

IMPORTANT BROWARD COUNTY WATER CONTACTS

ON-LINE CUSTOMER SERVICE

[www.broward.org/
waterservices](http://www.broward.org/waterservices)

ON-LINE BILL PAY

[www.broward.org/
waterservices](http://www.broward.org/waterservices)

CUSTOMER SERVICE PHONE 954-831-3250

WALK-IN BILL PAY LOCATIONS (Monday-Friday)

2555 W. Copans Rd.
Pompano Beach
(8:00 AM—5:00 PM)

3701 N. State Rd. 7
Lauderdale Lakes
(8:00 AM—4:30 PM)

NEW PAYMENT LOCATIONS

[www.broward.org/
waterservices](http://www.broward.org/waterservices)

WATER MATTERS

[www.broward.org/
watermatters](http://www.broward.org/watermatters)

CLIP & SAVE

Hurricane Preparedness Hot Tips About Your Water

BEFORE THE STORM

- Store at least one gallon of water per person per day, for two weeks.
- Use clean, air-tight, food-grade storage (e.g., 2-liter soda jugs).
- Don't keep re-usable, disposable plastic bottles more than 1 month.
- Sterilize (swab with unscented bleach) water storage and bath tub.
- Purchase water purifying tablets (e.g. from your local pharmacy).

AFTER THE STORM

- Restrict use of running water until power is restored. During power outages, lift stations that normally pump raw sewage/wastewater may not be operating if not under generator power. In these cases, the sewage may back up in streets, showers, toilets and sink drains.
- Listen to local news bulletins to learn if a boil water order affects your household. If a boil water order is in effect, do not use tap water for cooking, cleaning, washing, brushing teeth, and making ice or formula. This affects water usage for both people and your pets.
- Engage in safe hygiene practices to sanitize hands, etc.
- Three ways to disinfect your water:
 1. Boil water at a full, rolling boil for at least one minute; cool.
 2. Use water purifying tablets according to package instructions.
 3. Use unscented household bleach (8 drops per gallon of water).

For more information about Hurricane Preparedness, visit www.broward.org/hurricane.

It's Your Water Utility!

- Water and Wastewater Fiscal Operations Division provides professional, courteous customer information, billing & payment services. Our goal is to deliver high quality, cost-effective utility service for you. Check local newspaper for any scheduled service interruption in your area.
- Water and Wastewater Operations Division provides retail water to about 230,000 customers, and wastewater collection to 161,000 customers in the County. We produce potable water from two treatment plants, averaging 25 million gallons a day.
- The primary source of our raw water supply is the Biscayne Aquifer. Your drinking water meets or exceeds all established drinking water standards. To meet the State of Florida Water Quality Regulations.

About Your Water Working Wisely

Our Tap Water Delivers...

...Public Health Protection.

In a world where an estimated 3 million people die every year from preventable waterborne disease, our water systems allow us to drink from virtually any public tap with a high assurance of safety.

...Fire Protection.

A well-maintained water system is critical in protecting our communities. A system that provides reliable water at an adequate pressure can make the difference between a small, contained fire and widespread destruction.

...Economic Support.

Businesses, apartments and housing developments require a safe and sustainable water supply. Tap water is critical to businesses' day-to-day operations and is often a primary ingredient in the products they create.

...Quality of Life.

Any measure of a successful society — low death rates, economic diversity, productivity, public safety — is in some way related to access to safe water. In America, we take for granted that water is always available to drink, wash clothes, water lawns, and for other purposes. Only when water service is interrupted are we reminded of the extraordinary value of water resources and services.

Water Restrictions Remain in Effect

South Florida Water Management District www.sfwmd.gov mandatory irrigation restrictions apply to all traditional sources of water (from your utility, a private well, or withdrawals from a canal, lake or pond).



Residential Users (2 days per week)

- If you have an ODD-numbered address: Wednesdays and Saturdays 12am to 10am and/or 4pm to 11:59pm
- If you have an EVEN-numbered address: Thursdays and Sundays 12am to 10am and/or 4pm to 11:59pm

Commercial Users (Golf course, nurseries, agriculture & recreation)

- Achieve 30% reduction in water use.

Agricultural Users

- No overhead irrigation from 10am to 2pm.

For Full Details:

www.broward.org/waterservices/water_restrictions



Frequently Asked Questions

• How much is my bill?

View your bill on-line at www.broward.org/waterservices/utilform

• How can I pay my bill?

Depending on your account status, WWS accepts cash, checks, Internet credit cards, electronic checks.

• Where can I get more information?

Go on-line to www.broward.org/waterservices.

- ◆ Each person uses about 100 gallons of water a day.
- ◆ One inch of rainfall drops 7,000 gallons on 60'x180' land.
- ◆ Public water suppliers process about 38 billion gallons of water per day.



Board of County Commissioners

Josephus Eggelton, Jr. • Sue Gunzburger • Kristin D. Jacobs • Ken Keechl • Ilene Lieberman
Stacy Ritter • John E. Rodstrom, Jr. • Diana Wasserman-Rubin • Lois Wexler, Mayor

www.broward.org

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This public document was promulgated at a cost of \$2,938.00 or \$0.053 per copy to inform residents about water services.