

**WASTE AND RECYCLING SERVICES
SOLID WASTE FUND/RECYCLING**

**Fiscal Year 2008
1st Quarter**

Goal Statement

To provide overall coordination of governmental/institutional recycling efforts through program development support, educational outreach and contract administration to ensure maximum recycling opportunities for the public sector, employees and students.

Performance Measures	FY 2007 Year-to-Date	FY 2008 Year-to-Date	FY 2008 Projected	
Participating public schools and schools administration	226	227	222	
Participating county government buildings and parks	91	96	88	
Participating college campuses	3	3	3	
Contract cost in dollars per ton	201	280	221	
Total cost in dollars per ton	255	400	294	
External customer satisfaction rating	N/A	N/A	N/A	1,2
Tons recycled - public schools	761	602	2,800	
Tons recycled - County government buildings	97	77	600	
Tons recycled - colleges	27	21	100	

Notes

- 1 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2 Measure reported annually.