

Please note: our regular content has been suspended until further notice to focus efforts on mitigating the daily operational challenges associated with the new coronavirus (COVID-19).



Stay Safe Stay Healthy Stay Positive

Official Newsletter of Broward County's Fort Lauderdale-Hollywood International Airport



Mark E. Gale
CEO/Director of Aviation
Fort Lauderdale-
Hollywood International
Airport (FLL)

A Message From the CEO

As we all continue to manage through these challenging times as a result of COVID-19, please know we are thinking of you, and are committed to keeping you informed about FLL and ongoing developments relating to this pandemic.

While our activity has been dramatically impacted due to reduced travel demand, we are staying busy preparing the airport for your return, as follows:

- Our Maintenance Division is working around the clock on painting, cleaning, and repair projects in our terminals and the Rental Car Center. We are performing preventive maintenance on everything from the air conditioning equipment to the baggage handling systems.
- Sanitization efforts continue throughout the facility to ensure that when the airport resumes the hustle and bustle we have all grown accustomed to, we are ready for you.
- Continuation of construction activities relating to terminal improvement projects as well as ongoing upgrades to airport roadway and parking garage wayfinding signage.

On April 14, the Broward County Aviation Department learned that the U.S. government, through the Coronavirus Aid, Relief, and Economic Security (CARES) Act, will assist airports nationwide during these difficult times. FLL is eligible to receive nearly \$135 million in federal grant funds, while North Perry Airport, our general aviation reliever facility, will receive \$69,000. We are working with the Federal Aviation Administration to establish the mechanism for accepting the funds and reviewing how we may best use the grants to assist our airports.

In recent weeks, several other developments have occurred at FLL as COVID-19 continues to impact our business in extraordinary ways. Here are some highlights:

State of Aviation

With drastically fewer people traveling due to the virus outbreak, airlines have grounded thousands of planes across the U.S. Similarly, many airport concessions (restaurants, shops, and travel-related services) have temporarily closed due to the steep decline in passenger traffic. At FLL, we've seen our share of this fallout with many concessions now shuttered and those that remain open in each terminal are operating at reduced hours. Additionally, due to low demand, some parking areas have temporarily closed, and valet parking is suspended until further notice. Recently, some airport concourses and security checkpoints were either partially or fully closed as a result of the travel downturn.

Humanitarian Flights

Several humanitarian flights organized by carriers such as Spirit and TAME arrived at FLL in April with hundreds of U.S. citizens and residents who were stranded overseas after restrictions on international travel widened in March. Spirit's repatriation efforts included flights from Aruba, Dominican Republic, Colombia, Haiti, Honduras, and Panama. Meanwhile, TAME ferried displaced passengers from Ecuador. Additionally, hundreds of passengers from two Holland America Line cruise ships were flown home via charter flights from FLL after government, federal, and health officials allowed the vessels to dock at Port Everglades after several weeks in limbo at sea. All of these humanitarian efforts and others in the pipeline are important reasons why the airport remains open and operational during this crisis.

**Florida Department of Health/
National Guard Collaboration**

Our work with these entities to collect screening questionnaires from passengers arriving from COVID-19 hotspots in the northeastern U.S. and Louisiana is ongoing per Governor Ron DeSantis' executive orders issued in late March.

In closing, I'm confident that the FLL family will rebound from this devastating blow that has forever changed our world and industry. However, we know FLL's recovery won't be possible without our dedicated airport employees, especially those still working on the front lines to keep operations going against these odds. Special recognition is due as well to the brave first responders and healthcare heroes in our community working tirelessly to save lives. Thank you all!

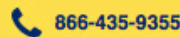
Please be safe, be kind to each other, and know that FLL and our incredible airport team will be here to welcome you back for your next trip, hopefully in the not too distant future. To stay informed, visit fll.net and Broward.org/coronavirus for COVID-19 updates relating to the airport and our community.

Sincerely,

Mark

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