

**AVIATION DEPARTMENT  
PLANNING & DEVELOPMENT**

**Fiscal Year 2008  
1st Quarter**

**Goal Statement**

Provide planning, design and construction, surveying and environmental/noise services to the public, the tenants, and the Aviation Department, on time and within budget, exceeding expectations and with input from the community.

<b>Performance Measures</b>	<b>FY 2007 Year-to-Date</b>	<b>FY 2008 Year-to-Date</b>	<b>FY 2008 Projected</b>
Number of development permits reviewed for aviation impacts	190	75	350
Number of tenant improvement requests presented to the Project Review Committee (PRC)	60	159	350
Average number of Change Orders per construction project	4	3	5
Percent of public inquiries on noise issues responded to within 10 business days of inquiry	98	96	98
Noise complaint responses	142	90	550