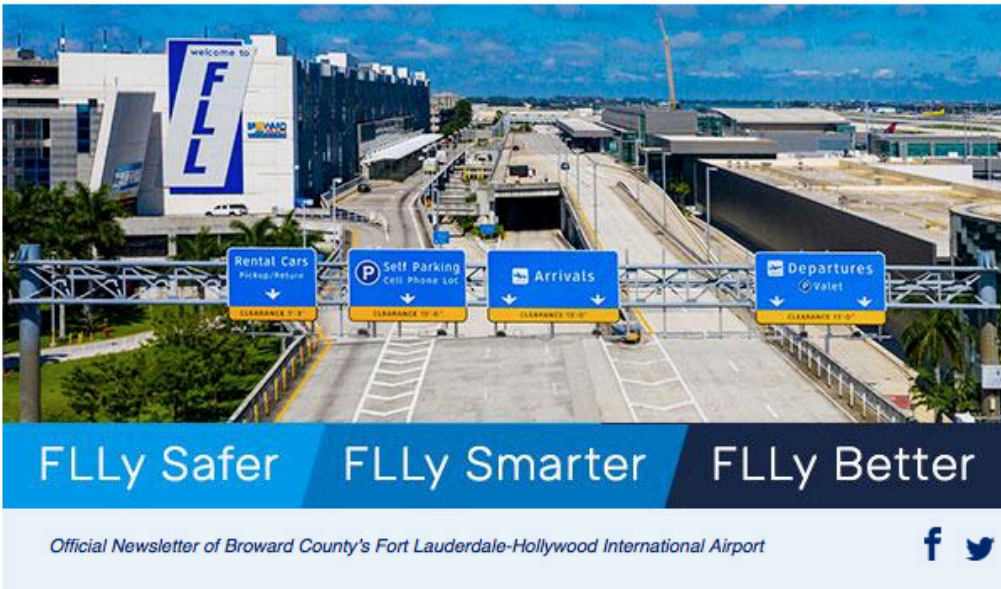


Please note: our regular content has been suspended until further notice to focus efforts on mitigating the daily operational challenges associated with the novel coronavirus (COVID-19).



**Mark E. Gale**  
CEO/Director of Aviation  
Fort Lauderdale-  
Hollywood International  
Airport (FLL)

## A Message From the CEO

Hello Friends,

Here at FLL, we are gearing up to welcome you all back to your gateway to adventure. Since early March, when COVID-19 began decimating air travel and public interaction, the Broward County Aviation Department (BCAD) has been working hard to sanitize and disinfect the airport. Electrostatic cleaners are utilized around the clock to ensure all public areas and touchpoints are as clean and safe as possible for your next trip. Acrylic plastic "sneeze guards" have been installed at our airline, concession, and rental car check-in counters for your protection. In fact, our concessionaires are following the Centers for Disease Control and Prevention guidelines with signage and floor markings encouraging people to maintain the six-foot separation rule. Additionally, the electronic payment devices have been pushed further away from the cashiers and closer to the patron for everyone's health and safety.

Face coverings are now required throughout FLL's terminals and the Rental Car Center for employees and passengers. We have added social distancing messaging as a reminder for everyone to give each other a little extra space in public, and we have installed additional hand sanitizers to help support good hygiene practices. However, washing hands often

with soap and water for at least 20 seconds remains one of the best ways to help stop the spread of germs per CDC guidelines.

We have also launched a public awareness campaign dubbed, "FLLy Safer, FLLy Smarter, FLLy Better," as a way to remind guests that we all have to adapt to a new way of travel and life.

You may have heard about the federal CARES Act, intended to help the aviation industry navigate through this economic devastation. During May, our passenger traffic declined more than 95 percent. Airports across the U.S. have received an infusion of desperately needed funding to continue operating. FLL is slated to receive almost \$135 million, and our general aviation facility, North Perry Airport, will receive \$69,000 in federal funds to help with its operating expenses. The infusion of cash will be instrumental in keeping FLL running as one of the region's most important economic engines.

As COVID-19 continues its toll on our communities, we recently embarked on an initiative called "Operation Uplift" to collect nonperishable food items and toiletries to help fellow employees and their families through these financially challenging times. Through the generosity of many, BCAD received hundreds of goods that were distributed on May 30 to FLL Airport Community employees impacted by COVID-19 job cuts. We hope this small gesture provided some relief to our displaced colleagues.

Be well, and when the time is right, FLLy safer, smarter, and better. We look forward to seeing you again soon.

Sincerely,

*Mark*

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