

ENVIRONMENTAL MONITORING

Fiscal Year 2008

Goal Statement

To provide high quality analytical data through sampling, benchmarking, and laboratory analysis to Broward County agencies for the monitoring, assessment, and protection of the environment.

Performance Measures	FY06 Actual	FY07 Actual	FY08 Budget	FY08 Actual	% Change FY07-FY08	Variance Number
Number of sites sampled	2,260	2,398	2,100	2,281	-5%	
Number of analyses performed by Environmental Monitoring laboratory	12,268	14,144	10,000	14,238	1%	
Number of analyses performed per employee	1,146	1,246	940	1,330	7%	
Number of data points collected remotely	863,254	715,530	700,000	662,689	-7%	
Percent of laboratory analysis results reported within 14 days of sampling	67	66	65	60	-9%	
External customer satisfaction rating	N/A	N/A	N/A	4.50	N/A	1
Passing rate on NELAC certification tests	97.6	96.0	93	98	2%	
Number of coastal water quality monitoring sites established	N/A	N/A	4	4	N/A	

Explanation of variances greater than 15 percent:

- The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.