

**DEVELOPMENT MANAGEMENT  
ZONING CODE SERVICES**

**Fiscal Year 2005**

**Goal Statement**

To promote and protect the health, safety, and welfare of the residents of Broward County through the enforcement of the Broward County Zoning Code and the Broward County Code of Ordinances.

<b>Performance Measures</b>	<b>FY03 Actual</b>	<b>FY04 Actual</b>	<b>FY05 Budget</b>	<b>FY05 Actual</b>	<b>% Change FY04 - FY05</b>	<b>Variance Number</b>
Land Clearance Inspections	952	1,917	4,500	1,238	-35%	<b>1</b>
Junk Property Inspections	581	1,039	1,200	443	-57%	<b>1</b>
Community Standards Inspections	3,611	1,895	8,000	782	-59%	<b>1</b>
Percent of complaints inspected within three (3) days	99	99	90	100	1%	
Customers served at zoning counter	N/A	2,396	8,600	1,722	-28%	<b>1</b>
Number of Zoning permits reviewed	N/A	373	1,200	253	-32%	<b>1</b>
Number of Certificate of Use applications processed	N/A	117	375	54	-54%	<b>1</b>
Zoning Permit Inspections	1,156	313	3,000	220	-30%	<b>1</b>
Certificate of Use inspections	333	167	1,100	129	-23%	<b>1</b>
External customer satisfaction rating (%)	N/A	90	90	97	8%	
Percentage of permit applications reviewed within five days of intake	N/A	N/A	90	83	N/A	
Percentage of cases complying prior to presentation before the code enforcement board	N/A	N/A	80	19	N/A	

**Explanation of variances greater than 15 percent:**

**1** The measure has decreased due to the loss of service areas as a result of annexations.