

**TRAFFIC ENGINEERING SERVICES  
TRAFFIC STUDIES**

**Fiscal Year 2008**

**Goal Statement**

To conduct traffic studies and investigations in response to both public requests and internal surveys, which may result in the application or modification of traffic controls to improve safety and traffic flow for the motoring public.

<b>Performance Measures</b>	<b>FY06 Actual</b>	<b>FY07 Actual</b>	<b>FY08 Budget</b>	<b>FY08 Actual</b>	<b>% Change FY07-FY08</b>	<b>Variance Number</b>
Number of traffic studies conducted	2,511	2,963	720	581	-80%	<b>1</b>
Number of traffic investigations completed	N/A	N/A	3,000	3,620	N/A	
Number of work orders generated for maintenance and revision of traffic control devices	13,685	8,882	8,000	7,699	-13%	
Number of traffic data requests executed (counts, speeds, condition diagrams)	4,585	6,160	5,000	4,392	-29%	<b>1</b>
Number of Maintenance of Traffic (MOT) Requests reviewed	N/A	N/A	900	756	N/A	
Percent of studies completed within six weeks	95	96	95	91	-5%	
Percent of time customer requests are initially responded to within 24 hours	91	92	92	91	-2%	
Average dollar cost to perform a study or investigation	N/A	N/A	300	224	N/A	
Average dollar cost to perform a traffic count	N/A	N/A	130	91	N/A	

**Explanation of variances greater than 15 percent:**

**1** These measures decreased from the previous year due to the number of vacant positions in FY2008.