

Commissioner Sue Gunzburger *Broward County Commission, District 6*

Last February, the Broward County Commission adopted the Sterling Management System as the official organization improvement model for Broward County government. The process was recommended to the County Commission by the Broward County Government Efficiency Study Committee in 2006.

The Sterling model seeks to:

- Improve overall performance and the bottom line
- Accelerate improvement efforts
- Exceed customer and stakeholder expectations
- Identify, focus, and engage all employees on a common set of goals
- Capitalize on today's ever-changing environment

An important element of the Sterling process requires initial acceptance at the highest level of an organization's structure, i.e., the Board of County Commissioners. The Sterling system will greatly enhance the Commission's efforts in creating an efficient and results-oriented budget, especially with limited financial resources.

In addition to adopting the Sterling model in February, we also adopted a 20-year Vision Statement for Broward County, including six vision statements and a number of goals. The vision and goal statements are intended to communicate to the public the Commission's long-term objectives for Broward County. As the Fiscal Year 2009 budget is assembled, it will be developed with specific objectives to meet the Commission's Vision Statement.

The Vision Statement and goals incorporate a number of issues including transportation, cultural/recreational amenities, the social safety net, environmental concerns, economic development, sustainable growth/redevelopment and housing. To view the approved 20-year Vision Statement, visit: www.broward.org/administrator/vision.htm.

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Broward County's annual report for Fiscal Year 2007 is now available online and in a 17-page, full-color print format. The report outlines the progress, achievements and accomplishments of County government during the fiscal year which ended September 30, 2007. To view the report, visit www.broward.org. For a printed copy of the report, contact my office directly at 954-357-7006.

As always, please feel free to contact me by phone or email, sgunzburger@broward.org, to share your thoughts, concerns and suggestions.