

**CHILDREN'S SERVICES ADMINISTRATION
ADMINISTRATION, CONTRACTING & PLANNING**

Fiscal Year 2007 - 1st Quarter

Goal Statement

To improve the quality of life and empower Broward's families with children by engaging the community stakeholders to collaboratively and efficiently develop and support systems of care.

| Performance Measures | FY 2006 Year-to-Date | FY 2007 Year-to-Date | FY 2007 Projected |
|---|---------------------------------|---------------------------------|------------------------------|
| Number of executed contracts | 9 | 6 | 60 |
| Average staff hours per executed contract | 4 | 33 | 15 |
| Percentage of performance-based client outcomes achieved in all contracted programs | N/A | N/A | 96 |
| External client satisfaction rating % | N/A | N/A | 93 |
| Funding leveraged by County funds (\$ millions) | N/A | N/A | 5 |

**CHILDREN'S SERVICES ADMINISTRATION
CHILD CARE LICENSING AND ENFORCEMENT**

Fiscal Year 2007 - 1st Quarter

Goal Statement

To license and monitor child care facilities and family child care homes and to register and monitor religious/non-public schools to ensure the welfare of children in the areas of safety, nutrition, health, sanitation, education, and to enforce licensure ordinances.

| Performance Measures | FY 2006 Year-to-Date | FY 2007 Year-to-Date | FY 2007 Projected |
|--|---------------------------------|---------------------------------|------------------------------|
| Number of monitoring and licensing inspections performed | 601 | 993 | 3,960 |
| Number of facilities/homes meeting established criteria for Gold Seal Awards of Excellence | N/A | N/A | 235 |
| Number of newly licensed/registered/change of ownership facilities, homes and non-public | 13 | 10 | 75 |
| Number of confirmed unlicensed homes and facilities | 5 | 4 | 15 |
| Number of applicants screened | 1,548 | 2,115 | 10,000 |
| Number of enforcement inspections performed | 12 | 10 | 50 |
| External consumer satisfaction rating (%) | N/A | N/A | 90 |
| Number of licenses issued and registrations approved | 201 | 191 | 900 |
| Percent of licenses issued and registrations approved within 30 days of application | 98 | 100 | 95 |
| Number of staff hours per license/registration issued | N/A | 4 | 4 |

**CHILDREN'S SERVICES ADMINISTRATION
SEXUAL ASSAULT TREATMENT CENTER**

Fiscal Year 2007 - 1st Quarter

Goal Statement

To further reduce trauma to victims of assault/abuse and their families through specialized forensic medical examination and assessment, crisis intervention, forensically sensitive therapy, and visitation services in order to ameliorate functional impairment.

| Performance Measures | FY 2006 Year-to-Date | FY 2007 Year-to-Date | FY 2007 Projected |
|---|---------------------------------|---------------------------------|------------------------------|
| Episodes of victims services provided to consumers | 1,364 | 1,485 | 6,000 |
| Number of crisis intervention units of service provided | 4,550 | 5,274 | 20,000 |
| Percentage of Medical Examination Reports sent to Child Protective Investigators within 10 days after the examination | 99 | 96 | 95 |
| External customer satisfaction rating (%) | 95 | 90 | 92 |
| Percentage of clients successfully completing treatment goals | 94 | 100 | 95 |
| Average number of crisis intervention units of service provided per Crisis Intervention Counselor (CIC) | N/A | 703 | 3,000 |