Welcome to NewsFLLash Issue #2.

Read about FLL’s redesigned website, new terminal improvements and more.
Welcome to our second edition of NewsFLLash. 2019 is already off to an exciting and eventful start, and we’re looking forward to completing a handful of ongoing airport upgrades and launch new ones, all with the end goal of enhancing the overall guest experience.

In 2018, FLL had another stellar year in passenger traffic including a record-breaking holiday travel season, which saw more than one million people traveling through our terminals from mid-December through early January 2019.

Then came the weeks-long partial government shutdown, which exacted a toll on federal workers nationwide. Fortunately, at FLL, the dedicated federal employees stood strong and worked without pay to keep the airport running until the government reopened.

During the shutdown, the Broward County Aviation Department (BCAD) launched “Operation Helping Hand” to benefit impacted federal workers. Read more about this initiative below.

Best wishes for a safe, healthy and successful 2019.
The Sky's the Limit

FLL served approximately 36 million domestic and international travelers in 2018, an increase of 10.6 percent from 2017, signaling another robust year of passenger growth for the Broward County airport. Last year also marked the fifth consecutive year of double-digit growth in international traffic.

On the domestic front, passenger traffic rose 8 percent in 2018 to 27.3 million travelers. Meanwhile, international traffic soared 19.8 percent to 8.6 million passengers.

Airlines operating at FLL in 2018 flew 13 more scheduled daily domestic departures and 12 more international departures compared to 2017.

FLL has seen positive growth in total passenger traffic annually since 2010. The airport now ranks 18th in total passenger traffic among large-hub U.S. airports, up from 19th in 2017, based on Airports Council International-North America data.
Operation Helping Hand

Caring for our federal partners in uncertain times

On January 14, with no immediate end in sight to the partial U.S. government shutdown, BCAD, FLL’s operator, launched “Operation Helping Hand” (OHH) to offer assistance to unpaid federal employees at FLL.

In an outreach to airport businesses, donations of non-perishable food and household items were collected and distributed to impacted federal employees working to keep their FLL stations operational during the shutdown. Contributions included canned goods, baby food, diapers, toilet tissue, paper towels, toothpaste, pet food, Publix gift cards, and other basic household necessities.

Additionally, with the help of the Office of Public Communications, Broward County's annual 365 Food Drive initiative also stepped in to collect donations at select county offices and locations to support OHH’s efforts. More than 100 boxes of food and household supplies were collected and distributed by the end of January.

The initiative was established to support employees of the Transportation Security Administration, U.S. Customs and Border Protection and the Federal Aviation Administration. OHH has benefitted hundreds of federal workers to date.

BCAD also partnered with the County’s Human Services Department to provide impacted federal employees who live in Broward with information and assistance on applying for temporary financial relief programs to help with housing and utility bills.

A temporary solution was reached in Washington, D.C. on January 25 to end the 35-day partial government shutdown. As a result, BCAD suspended OHH on February 1, with plans to reinstate it if needed.
Redesigned FLL.net Website Launches

Modern look, improved navigation and enhanced functionality

FLL recently unveiled a new and improved design for its official website, fll.net. The home page now features a modern look and feel, streamlined content that showcases the airport’s guest experience and enhanced functionality for both desktop and mobile users.

The upgraded website prominently displays key tabs and links to the most visited pages, Frequently Asked Questions (FAQs) and popular information such as flights, dining and shopping, parking, rental cars, ground transportation, and guest services.

The redesign of fll.net also streamlines passenger and airport business/community-related information under separate tabs that are easily accessible from the home page. Additionally, dining and shopping information and security checkpoint hours are available in a more user-friendly searchable format.

Check out the revamped website’s improved drop-down menus, search tools, and accessibility and language translation options among other new features at fll.net.
New Destinations Arrive

First quarter brings more destinations to explore

FLL’s route map continues to expand with new domestic and international destinations. A handful of new routes are scheduled to launch during the first quarter of 2019, adding more destination choices from FLL.

Here’s a round-up of recent and soon-to-launch services:

- **Silver Airways**: Pensacola, Florida service began on February 13 and Daytona Beach kicked off on January 16. Meanwhile New Bight, Cat Island, Bahamas starts May 1.
- **JetBlue Airways**: Phoenix, Arizona and St. Maarten, Dutch Caribbean service started February 14; Guayaquil, Ecuador starts on February 28.
- **Spirit Airlines**: Jacksonville, Florida, and Austin, Texas flights launched on February 14.
- **Frontier**: Seasonal service to Denver, Colorado commences March 14.
- **WestJet**: New service to St. John’s, Newfoundland starts in March.

The additional routes serve to boost FLL’s overall capacity to connect travelers with more U.S. and international gateways.

