

ENVIRONMENTAL MONITORING

Fiscal Year 2007 - 1st Quarter

Goal Statement

To provide high quality analytical data through sampling, benchmarking, and laboratory analysis to Broward County agencies for the monitoring, assessment, and protection of the environment.

Performance Measures	FY 2006 Year-to-Date	FY 2007 Year-to-Date	FY 2007 Projected	
Number of sites sampled	433	602	2,750	
Number of analyses performed by Environmental Monitoring laboratory	2,442	3,328	12,000	
Number of analyses performed per employee	237	291	940	
Number of data points collected remotely	55,937	230,629	700,000	
Percent of laboratory analysis results reported within 14 days of sampling	69	63	65	
Customer satisfaction rating	N/A	N/A	92	1
Performance score on NELAC certification tests	N/A	94.5	93	

Notes

1 Customer satisfaction rating reported annually.