

Please note: our regular content has been suspended until further notice to focus efforts on mitigating the daily operational challenges associated with the novel coronavirus (COVID-19).



Mark E. Gale
CEO/Director of Aviation
Fort Lauderdale-
Hollywood International
Airport (FLL)

A Message From the CEO

Dear Friends,

We hope you have an enjoyable holiday season as this unprecedented year draws to a close, and remember to adhere to the recommended COVID-19 safety precautions for family gatherings this year. While there are still things to be thankful for in 2020, living in a pandemic undoubtedly means our traditional holiday celebrations will be different in some form or fashion.

For the Christmas/New Year's Day holiday period, we expect to see approximately 940,000 passengers at FLL over a 14-day stretch from Monday, December 21, 2020, through Sunday, January 3, 2021. Although holiday passenger volume is forecast to be nearly 50 percent lower than the 2019 period, the airport anticipates its five busiest travel days will see between 70,000 to 75,000 daily passengers. While it's still difficult to predict when a long-term travel rebound will take hold, especially as COVID-19 cases increase nationwide, we are hopeful the holiday season will continue to spur modest increases in passenger activity in the near term. Additionally, we're optimistic recent vaccine approvals will bode well for the aviation

industry and serve as another confidence booster for consumers still wary about traveling.

In November, FLL welcomed roughly 1.38 million travelers marking the second time passenger traffic surpassed one million people since March when the pandemic started to impact the United States. That's a 9 percent increase from 1,259,926 guests in October and a 56 percent increase from 877,655 travelers in September. Year-to-date through November, approximately 14.7 million passengers have traveled through FLL, a 56 percent dip from the previous year.

To celebrate the holiday season, we have adorned our terminals and Rental Car Center with festive décor to get travelers and employees in a joyful mood. When traveling through FLL, please remember to wear a face covering, practice social distancing, and good handwashing etiquette to curb the virus' spread. As always, FLL remains vigilant in its enhanced sanitization efforts to provide a safe, clean, and healthy environment for everyone. Learn more about what we're doing to help you **FLLy Safer, FLLy Smarter, FLLy Better.**

While valet parking at FLL remains suspended until further notice, self-parking options are available across the airport's three parking garages. We encourage passengers to allow enough time to park and undergo check-in and security screening processes, which could take longer during peak periods. We recommend arriving at FLL at least two hours before a domestic flight and three hours if flying internationally.

Here are highlights of recent airport happenings:

ANTN Award

FLL has earned an ANTN Digicast Excellence Award for Airport Training for the calendar year 2019. The award, presented by the American Association of Airport Executives, signifies that FLL employees have completed a specified amount of federally-mandated airport-specific and continuing education training using ANTN Digicast's web-based training system. Training topics include airport operations, management, security, customer service, human resources, and more. FLL ranked first in the large-hub U.S. airport category for having the most training programs watched and the highest number of employees trained.

Since 2013, FLL has been recognized annually with this national industry award as one of the top three large-hub U.S. airports with the most employees to have taken this training.

Biometric Boarding

The Broward County Aviation Department (BCAD) has partnered with Amadeus to facilitate biometric boarding capability for all international departures. Spirit Airlines is the first carrier at FLL to start boarding its international flights using the touchless procedures. The upgrade delivers a touchless boarding experience whilst complying with U.S. Customs and Border Protection requirements for all international travelers to biometrically validate their departure from the country. The platform uses facial-recognition technology, which can scan the faces of departing international travelers instead of a boarding pass. Passengers are verified to depart when they step in front of one of the new 'Biopods' installed at 14 of Spirit's traditional departure gates in Terminal 4. Travelers can opt-out of the biometrics program with the gate agent if they wish and instead use the traditional boarding pass process.

COVID-19 On-Site Testing

On December 9, BCAD began offering a COVID-19 virus testing service at FLL as an additional amenity for the traveling public. The opening of the on-airport testing service comes as more international and domestic destinations require travelers to present a negative COVID-19 test as part of their entry requirements and/or submit to quarantine restrictions. Two types of tests are offered: Rapid Antigen with results in 30 minutes and a Polymerase Chain Reaction (PCR) test with results within 48 hours. For more details on online appointments and test prices, visit fll.net/coronavirus.

Destination Updates

Regional carrier Silver Airways kicked off new flights between FLL and Jacksonville, FL, on December 21 and Columbia, SC, on December 17, following the launch of service between Fort Lauderdale and Charleston, SC, November 23. Spirit Airlines resumed flights to Cap Haitien, Haiti, on December 3. In mid-

November, Spirit expanded its Colombian route map from FLL with two new nonstop services to Bucaramanga and Barranquilla. The airline also resumed flights to Peru on November 7. Other newly-launched flights include JetBlue Airways' twice-weekly service between FLL and Bozeman, MT, and Palm Springs, CA, which commenced December 18.

Dining and Shopping

As passenger activity increases, more shops, services, and restaurants have resumed operations to serve travelers including, local favorite **Rocco's Tacos and Tequila Bar** in Terminal 1C. More than half of FLL's 90 concessions are open, up from about 36 in October and 12 in April. One recent addition in Terminal 3 is **Bokamper's Sports Bar and Grill**, which touched down in the Concourse E/F Connector on November 23. The new eatery is the first airport outpost for Bokamper's, founded in 2008 by former Miami Dolphins player and sportscaster turned restaurateur Kim Bokamper.

North Perry Airport (HWO) News

Congratulations to HWO Airport Manager Nina MacPherson for achieving the distinction of Accredited Airport Executive (AAE) from the American Association of Airport Executives (AAAE). To earn this accreditation, MacPherson successfully passed a 180-question examination, fulfilled a writing requirement, and demonstrated her knowledge of airport management, business administration, and general transportation economics during a final panel interview. MacPherson joins an elite group of aviation professionals to earn the AAE designation in the nearly six decades of the program's existence. Currently, fewer than 10 percent of AAAE's eligible members throughout the country hold this distinction.

South-Central Florida Metroplex Update

The Federal Aviation Administration (FAA) recently published its [Final Environmental Assessment and Finding of No Significant Impact and Record of Decision for the South-Central Florida Metroplex for the South-Central Florida Metroplex](#). The Metroplex is the agency's plan to modernize air traffic procedures to enhance safety and efficiency for several airports in the southern half of Florida, including FLL. The airspace enhancement project includes new arrival and

departure procedures for Miami, Fort Lauderdale-Hollywood, Palm Beach, Orlando, Tampa, and St. Pete/Clearwater international airports and 15 smaller facilities. With this decision, the FAA plans to start implementing these procedures in 2021. For FLL, the new procedures, anticipated to be implemented by mid-August 2021, should provide some relief to communities in Broward County.

Finally, as a reminder, BCAD has moved into new consolidated offices inside Terminal 4. Our new address is 320 Terminal Drive, Suite 200, Fort Lauderdale, FL. 33315, and phone numbers remain the same.

From our family to yours, we wish you a happy and healthy holiday season.

Mark

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