Welcome to NewsFLLash Issue #14.

In this edition: Whisky River restaurant opens, JetBlue marks 20th anniversary, TSA deploys new ID screening technology, and more.

OFFICIAL NEWSLETTER OF BROWARD COUNTY'S FORT LAUDERDALE-HOLLYWOOD INTERNATIONAL AIRPORT

FORT LAUDERDALE-HOLLYWOOD INTERNATIONAL AIRPORT
BROWARD COUNTY, FLORIDA
A Message From the CEO

The month of February is known for love, food, and football, and we enjoyed all three at FLL. Our guest services team welcomed passengers with chocolate throughout the terminals on Valentine’s Day. We greeted tens of thousands of travelers visiting for the Super Bowl with volunteers airport-wide. If you happened to travel through FLL on February 13, you might have gotten a glimpse of Dale Earnhardt Jr. or Rocco Mangal, as they helped celebrate the grand openings of Whisky River and Rocco’s Tacos and Tequila Bar in Terminal 1. These two new restaurant concepts, introduced in partnership with concessionaire HMSHost, enhance the food choices for travelers. We also recognized Black History Month through our social media channels, as well as in a story below. More good things are on the way that you’ll read about in the coming months, including reconstructed facilities, new restrooms, and even more restaurant concepts designed to make the FLL experience better every time you fly.

Mark
The Sky's the Limit

Upswing in January Passenger Activity

Passenger traffic climbed 3.7 percent in January to 3,345,576 travelers, in comparison to the same month in 2019. Domestic passenger traffic rose 6.8 percent to 2,570,807 travelers. Meanwhile, international traffic slipped 5.5 percent to 774,769 visitors from January 2019.

Congratulations to JetBlue Airways — FLL’s top carrier for passenger traffic in 2019 — in achieving a milestone 20 years in operations. The New York-based airline inaugurated service with its first revenue flight from John F. Kennedy International Airport to Fort Lauderdale on February 11, 2000.
Bell Service Center Taking Shape

Airside Fort Lauderdale began construction in February 2019 on a new 31,000-square-foot customer service facility for its tenant Bell, a Fort Worth, Texas-based manufacturer of helicopters and related spare parts and services. The $8 million center at FLL will feature a 21,000-square-foot hangar, offices, maintenance shops, storage, and large dedicated ramp area when it opens by summer 2020.

Jetscape’s New FBO Facility

Fixed-base operator Jetscape is building a new 25-acre terminal/office/hangar facility at FLL along Lee Wagener Boulevard. The $31 million project, pending final approvals, is poised for completion by the end of 2021. The new facility is expected to include a 25,000-square-foot aviation center and FBO terminal with two 39,000-square-foot hangars. Jetscape broke ground on the new complex in January 2019.
DINE & SHOP CORNER

**Oceanside Marketplace** is arriving in Terminal 3, Concourse F in early March. The new venue will offer an array of ready-to-go food and beverage options, including coffee, breakfast choices, sandwiches, salads, and wraps. Delaware North created the dining concept with the modern traveler in mind. The décor and design of Oceanside Marketplace is airy and lively, inspired by South Florida and geared towards foodies and health-conscious travelers alike.

**Bokamper’s Sports Bar & Grill** is preparing to touch down in Terminal 3, E/F Connector by early April. The new eatery, a Delaware North concession, will be Bokamper’s first airport outpost. Former Miami Dolphins player and sportscaster turned restaurateur Kim Bokamper founded the restaurant in 2008. Bokamper’s strives to be "the best game in town by providing exceptional service, great food, and an unparalleled atmosphere for friends, families and sports fans of all ages."

On February 13, FLL hosted grand-opening festivities for two new HMSHost restaurants in Terminal 1: **Whisky River** (Concourse B) and **Rocco’s Tacos and Tequila Bar** (Concourse C). Special guests attending the ribbon-cutting event included Broward County Mayor Dale Holness, former NASCAR racing legend Dale Earnhardt Jr., owner of the Whisky River concept, and Rocco Mangel, creator of Rocco’s Tacos.
The Transportation Security Administration (TSA) has deployed Credentialing Authentication Technology (CAT) at all FLL security checkpoints.

Every checkpoint now has at least two CAT-equipped computers/podiums at the ticket document checker positions.

CAT technology validates the authenticity of passenger IDs. It verifies through Secure Flight and confirms that a passenger has a valid reservation from FLL - even if the passenger has no boarding pass. At airports with biometric technology at boarding gates, the two technologies together will eventually eliminate the need for passengers to have a boarding pass.

This new technology is a win for travelers, air carriers, and TSA by improving the accuracy of passenger identification and shortening the time needed to review IDs at TSA checkpoints.
Are You Ready for New Driver License Rules?

ID Requirements Are Changing

Does your ID have a star?

Beginning **October 1, 2020**, you will need a REAL ID-compliant license or another acceptable form of ID, such as a valid passport or U.S. military ID, to fly within the U.S.

Check with your state driver's license agency to verify that your state-issued ID is compliant.