In December, JetBlue added new seasonal service between FLL and Steamboat Springs, Colorado, which runs through March 30. That same month, Spirit also rolled out new year-round service to Cali, Colombia, its fifth Colombian destination served from FLL. Meanwhile, Frontier resumed service between FLL and Islip, New York and Trenton, New Jersey in November.
NEW PLACES TO SHOP AND DINE AT FLL

Styles From Barcelona to The Bahamas

In December 2018, Spanish brand Desigual opened in Terminal 1, Concourse B in a new three-concept store featuring travel convenience store Hudson and Island of Bahama, a Tommy Bahama brand. Desigual offers an assortment of fashionable apparel, travel bags and accessories, including belts and scarves. Hudson, sells a range of travel essentials and convenience necessities, books, magazines, snacks and beverages as well as local souvenirs and electronics. Island of Bahama offers a selection of island-inspired men’s and women’s wear, accessories and shoes.

International and National Brands Enhance Airport Shopping Experience

Miami-based fashion accessories brand Bijoux Terner is setting up shop at FLL in Terminal 4. The internationally-recognized retailer popular for its affordable $10 line of trendy bags, watches, jewelry, hats, sunglasses and travel items is slated to open in March, beyond the security checkpoint in Concourse G West.
Ladies, this is all you!

Travel retail concessionaire Paradies has incorporated popular selections from the Brighton collection of women’s accessories, jewelry, handbags and home gifts into a revamped Coastal Expressions store in Terminal 4, Concourse G West. The Brighton addition opened in February.

Shop for International Travel

A new 1,175-square-foot Broward Duty Free store opened in late December 2018 in Terminal 4, Concourse G West to offer another location for travelers to purchase last minute items from bottles of alcohol, wine and perfume to specialty chocolate and treats. The store’s assortment of top-name brands includes Crown Royal, Bailey’s Irish Cream, Toblerone, Lacoste, and Dolce & Gabbana.

Food Fit for Athletes

The wait is almost over. Offerdahl’s Off-The-Grill, a South Florida-born fast-casual dining concept created by former Miami Dolphin NFL linebacker John Offerdahl, is now scheduled to touchdown in Terminal 1, Concourse C in March. Offerdahl’s will offer a selection of breakfast and lunch items, including sandwiches, salads, soups, burgers, and specialty grilled protein dishes. Offerdahl’s has six off-airport locations across South Florida including in Fort Lauderdale, Hollywood and Weston.
“Ride Safe” Campaign Begins

At FLL we’re committed to providing a safe and welcoming environment for all airport guests. That’s one reason why we’ve launched a Ride Safe Campaign to remind travelers to make smart decisions and not risky ones when considering ground transportation options at FLL. It’s also our way of reinforcing our commitment to a hassle-free airport environment. We’re putting these unauthorized transportation providers on notice to cease or desist from such illegal activity at FLL.

In addition to posting Ride Safe messaging in baggage claim areas and on flight information display system screens in our terminals, we’re also promoting the campaign via social media and conducting undercover stings to identify offenders.

For your safety and the security of your personal belongings, remember to always visit the Ground Transportation desk in baggage claim at each terminal or speak with uniformed airport personnel at designated curbside stands to find a legitimate provider.
Pedestrian Crosswalk Safety Upgrades

Work begins on lower-level pedestrian crossings

As airline passenger volume and vehicular traffic continue to grow at FLL, we’re working to provide a safer environment for pedestrians and motorists using the airport’s terminal roadways. The Aviation Department is currently installing a new pedestrian crossing signal system to more efficiently and effectively operate the lower-level crosswalks outside of Terminals 2, 3 and 4.

Crosswalk improvements will include an audible pedestrian-activated signal system, enhanced overhead lighting, new traffic signals, and new warning signs and pavement markings for drivers. Additionally, ADA-accessible ramps will be installed on both sides of the curb, and impact bollards for pedestrian and terminal safety. Curbside passenger waiting areas will become more spacious.

During the next few months, pedestrians and motorists will see some overnight roadway lane closures and partially cordoned off terminal sidewalks. We appreciate your patience during construction as we work to make our roadways safer.

The estimated completion date for this multi-phase project is summer 2019.
Florida Panthers Honors FLL “Hero”

Airport operations supervisor recognized for military service

The Florida Panthers National Hockey League team recently recognized BCAD employee William “Buddy” DeAngel for his military service to the country during a home game on January 21 at the BB&T Center in Sunrise, Florida.

DeAngel joined FLL in January 2017 as an airport operations supervisor. He served in the U.S. Air Force as a master sergeant from January 1996 through February 2016.

During his seven tours of duty, including three in Iraq, DeAngel worked in airport operations overseeing the airfields, runways, taxiways and parking aprons at assigned Air Force bases and military locations.

“A life of service is actually what I chose,” said DeAngel, in a Florida Panthers video presentation. “I’m honored to be able to do it for my nation and now come down to the county and do it right here in South Florida.”

Congratulations, Buddy, and thank you for your service.
Part 150 Study on Aircraft Noise

More than 150 residents from surrounding FLL communities attended a public information workshop on January 16 to learn about the Broward County Aviation Department’s (BCAD) current Part 150 Airport Noise Compatibility Planning Study.

Part 150 is a voluntary process that airports can undertake to address aircraft noise concerns. The study is generally prepared by airports interested in finding ways to improve their compatibility with surrounding communities.

The Part 150 Study’s components include the creation of Noise Exposure Maps (NEMs) that show the airport and its noise contours and surrounding land uses as well as a Noise Compatibility Program (NCP).

