

**DEPARTMENT OF URBAN PLANNING AND REDEVELOPMENT
PLANNING SERVICES**

Fiscal Year 2005

Goal Statement

To optimize efficient utilization of public resources and facilitate successful private investment through planning and redevelopment initiatives to create sustainable living and working environments for residents

Performance Measures	FY03 Actual	FY04 Actual	FY05 Budget	FY05 Actual	% Change FY04 - FY05	Variance Number
Number of grants awarded and interlocal agreements executed	N/A	5	5	0	-100%	1
Number of City/County Workshops and Roundtables conducted	N/A	4	15	15	275%	2
Number of permits issued as part of the Single-Family Home Construction Program	N/A	25	25	0	-100%	3
Number of unincorporated area redevelopment and corridor study policies implemented	N/A	N/A	10	5	N/A	
Number of divisions utilizing GIS	N/A	30	35	35	17%	4
Number of demographic/economic information requests answered	850	850	875	875	3%	
Number of comprehensive plan amendments processed and/or reviewed	N/A	39	35	96	146%	5
External customer satisfaction rating (%)	96	94	96	96	2%	

Explanation of variances greater than 15 percent:

- 1** The number of grants awarded and interlocal agreements executed declined from the prior year due to the submission of incomplete applications and the receipt of applications late in the fiscal year. Recommendations on grant awards and interlocal agreements are currently under development.
- 2** The number of City/County Workshops and Roundtables conducted increased due to greater outreach to the municipalities regarding population forecasts and the Evaluation and Appraisal Report for comprehensive planning.
- 3** The number of permits issued as part of the Single-Family Home Construction Program declined to due to the need to repeat the process necessary to procure the firm to administer the program.
- 4** The number of divisions using GIS increased due to networking and increased training opportunities provided by GIS staff.
- 5** This measure is higher than last year due to additional requirements added to the review process.