Learn about flying with a REAL ID at [tsa.gov/real-id](http://tsa.gov/real-id)

Source: TSA
I pledge

— TO COMPLETE —

the census to shape
the future of

my community

Responses to the 2020 Census will shape how hundreds
of billions of dollars in federal funding are distributed to
local communities annually.

#shapeyourfuture

Census Day 2020 is Approaching

April 1, 2020, is Census Day. When completing the census, you should include
everyone who lives in your home as of that date. Between March 12-20, U.S.
households will begin receiving official Census Bureau mail with detailed information
on how to respond to the 2020 Census online, by phone, or by mail. From March 30-
April 1, the Census Bureau will send teams out to neighborhoods and city streets to
reach people experiencing homelessness in shelters, tent cities, soup kitchens, and
other areas. By April 1, every home should have received an invitation to participate
in the 2020 Census. For more information, visit 2020census.gov.

Source: U.S. Census Bureau
Airport Chiefs Discuss Industry Outlook and Trends

FLL CEO/Aviation Director Mark Gale joined Miami International Airport CEO/Director Lester Sola in a panel discussion recently about regional aviation updates and opportunities for 2020. The Greater Fort Lauderdale Alliance and Miami-Dade Beacon Council organized the February 14 event, hosted by the Florida Memorial University and held in Miami Gardens. Alex De Gunten, Business Development Officer at Heico Corp., moderated the discussion. Photo: (L-R) Gale, GFL Alliance President/CEO Bob Swindell, and John Kirby, Vice President of Network Planning at Spirit Airlines.
The slate of Rental Car Center (RCC) in-house providers has grown recently, from 11 to 14 companies. On January 22, Sixt became the third-latest addition to the RCC, behind Fox and Ace: both arrived in December.

The three outfits complement the center’s already diverse offering of car companies, which includes Advantage, Alamo, Avis, Budget, Dollar, Enterprise, E-Z, Hertz, National, Payless, and Thrifty.

Together, the 14 brands, all located conveniently under one roof, offer a wide range of car rental options for airport guests. In fiscal 2019, there were approximately 1.7 million rental car transactions at FLL.
Valentine’s Day Guest Appreciation

FLL treated dozens of travelers to Valentine’s Day sweets and popcorn on February 14, as it kicked off its 2020 schedule of Customer Service Appreciation events. The two-hour-long “Love Day” festivities, which included a prize wheel for a chance to win FLL-branded goodies, took place during the morning in Terminal 4 and afternoon in Terminal 1.

Heroic Employees Help Crash Victims

It started like any other Friday morning when suddenly two BCAD employees heard a crash outside the North Perry Airport’s (HWO) administration offices. Dathmus Lane (pictured on right) and Susan Sunday rushed to the scene of a multi-vehicle accident and noticed people trapped inside one of the cars. Sunday called 911 for rescue crews, and Lane jumped into action. Other bystanders just watched, but Lane forced the door open and removed a small child before turning to help others out of the smoldering vehicle. Within minutes, everyone was safe and secure before rescue crews arrived. Kudos to Lane and Sunday for their quick thinking and selfless actions that may have played a role in preventing further harm to the car accident victims.
Super Bowl Welcome at FLL

For Super Bowl LIV, FLL partnered with travel retailer and restaurateur Paradis Lagardère to help welcome 16 children and their families to Fort Lauderdale. All were arriving to attend the premier football game as guests of Make-A-Wish Southern Florida. At FLL, Paradis operates retail concessions in Terminals 3 and 4.

Popular Aircraft Viewing Area Reopens

AvGeeks, have you heard the good news? The Ron Gardner Aircraft Viewing Area at FLL has reopened for plane spotting after closing last May, due to construction-related activity on the North Runway. The observation area on the runway's southwestern end is a popular spot for aviation enthusiasts and families to watch and photograph planes. A solar-powered speaker system allows plane watchers to listen to conversations between the pilots and air traffic control tower during aircraft landings and take-offs.
Trailblazing Black Aviators

During Black History Month, we salute the many African-American aviators throughout the nation’s history who made an indelible contribution to America and its aviation industry. Counted among the early history-making trailblazing pilots are Bessie Coleman, Charles Alfred Anderson, Albert Forsythe, and the Tuskegee Airmen. In 2020, we pay special tribute to South Florida resident Barrington Irving (pictured). In March 2007, he made history at age 23 by becoming the youngest person and first black pilot to fly solo around the world in a single-engine plane. Several years before taking off on his historic flight, Irving pursued professional pilot studies at Broward College’s Emil Buehler Aviation Institute on the Judson A. Samuels South Campus in Pembroke Pines. The Aviation Institute is adjacent to FLL’s general aviation facility, North Perry Airport. In November 2017, Irving was inducted into the college’s Alumni Hall of Distinction during a 50th anniversary celebration of the aviation program.

Photo Credit: The Flying Classroom
FLL BY THE NUMBERS: JANUARY 2020

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Domestic traffic 2,570,807 up 6.8% over last year.

International traffic 774,769 down 5.5% over last year.
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