Welcome to NewsFLLash Issue #10.

In this edition: updates on Terminal 2 upgrades, new Rental Car Center options, recent airport awards, and more.
A Message From the CEO

Welcome to NewsFLLash edition No. 10. On October 1, 2019, the Broward County Aviation Department hosted a celebratory relaunch of the North Runway (10L-28R) after its scheduled four-month closure. More than 100 airport stakeholders, including airline representatives, contractors, local and federal law enforcement officials, and Broward County Commissioner Lamar Fisher, helped to commemorate 10L-28R’s reopening.

Some said it couldn’t be done, but with a committed team of experts, including members of our Airport Development division leading the charge, we managed to substantially complete the work within the four-month timeframe. Kimley-Horn and Associates managed the engineering aspects, which were locally-planned, designed, and constructed. General Asphalt handled the paving of the runway and continues to work on the supporting taxiways. At the peak of construction, there were 15 sub-contractors with more than 200 crewmembers onsite working to finish the upgrades on time.

Portions of the old North Runway can be traced back to 1943 when FLL operated as a Naval Training Base during World War II. The last significant upgrades were more than 15 years ago, but that work does not compare to the extensive overhaul undertaken from June 3 to September 30. When all the north airfield work is finished in March 2020, the infrastructure upgrades will position our airport – Broward County’s economic powerhouse – for future demand and growth. The new infrastructure will enable FLL to continue supporting the community with air service for business and leisure travelers worldwide.

Enjoy our latest airport updates and development news in this issue, and thank you for staying connected.
IN THIS ISSUE:

• Message From the CEO
• The Sky's the Limit
• Terminal 2 Concourse D Nightly Closures
• Rental Car Options Grow
• New Restrooms Arriving in Terminal 3
• Parking Garage Signage Changes
• Public Art Spotlight: IBYDK 3
• Community Outreach
• Inside BCAD
• North Perry Airport Recognition
• FLL by the Numbers
• Top 10 Airline Market Share
• Stay Connected

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September passenger traffic

Approximately 2.19 million travelers flew in and out of FLL in September, a decrease of 9.4 percent over last year. The airport’s domestic passenger traffic dipped about 9 percent to roughly 1.68 million travelers, while international visitation slipped nearly 12 percent to 516,424 passengers.

September’s passenger traffic was impacted in part by close to 1,200 flight cancellations related to Hurricane Dorian. This resulted in a loss of more than 150,000 travelers. Additionally, flight reductions by Norwegian Air Shuttle and British Airways’ cessation of nonstop service to London Gatwick Airport led to a reduction of more than 2,000 international passenger seats daily.

In total, FLL welcomed 27.5 million visitors this year through September: an increase of 1.4 percent over the same nine-month period in 2018.
Terminal 2 Concourse D Nightly Closures

Modernization project reaches new heights

The Terminal 2 Modernization Project is advancing. In late October, workers began installing the primary steel trusses (beams) for Concourse D’s new dome-shaped roof. The new roof will cap off the concourse’s dramatic transformation once terminal enhancements are completed in the summer of 2021. The high-ceiling roof structure will sit atop the newly-expanded concessions courtyard and central passenger holding area in the remodeled concourse.

Eight trusses, each measuring 120 feet long by 10 feet wide, will be erected over the center portion of the concourse by mid-November. The new roofing system at its peak will be approximately 73 feet high, compared to the existing roof height of about 39 feet.

During installation, the concourse (post-security area) will be closed each night from 8PM-4AM, excluding Thursdays and Sundays, for the safety of airport guests and employees. Two cranes will be onsite to erect the trusses, which weigh 60,000 pounds each.

The concourse’s closure will result in the relocation of select Delta Air Lines and Air Canada flights to Terminal 1. Signage will be posted throughout the terminal advising travelers of potential impacts to airline and concession operations.
Rental Car Options Grow

FLL’s Rental Car Center (RCC) offerings will expand from 11 to 14 companies by the end of 2019. The new providers coming are Sixt, Fox, and Ace. They will join FLL’s existing RCC lineup of Advantage, Alamo, Avis, Budget, Dollar, Enterprise, E-Z, Hertz, National, Payless, and Thrifty in providing more convenient car rental services to airport guests, all under one roof. Currently Sixt, Fox, and Ace serve FLL travelers from off-site locations near the airport.
New Restrooms Arriving in Terminal 3

Modern double-sided design and eco-friendly fixtures coming

The restrooms in Terminal 3, Concourses E and F, will be getting a makeover in the coming weeks as part of BCAD’s ongoing efforts to enhance the airport’s guest experience.

When completed over the next year, the remodeled restrooms will feature modern, eco-friendly fixtures that include low-flow toilets and water-conserving, automatic shut-off faucets.

During the renovation period, there will be signage in the concourses directing travelers to alternate restrooms in the nearby Las Olas walkway between Concourses E and F. Passengers will be encouraged to visit the pre-security and baggage-claim level restrooms as well.

The restroom remodeling project is expected to be completed by December 2020.
Parking Garage Signage Changes

New airport wayfinding signage project underway

Work is underway to install more than 4,100 new and updated signs in FLL’s Cypress, Hibiscus and Palm parking garages, internal roadway system, and terminal curbsides.

When completed in January 2020, the new signage will provide a more comprehensive wayfinding system to better assist travelers navigating the airport roadways, garages, and terminals.

