

**AVIATION
INFORMATION SYSTEMS**

Fiscal Year 2006

Goal Statement

To provide timely, accurate information and rapid and reliable service response for Information Technology (IT) solutions that support and meet the business and customer service objectives of the County and the Aviation Department.

Performance Measures	FY04 Actual	FY05 Actual	FY 06 Budget	FY06 Actual	% Change FY05-FY06	Variance Number
Number of information system ports maintained	N/A	N/A	1,750	1,770	N/A	
Number of FIDS screens, jetways, visual paging displays, baggage carousels, and flight departure displays maintained	N/A	N/A	700	700	N/A	
PCs maintained per staff	N/A	N/A	350	340	N/A	
Network servers maintained per staff member	N/A	N/A	28	26	N/A	
Percent of time FLL network is available	97	98	98	98	0%	
Number of personal computer problems resolved	N/A	N/A	2,600	2,475	N/A	