During the January workshop at the Signature Grand in Davie, attendees interacted with BCAD and Part 150 Study representatives while perusing information boards at five stations. Topics included an overview of the Part 150 Study process, project schedule, introduction to noise, and information on modeling aircraft noise exposure. Participants also had a chance to leave comments or share their ideas for addressing aircraft noise.

BCAD’s current Part 150 Study was necessary due to the changes in airport operations that have occurred since the last study update in 1994. The airport’s operator completed FLL’s first Part150 Study in 1987.

Five other public workshops on the current Part 150 Study process occurred in November 2017 as part of BCAD’s initial community outreach.
Naval Museum Remembers Flight 19

Volunteers, veterans and community leaders including former Broward County Commissioner and newly-elected State Representative Chip LaMarca helped honor the 14 airmen who went missing on December 5, 1945, during a U.S. Navy flight training mission.

The 73rd commemorative event on December 5, 2018, was especially significant as former President George H.W. Bush who served at the Naval Air Station as the youngest naval aviator at 19, passed away the week before the ceremony.

The annual event is hosted and coordinated by volunteers with the Naval Air Station Fort Lauderdale Museum located on the west side of FLL on Perimeter Road. The ceremony addresses the sacrifices made by the men and women who served our country during World War II.

Mark your calendars for this year’s ceremony on December 5.
FLL Recognizes our Volunteer Ambassadors

For 2018, 86 airport volunteers were treated to lunch in December to say a big thank you from the Broward County Aviation Department. CEO/Director of Aviation Mark Gale helped welcome the group expressing his gratitude to the volunteers for their commitment and dedication to the airport and the traveling public.

The luncheon was hosted at Nikki’s on the Green in Hollywood with a delicious buffet. Last year, FLL volunteers gave more than 12,000 hours working in our terminals assisting passengers. Since joining the program, these 86 volunteers have given a total of 86,000 hours in service to the traveling public.

Next time you see one of our volunteers, including our “Ambassadog” teams, stop by and say hi. They have some great stories to share, and they’ll help you find your way.
North Runway to Close for Upgrades

Runway’s roots date back to World War II era

FLL’s oldest runway 10L-28R, commonly called the north runway, will undergo significant rehabilitation this year necessitating its closure to aircraft traffic for up to four months starting in early June.

During the closure, all flight activity will operate from the airport’s newer south runway. The rehabilitation work is necessary to bring the aging runway, which has sections dating to 1943 when FLL was a Naval Air Station during World War II, up to current standards. The north runway’s last major resurfacing was in 2004.

The multimillion-dollar makeover will include the replacement of its 75-foot center portion with concrete to extend its life to 30 years; repaving of its sides with asphalt and electrical and signage systems upgrades. Additional enhancements will include the extension and strengthening of safety overruns at each runway end. The FAA will also upgrade runway approach lights and status lights, improving pilot awareness during takeoffs and landings.

During the runway closure period, residents east and west of the south runway will experience increased noise. This situation, however, will return to normal conditions once the north runway reopens.

FLL is working with its airline partners and the FAA’s control tower to mitigate, where possible, the impact of the runway’s closure on flight operations and neighboring communities.

Watch for project updates in upcoming issues of NewsFLLash.
Musical Tradition Strikes Sweet Note

The holiday season just isn’t the same at FLL without the Winter Festival of Music. The popular musical showcase returned for its 31st run to spread holiday cheer and entertain guests traveling through the airport’s four terminals and Rental Car Center during the second week of December 2018.

Last year’s heart-warming and inspiring performances featured approximately 1,400 student musicians from nearly 30 Broward County elementary, middle and high schools in a variety of performances. The musical extravaganza included bands, orchestras, choirs, roaming carolers and dancers.

The Winter Festival of Music is held annually in partnership with Broward County Public Schools to celebrate and support talented student musicians. It also serves to make the airport experience more magical and enjoyable during the busy holiday season.
TOTAL TRAFFIC WAS 35,963,370
1/1/18 - 12/31/18
UP 10.6% OVER THE SAME TIME LAST YEAR

INTERNATIONAL TRAFFIC WAS UP 19.8% AND IS NOW 24% OF TOTAL PASSENGER TRAFFIC

THERE WERE 296,670 COMMERCIAL TAKE OFFS AND LANDINGS
UP 8.2% OVER LAST YEAR.

THAT'S AN INCREASE OF 62 FLIGHTS A DAY COMPARED TO SAME TIME LAST YEAR.
FLL’s Inaugural eNewsletter Launched

Subscribe to FLL’s eNewsletter today at Broward.org/airport/business

Stay Updated on FLL Happenings

Subscribe to NewsFLLash

FLL’s new digital newsletter NewsFLLash launched in December 2018 to keep airport travelers and community residents informed of current happenings at the fast-growing South Florida airport and major Broward County economic engine.

In each issue, our goal is to share the latest news on airport developments and improvements and employee accomplishments and recognition in a mobile-friendly, easy-to-read format. We encourage you to sign up for NewsFLLash and stay connected. We know you’ll enjoy it.

NewsFLLash provides updates on airport construction, new services and initiatives, upcoming events and more.