

**LIBRARIES
FINANCIAL AND ADMINISTRATIVE SERVICES**

Fiscal Year 2007 - 3rd Quarter

Goal Statement

To coordinate the various financial and administrative support activities of the Division to ensure continued efficiency, productivity, and compliance with County policies and goals.

Performance Measures	FY 2006 Year-to-Date	FY 2007 Year-to-Date	FY 2007 Projected
Average number of days to process payment for goods and services received	44	45	40
Number of personnel transactions (BC 102s) processed	845	765	1,650
Number of purchase orders processed	1,957	3,322	5,000
Cost per purchase order processed (\$)	N/A	21.19	18.77
Electronic visits to Homepage per hour open	4,977	8,311	1,661
Number of Public Access Work Stations	1,571	1,571	1,591
Customers satisfaction rating (%)	N/A	79	90

**LIBRARIES
PUBLIC SERVICE**

Fiscal Year 2007 - 3rd Quarter

Goal Statement

To provide direct public library service to meet the informational, educational, and recreational needs of the residents and visitors to Broward County.

Performance Measures	FY 2006 Year-to-Date	FY 2007 Year-to-Date	FY 2007 Projected
Library materials circulated	6,279,448	6,716,713	8,855,197
Library materials circulated per circulation staff	21,579	16,382	30,430
Average number of days to reshelve returned materials	3	2	2
Customers served	7,244,307	7,326,035	10,241,200
Customers with cards	1,055,832	1,154,103	1,049,423
Average number of weeks for Bestseller holds	4	4	2
Customers satisfaction rating (%)	97	97	87
Program attendance	320,835	593,936	675,944
Number of Volunteer Hours	67,273	66,071	114,246
Total students in literacy programs	718	588	846