The signage makeover includes approximately 3,550 signs total, across three parking garages, 41 overhead roadway sign panels in 19 locations (five digital), and 590 curbside signs (40 digital).
Third Employee Art Exhibit Opens

The third installment of FLL's employee art exhibition "I Bet You Didn't Know" (IBYDK), is on display in the walkway connector between Terminals 3 and 4. The latest IBYDK collection includes acrylic, watercolor and silk paintings, wood sculptures, collages, photographs, jewelry, and mixed-media installations. The new exhibit, showcasing the creative abilities of 24 employee artists at FLL, runs through February 2020.

IBYDK is a collaborative effort between FLL and Broward Cultural Division's Public Art & Design Program. The rotating employee art exhibit provides a biannual opportunity for more than 17,000 FLL employees to showcase their creativity to airport visitors and colleagues. IBYDK has been very successful and well-received since the first edition debuted in August 2018.
Emotional Homecoming for Veterans

Seventy-three U.S. veterans received a warm FLL welcome home on October 19, following an Honor Flight of South Florida (HFSF) trip to Washington, D.C., to visit their respective war memorials.

Honorees on this fourth and final Honor Flight of 2019 included veterans from WWII (7), the Korean War (12), and Vietnam War (54). During this trip, the nonprofit team marked a significant milestone of its own: serving more than 1,500 veterans since its inaugural flight. That first flight served 16 WWII vets in 2013.

"Together, we built this from nothing," said Ryan Paton, HFSF co-founder and director of operations, as he thanked FLL, Spirit Airlines, and other partners in the initiative. "We changed the lives of so many forgotten veterans and their families and the estimated 38,000 homecoming guests we have had since our first flight."
New Airport Recognitions

On October 29, FLL was presented with the Greater Fort Lauderdale Chamber of Commerce (GFLCC) 2019 Salute to Business Transportation Award. Each year, the GFLCC’s marquee award recognizes South Florida businesses and individuals that excel in their disciplines and create strong and significant impacts within the community.

Additionally, CEO/Director of Aviation Mark Gale was recognized on October 23 with South Florida Business & Wealth magazine’s 2019 Apogee Award in the CEO category. The Apogee Award recognizes distinguished top-level business leaders for dedicated service to their industries and communities.

FLL Showcases Its Noise Mitigation Program

BCAD Expansion Project Administrator Monica Capelluto recently addressed airport professionals and consultants to outline the extensive work by the Aviation Department to address the noise concerns of people living near the airport. In September, during the EMS Bruel & Kjaer 2019 Airport Noise Forum, attendees from as close as Miami and as far away as Madrid and London participated. Capelluto’s presentation outlined the many challenges and solutions BCAD developed, with the support of the Board of County Commissioners and the Federal Aviation Administration (FAA).
FLL Supports 5th Annual FITCE

Nearly 2,000 participants attended this year’s annual Florida International Trade and Culture Expo (FITCE) at the Greater Fort Lauderdale/Broward County Convention Center in October – and FLL was front and center. CEO/Director of Aviation Mark Gale helped welcome the attendees during the opening ceremony, while Aviation Department representatives greeted guests at FLL’s booth.

Broward County hosted FITCE under the leadership of Vice Mayor Dale Holness. The conference provides a unique platform for attendees to interact with government leaders, global trade experts and delegations, discussing international trade, foreign investment, and cultural issues.

FITCE 2019 attracted participants from more than 63 countries and 1,450 international and local businesses, as well as federal, state, and regional trade agencies. It was the most successful run in the Expo’s five-year history.
North Perry’s Air Traffic Controller Honored for Safety Initiatives

Cedric McQueen, manager for the FAA’s Contract Tower (FCT) at Broward County’s North Perry Airport (HWO) in Pembroke Pines, was recently recognized as Civilian Air Traffic Control Manager of the Year. HWO is one of the busiest general aviation airports in the country with more than 270,000 annual aircraft operations. The airport’s FCT is managed by Robinson Aviation (RVA) on behalf of the Aviation Department.

When McQueen noticed that student pilots and others unfamiliar with the airport were sometimes departing on the wrong runway, he worked closely with the FAA Quality Control Group, the RVA Area Manager, Flight Standards District Office, and the HWO Airport Manager in initiating actions to prevent wrong-runway departures. He visited flight schools and discussed the issue with their chief flight instructors. In addition, he required a new phrase be added to announcements that alerts pilots departing runway 10R to use caution and not confuse it with Runway 1L.

The collaborative efforts have paid dividends and helped reduce the confusion among pilots. McQueen and other award recipients were recognized at the 2019 Air Traffic Controllers Association Annual Conference in Washington, D.C., on October 22.
FLL BY THE NUMBERS (SEPTEMBER 2019)

TOTAL TRAFFIC WAS 2,192,688 DOWN 9.4% OVER THE SAME TIME LAST YEAR

DOMESTIC TRAFFIC 1,676,264 DOWN 8.7% OVER LAST YEAR

INTERNATIONAL TRAFFIC 516,424 DOWN 11.5% OVER LAST YEAR
AS OF SEPTEMBER 30, 2019

- jetBlue: 23.8%
- spirit: 22.4%
- Southwest: 19.8%
- United: 5.9%
- Delta: 10.3%
- American Airlines: 5.2%
- Allegiant: 2.7%
- Norway: 2.4%
- Air Canada: 1.1%
- Silver: 1.1%

ALL OTHER AIRLINES: 5.3%
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NewsFLLash provides updates on airport construction, new services and initiatives, upcoming events and more.