#### Welcome to NewsFLLash Issue #29

In this edition: New Escape Lounge opens in Terminal 3, Autism in Flight returns after pandemic hiatus, FLL hosts CreatiVets exhibit of veterans' art forms and music, FLL attains GBAC Star Facility Accreditation for its COVID-19 response, and more.







Mark E. Gale CEO/Director of Aviation Fort Lauderdale-Hollywood International Airport (FLL)

## A Message From the CEO

Welcome to NewsFLLash No. 29. After more than two years of battling COVID-19, we are thankful that the worst of the pandemic is behind us and that life for most of us has resumed with a degree of normalcy. It was a busy Thanksgiving at FLL, and the year-end holidays should bring similar peak travel activity as people fly to and from South Florida to visit family and friends before 2022 takes its final bow. December holiday preparations are everywhere. From Christmas jingles in the air to holiday decorations in stores to the winter wonderlands popping up in local neighborhoods, it's beginning to sound and look like those North Pole visitors will soon be at our doors. If you've stepped inside FLL recently, you would have seen the holiday décor in the terminals and Rental Car Center, already bringing some cheer to airport guests and employees during this festive season.

Some airport events this month include our 34th Annual Winter Festival of Music, December 5-9, featuring live holiday music performances by talented Broward County Public Schools students. In addition, on December 7, we will add nonstop service between FLL and Berlin, Germany, via Norse Atlantic Airways. The German capital city rich in culture, museums, and historical landmarks - joins Norse's service to Oslo, Norway, launched in June. Lastly, on December 19, FLL will host its second Menorah Lighting Ceremony in partnership with the Chabad of Dania Beach.

With total passenger traffic nearing pre-pandemic levels and airport business activity essentially back in full swing barring a few new-normal adjustments, services like parking and curbside valet are filling up quickly. As such, make contingency plans for getting to/from FLL, just in case. Additionally, terminal roadways will be busier with motorists this holiday season, so allow more time to complete check-in and security screening processes.

We recommend travelers arrive at FLL at least two hours before a domestic flight and three hours if flying internationally or follow the airline's holiday guidance if different. Above all else, pack your patience and be kind to each other.

From our family to yours, have a happy and safe holiday season,



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# The Sky's the Limit

### October passenger traffic recap

Airport Statistics	Current Month	2021 Month	Year-Over- Year Difference	2019 Month
Total Passengers	2,471,610	2,356,882	4.9%	2,682,657
Domestic Passengers	1,955,787	1,956,768	(0.05%)	2,105,501
International Passengers	515,823	400,114	29%	577,156

Year-to-date through October, FLL welcomed 25,950,502 travelers, an increase of 12.6% from the same 10-month period in 2021. By comparison, that's only 14% less passenger traffic than the 30,185,443 visitors in the 2019 timeframe.

View FLL Statistics



## Autism in Flight Returns

#### Participants check-in for the practice flight

The Autism in Flight (AIF) program returned to FLL on November 3 for its eighth year to help Broward County children and their families prepare for air travel as the holiday season nears. The program was on hold in 2021 and 2020 due to the pandemic. This year 50 students with autism from seven Broward County Public Schools (BCPS) and their families got an immersive travel experience from airline check-in and Transportation Security Administration (TSA) screening to waiting at the gate and boarding a JetBlue aircraft for a short taxiway ride on the tarmac. On its return to the gate, the simulated flight received a water salute, and participants deplaned to collect a special "destination bag" of goodies at baggage claim.

A short ceremony took place pre-security, lower-level in Terminal 3 from 10:30-11AM to kick off the 2022 program. Speakers included FLL CEO/Director of Aviation Mark Gale, Broward County Mayor Michael Udine, BCPS Superintendent Dr. Vickie L. Cartwright, and JetBlue FLL General Manager for Operations Jesse Alverio. AIF is a partnership between the Broward County Aviation Department (BCAD), the Broward County Commission, BCPS, JetBlue, TSA, Delaware North, and the Broward Sheriff's Office. The participating schools were Coral Park Elementary, Dania Elementary, Mirror Lake Elementary, Norcrest Elementary, Silver Lakes Elementary, Tradewinds Elementary, and Wilton Manors Elementary.



## CreatiVets Display Marks Veterans Day

#### Veterans exhibit will run for several weeks

In honor of Veterans Day 2022, Broward County's FLL partnered with the nonprofit <u>CreatiVets</u> to showcase the exhibit "From War to Words: A Visual Voices Portrait Series by Jason Myers" to airport guests and employees.

Since November 11, the <u>CreatiVets exhibit</u> featuring 17 portraits of wounded veterans and graphic representations of songs they've written has been on display in two post-security locations: Terminal 1 Concourse A and the Terminal 4 International Arrivals hall.

The exhibit of portraits by Myers, an award-winning Nashville, Tenn.-based photographer, is expected to be displayed at FLL for several weeks. The portrait series was shown recently at a handful of other U.S. airports.



## Juan Trippe Award for CEO

#### The Great Gatsby-themed Awards Gala

On November 5, the Greater Miami Aviation Association (GMAA) presented CEO/Director of Aviation Mark Gale with its 2022 Juan Trippe Award during its annual gala awards celebration at Sheltair in Fort Lauderdale. The award named after the Pan American World Airways (Pan Am) founder recognizes the significant contributions made by an individual to the development of international aviation, the GMAA noted.

