

**ADMINISTRATION  
HEALTH CARE SERVICES/MENTAL HEALTH SERVICES**

**Fiscal Year 2008  
1st Quarter**

**Goal Statement**

To provide effective administration and management of contracted health care services in Broward County for indigent residents in need of health care, mental health, and HIV/AIDS services ensuring quality services, promoting integration and following best practices.

<b>Performance Measures</b>	<b>FY 2007 Year-to-Date</b>	<b>FY 2008 Year-to-Date</b>	<b>FY 2008 Projected</b>
Percent of clients that effectively stabilize/improve their condition (not re-admitted within 30 days)	N/A	95	91
Percent of eligible children receiving appropriate immunizations	100	100	98
Percent of patients reporting satisfaction with primary care services	95	98	95
Percent of clinic patients seen & discharged within 150 minutes	95	98	92
Percent of clients that will not require mobile crisis services again within 30 days of previous intervention	N/A	95	75
Number of medical encounters provided to patients for primary care	61,059	59,550	240,000