

**WATER & WASTEWATER SERVICES  
WATER MANAGEMENT**

**Fiscal Year 2005**

**Goal Statement**

To provide comprehensive water management services to the citizens of Broward County in order to meet the County's needs for flood protection and an ample urban water supply.

<b>Performance Measures</b>	<b>FY03 Actual</b>	<b>FY04 Actual</b>	<b>FY05 Budget</b>	<b>FY05 Actual</b>	<b>% Change FY04 - FY05</b>	<b>Variance Number</b>
Water management coordination square miles	430	430	430	430	0%	
Maintenance/repair projects	134	90	135	146	62%	<b>1</b>
Number of citizen complaints	175	190	175	181	-5%	
Percent of external complaints responded to within 72 hours	98	98	98	98	0%	

**Explanation of variances greater than 15 percent:**

- 1** Maintenance and repair projects increased because pipe installation and infrastructure construction projects that could not be completed in FY-04 were completed in FY-05.