

**PUBLIC WORKS  
REAL PROPERTY**

**Fiscal Year 2008  
1st Quarter**

**Goal Statement**

Serve as professional real estate advisors to the County Commission, Administration and Departments of County government. Efficiently and professionally acquire real estate and property rights through purchase, lease and license to meet the needs of all branches of County government; dispose of surplus property; lease administration; investigative research and due diligence; processing of vacation applications; manage real property records and escheated property inventory.

<b>Performance Measures</b>	<b>FY 2007 Year-to-Date</b>	<b>FY 2008 Year-to-Date</b>	<b>FY 2008 Projected</b>	
Number of parcels received for purchase and lease acquisition, and disposition	53	22	100	
Average number of parcels in negotiation for purchase or lease per agent	41	47	50	
Number of Vacation/Abandonment Applications received and processed	5	8	20	
Number of appraisals received and reviewed	22	15	75	
Number of Ownership and Encumbrance Reports processed	36	19	320	
Percentage of building square footage, leased versus owned	13	13	13	
Internal customer satisfaction rating	N/A	N/A	N/A	1,2

**Notes**

- 1** The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2** Measure reported annually.