

**WASTE AND RECYCLING SERVICES  
SOLID WASTE FUND/TRASH TRANSFER STATIONS**

**Fiscal Year 2008  
1st Quarter**

**Goal Statement**

To operate and maintain a network of collection facilities for Unincorporated Broward County residential customers and participating cities to reduce indiscriminate dumping and to facilitate various special waste programs.

<b>Performance Measures</b>	<b>FY 2007 Year-to-Date</b>	<b>FY 2008 Year-to-Date</b>	<b>FY 2008 Projected</b>	
Cubic yards of trash	5,440	5,120	22,710	
Cubic yards of scrap metals	644	537	3,360	
Cost of disposal of trash per cubic yard	12.78	17.20	14.55	
Contract costs in dollars per cubic yard	9.43	10.19	10.22	
External customer satisfaction rating	N/A	N/A	N/A	1,2
Site-days available to users for disposal	26	26	104	

**Notes**

- 1 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2 Measure reported annually.