

**WASTE AND RECYCLING SERVICES
RESOURCE RECOVERY FUND/ELECTRONICS RECYCLING PROGRAM**

**Fiscal Year 2008
1st Quarter**

Goal Statement

To coordinate electronics recovery recycling actions for residents, governmental agencies and small businesses in order to remove heavy metals and other hazardous materials from the waste stream.

Performance Measures	FY 2007 Year-to-Date	FY 2008 Year-to-Date	FY 2008 Projected	
Television and computer monitors removed from waste stream	2,999	3,208	14,240	
Other electronic devices removed from the waste stream	4,000	4,736	18,830	
Pounds of miscellaneous scrap	10,056	22,036	42,000	
Participating residential customers	1,853	2,293	7,620	
Participating governmental agencies	21	26	79	
Participating small businesses	68	70	260	
Cost per pound (dollars)	0.37	0.33	0.41	
External customer satisfaction rating	N/A	N/A	N/A	1,2
Pounds of lead removed from waste stream	14,995	16,040	71,200	
Total pounds removed from waste stream	187,114	219,978	1,040,000	

Notes

- 1 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2 Measure reported annually.