

**COMMUNITY DEVELOPMENT
ADMINISTRATION**

Fiscal Year 2005

Goal Statement

To administer, manage, and coordinate housing and community development activities in order to assist in the development of viable urban communities for persons of low and moderate income by providing a suitable living environment, and expanding economic development opportunities.

Performance Measures	FY03 Actual	FY04 Actual	FY05 Budget	FY05 Actual	% Change FY04 - FY05	Variance Number
Number of billings reviewed and processed	372	340	410	350	3%	
Percentage of billings reviewed/processed within five days of receipt	90	90	91	92	2%	
Percentage of clients who receive payment within 60 days	91	92	92	94	2%	
Percent of County's expenditures reimbursed within 30 days	91	93	92	93	0%	

**COMMUNITY DEVELOPMENT
PROGRAM SERVICES**

Fiscal Year 2005

Goal Statement

To provide housing, a suitable living environment and expanding economic opportunities for persons of low and moderate income to assist in the development of viable urban communities.

Performance Measures	FY03 Actual	FY04 Actual	FY05 Budget	FY05 Actual	% Change FY04 - FY05	Variance Number
Number of capital project agreements reviewed and processed	62	75	65	75	0%	
Percentage of funding agreements processed within 90 days	95	97	98	95	-2%	
External client satisfaction rating (%)	90	98	90	98	0%	
Number of loan applications approved for clients	67	69	75	100	45%	1

Explanation of variances greater than 15 percent:

- 1** This measure is higher due to increased awareness and participation in the program by homeowners and sub-recipients, which results in the submission of stronger loan applications.