

## AVIATION DEPARTMENT OPERATIONS

### Fiscal Year 2008 1st Quarter

#### Goal Statement

To provide the highest level of safety and security in a customer friendly environment, enhancing the airport travel experience for visitors and residents of Broward County by ensuring efficient and effective operations in Airside, Landside, Terminal, Security, and North Perry Airport operations, including law enforcement and fire rescue services.

<b>Performance Measures</b>	<b>FY 2007 Year-to-Date</b>	<b>FY 2008 Year-to-Date</b>	<b>FY 2008 Projected</b>
Number of parking transactions processed	771,095	576,420	3,400,000
North Perry aircraft movements	42,839	44,439	152,000
Number of telephone inquiries	175,682	206,471	900,000
Passenger wait times less than 10 minutes for the terminal bus at the Rental Car Center	98	99	98
Discrepancies found in FAA 4-day inspections	0	0	0