONTRACTING & PLANNING**

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To improve the quality of life and empower Broward's families with children by engaging the community stakeholders to collaboratively and efficiently develop and support systems of care.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Number of executed contracts	N/A	22	60
Average staff hours per executed contract	N/A	6	20
Percentage of performance-based client outcomes achieved in all contracted programs	N/A	N/A	96
External client satisfaction rating (%)	N/A	N/A	93
Funding leveraged by County funds (\$ millions)	N/A	N/A	5.5

**CHILDREN'S SERVICES ADMINISTRATION
CHILD CARE LICENSING AND ENFORCEMENT**

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To license and monitor child care facilities and family child care homes and to register and monitor religious/non-public schools to ensure the welfare of children in the areas of safety, nutrition, health, sanitation, education, and to enforce licensure ordinances.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Number of monitoring and licensing inspections performed	2,736	2,596	3,930
Number of facilities/homes meeting established criteria for Gold Seal Awards of Excellence	N/A	N/A	260
Number of newly licensed/registered/change of ownership facilities, homes and non-public schools	44	48	90
Number of confirmed unlicensed homes and facilities	15	12	20
Number of applicants screened	6,873	7,070	7,400
Number of enforcement inspections performed	83	36	130
External consumer satisfaction rating (%)	N/A	N/A	90
Number of licenses issued and registrations approved	685	588	935
Percent of licenses issued and registrations approved within 30 days of application	99	97	95

**CHILDREN'S SERVICES ADMINISTRATION
SEXUAL ASSAULT TREATMENT CENTER**

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To further reduce trauma to victims of assault/abuse and their families through specialized forensic medical examination and assessment, crisis intervention, forensically sensitive therapy, and supervised visitation services in order to ameliorate functional impairment.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Episodes of victims services provided to consumers	4,927	4,829	5,200
Number of crisis intervention units of service provided	16,561	15,039	20,000
Percentage of Medical Examination Reports sent to Child Protective Investigators within 10 days after the examination	99	99	90
External customer satisfaction rating (%)	91	94	92
Percentage of clients successfully completing treatment goals	99	98	95

**CHILDREN'S SERVICE ADMINISTRATION
PAY TELEPHONE COMMISSIONS TRUST FUND**

Fiscal Year 2006 - 3rd Quarter

Goal Statement

To inspire and enable all young people, especially those from disadvantaged circumstances, to realize their full potential as productive, responsible and caring citizens.

Performance Measures	FY 2005 Year-to-Date	FY 2006 Year-to-Date	FY 2006 Projected
Number of children served annually	N/A	2,490	2,400
Percent of hours of operation that consist of core program activities	N/A	90	90
Percent of children participating in core program activities	N/A	92	80
Percent of children identifying the Club as a place to learn and have fun	99	93	80