

**CHILDREN'S SERVICES ADMINISTRATION
ADMINISTRATION, CONTRACTING & PLANNING**

Fiscal Year 2007 - 3rd Quarter

Goal Statement

To improve the quality of life and empower Broward's families with children by engaging the community stakeholders to collaboratively and efficiently develop and support systems of care.

Performance Measures	FY 2006 Year-to-Date	FY 2007 Year-to-Date	FY 2007 Projected
Number of executed contracts	22	13	60
Average staff hours per executed contract	6	20	15
Percentage of performance-based client outcomes achieved in all contracted programs	N/A	N/A	96
External client satisfaction rating %	N/A	N/A	93
Funding leveraged by County funds (\$ millions)	N/A	N/A	5

**CHILDREN'S SERVICES ADMINISTRATION
CHILD CARE LICENSING AND ENFORCEMENT**

Fiscal Year 2007 - 3rd Quarter

Goal Statement

To license and monitor child care facilities and family child care homes and to register and monitor religious/non-public schools to ensure the welfare of children in the areas of safety, nutrition, health, sanitation, education, and to enforce licensure ordinances.

Performance Measures	FY 2006 Year-to-Date	FY 2007 Year-to-Date	FY 2007 Projected
Number of monitoring and licensing inspections performed	2,596	3,032	3,960
Number of facilities/homes meeting established criteria for Gold Seal Awards of Excellence	219	197	235
Number of newly licensed/registered/change of ownership facilities, homes and non-public schools	48	38	75
Number of confirmed unlicensed homes and facilities	12	12	15
Number of applicants screened	7,070	7,205	10,000
Number of enforcement inspections performed	36	65	50
External consumer satisfaction rating (%)	N/A	88	90
Number of licenses issued and registrations approved	588	573	900
Percent of licenses issued and registrations approved within 30 days of application	97	100	95
Number of staff hours per license/registration issued	N/A	4	4

**CHILDREN'S SERVICES ADMINISTRATION
SEXUAL ASSAULT TREATMENT CENTER**

Fiscal Year 2007 - 3rd Quarter

Goal Statement

To further reduce trauma to victims of assault/abuse and their families through specialized forensic medical examination and assessment, crisis intervention, forensically sensitive therapy, and visitation services in order to ameliorate functional impairment.

Performance Measures	FY 2006 Year-to-Date	FY 2007 Year-to-Date	FY 2007 Projected
Episodes of victims services provided to consumers	4,829	4,332	6,000
Number of crisis intervention units of service provided	15,039	15,884	20,000
Percentage of Medical Examination Reports sent to Child Protective Investigators within 10 days after the examination	99	94	95
External customer satisfaction rating (%)	94	89	92
Percentage of clients successfully completing treatment goals	98	100	95
Average number of crisis intervention units of service provided per Crisis Intervention Counselor (CIC)	N/A	2,223	3,000