Pan Am, launched in 1927, played a crucial role under Trippe's leadership in advancing America's commercial aviation overseas by pioneering international routes and daily global operations, according to the Miami-based association.

"Thank you for selecting me for the prestigious award," Gale said. "I am humbled and honored to accept it but must also recognize the hardworking and dedicated Broward County Aviation Department Team I am blessed to work with at FLL."

The GMAA, founded in 1927, is considered one of the largest and oldest civic and business aviation organizations in the Americas.

About the GMAA



# Explore FLL's Largest Shop

EVOLVE by Hudson opened on October 28, in Terminal 2 Concourse D. The new 3,700-square-foot storefront, FLL's largest retail concession, offers multiple brands and store concepts under one roof. The brands featured include Brookstone, Disney, Burt's Bees, and Briggs & Riley. The store also offers a selection of travel necessities, snacks, and beverages.

**Dine & Shop Directory** 



## New Escape Lounge Opens

#### Highly-anticipated lounge makes its debut

BCAD and Broward County officials joined Escape Lounges and American Express to celebrate the grand opening of the new Escape Lounges – The <u>Centurion® Studio Partner</u> at FLL on November 1. The multimillion-dollar flagship common-use lounge is located post-security in Terminal 3 along the connector walkways between gates E and F. Opening hours are 5:30AM – 9PM daily.

The new lounge spanning 5,000+ square feet, offers countless amenities for travelers, including private workspaces, reading nooks, and a coastal-inspired menu featuring dishes from Chef Laurent Tourondel from the acclaimed restaurant DUNE by LT.

Inspired by the Florida coastline and culture, the lounge also features locally sourced artisan materials, including original artwork from five South Florida artists.

The opening of the new lounge generated approximately 30 new jobs in the local economy. Lounge management will likely hire 10 more positions in the coming months as the facility continues to gain popularity with travelers.



## **GBAC Star Facility Accreditation**

#### COVID-19 mitigation initiatives aid accreditation efforts

FLL has successfully achieved Global Biorisk Advisory Council (GBAC) Star Facility Accreditation status for enhanced sanitization initiatives deployed over the past two years to mitigate the spread of COVID-19.

GBAC reserves the accreditation for facilities that demonstrate the superior ability to prepare for, respond to and recover from biorisk and infectious disease situations. GBAC is a division of ISSA, a leading worldwide cleaning industry association.

The airport was required to demonstrate compliance with GBAC Star's 20 core elements, which range from standard operating procedures and risk assessment strategies to personal protective equipment and emergency preparedness and response measures. The accreditation effort, which highlighted aspects of the "FLLy Safer, Smarter, Better" program, was spearheaded by the BCAD Maintenance Team.

"Accreditation empowers facility owners and managers to assure workers, customers, and key stakeholders that they have proven systems in place to deliver clean and healthy environments that are safe for business," noted Patricia Olinger, GBAC Executive Director, in a statement

#### More About GBAC



## Community Association Day at HWO

#### Plane talks and tours with young aviation fans

The 3<sup>rd</sup> Annual <u>North Perry Airport Community Association</u> (NPACA) Day took place on November 12, from 9AM-1PM at <u>North Perry Airport</u> (HWO) in Pembroke Pines. More than 200 people registered for the event, including 40 young aviation enthusiasts and their parents.

The <u>Wayman Aviation Academy</u>-sponsored neighborhood event included meet and greets with airline pilots and air traffic control personnel, safety seminars, a drone presentation, and other activities. Representatives from flight training schools, regional airlines and pilot organizations were also on hand to provide information and answer questions.

The NPACA works to promote the economic growth and safety of the general aviation airport and its neighboring communities, according to its website. The Association seeks to responsibly grow HWO for the prosperity of the community, to create jobs, and to further the education of local youth.



# I bet you didn't know! FLL EMPLOYEE ART EXHIBITION





# 8th Employee Art Exhibit

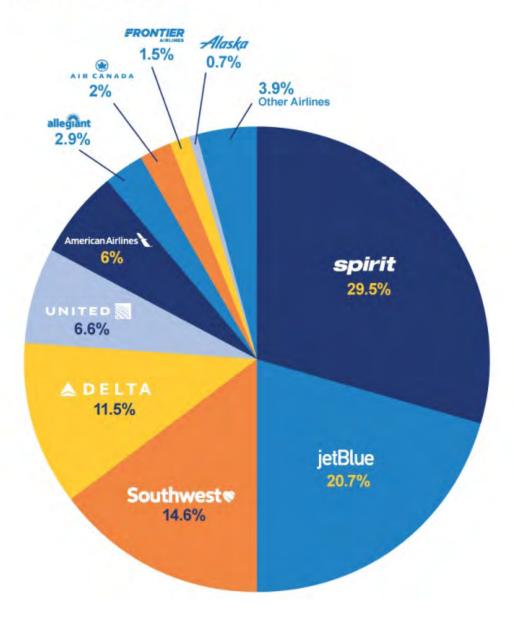
## IBYDK exhibit runs through March

The eighth installation of yet another fabulous "I Bet You Didn't Know" (IBYDK) employee art exhibit highlighting talented employees at FLL is on display in the Terminal 3-Terminal 4 post-security connector walkway until March 2023. If you aren't able to view it in person, visit it virtually <u>here</u>.



# Top 10 Airline Market Share Year-to-date: October 2022







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