



May 2025



Broward County Transit
Transit Development Plan Annual Progress Report FY2025-34

Executive Summary

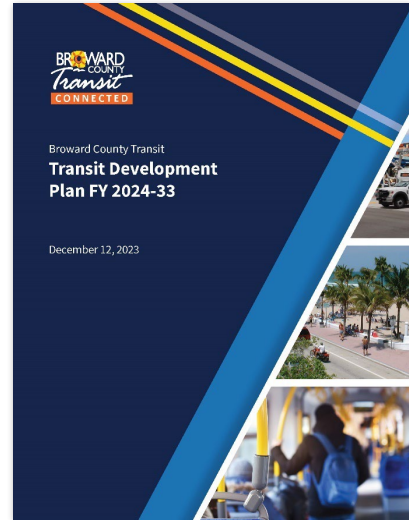
Table of Contents

Section 1: Introduction	1
Transit Development Plan Rule Revisions	1
FY2025-2034 Transit Development Plan Annual Progress Report.....	1
Section 2: Overview and Accomplishments for FY2024	2
BCT System Overview	2
Key Accomplishments.....	3
Section 3: Goals & Objectives Update and Assessment for FY2024.....	4
Goal 1 Improve Safety and Security.....	4
Goal 2 Improve Mobility for All & Implement Comprehensive Transit Solutions	5
Goal 3 Strive to Be an Employer of Choice	6
Goal 4 Ensure Resiliency and Maintain a State of Good Repair	6
Goal 5 Support Economic Development and Ensure Financial Stability	6
Section 4: Ten-Year Operating and Capital Program.....	7
Operating Program	7
Capital Program	7
Project Prioritization	8
Section 5: Metropolitan Transportation Planning Process Coordination.....	9

Section 1: Introduction

Known as *BCT Connected*, Broward County’s Transit Development Plan (TDP) is the blueprint for Broward County Transit’s (BCT) strategic growth over the next 10 years. Transit agencies are required to update the TDP (“TDP Major Update”) every five (5) years to remain in compliance with the Public Transit Block Grant (PTBG) Program, which provides state funding for transit. The most recent TDP Major Update was adopted on December 12, 2023, by the Broward County Board of County Commissioners.

In between TDP Major Update years, transit agencies must complete an Annual TDP Update, or Annual Progress Report (APR). Together with other information, FDOT uses the APR in developing its five-year Work Program, its Transportation Improvement Program (TIP), and its Program and Resource Plan.



Transit Development Plan Rule Revisions

To be found compliant by FDOT, the TDP must follow Fla. Admin. Code 14-73.001, commonly referred to as the “TDP Rule.” Effective July 9, 2024, the state legislature implemented changes to Fla. Admin. Code 14-73.001 that revised the requirements for TDP Major Updates and APRs. The key changes of the revised TDP rule include:



A more streamlined
TDP process



Increased
collaboration with
Metropolitan Planning
Organizations (MPOs)



Emphasis on
prioritizing key
projects that align with
goals and funding



A new submission
deadline

These revisions simplify the requirements for the APR and establish the primary purpose of the APR as an update and extension of the Ten-Year Operating and Capital Program.

FY2025-2034 Transit Development Plan Annual Progress Report

This APR is the first update to the FY2024-2033 TDP Major Update. The APR provides an overview of the accomplishments of the past fiscal year, an update on progress related to achieving the agency’s goals, a summary of coordination with the Broward MPO, and an update to the Ten-Year Operating and Capital Program by adding a new tenth year to cover FY2025-2034. BCT’s fiscal year runs from October 1 to September 30.

Section 2: Overview and Accomplishments for FY2024

BCT System Overview

Modes

- **36** local fixed routes
- **2** limited stop (*Breeze*) routes
- **5** express routes
- **52** community shuttles
- Transportation OptionS (TOPS! paratransit service)

Hours of Service



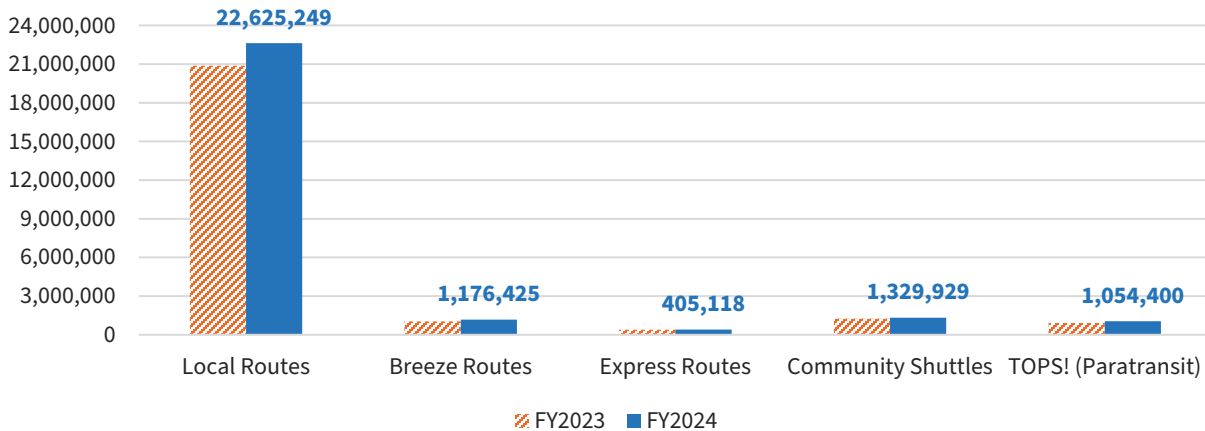
BCT operates **7** days per week

Services start as early as **4:34 A.M.** and end as late as **1:31 A.M.** as of September 2024

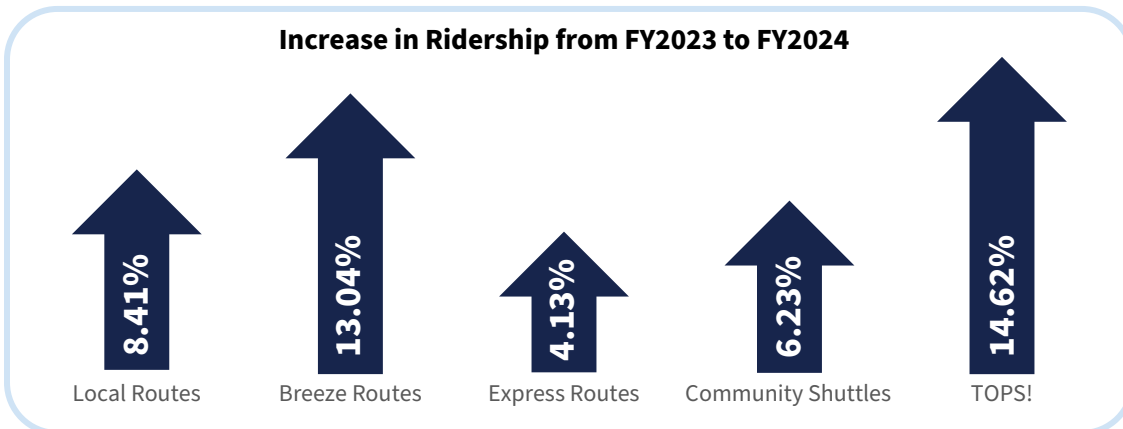
Transit System Ridership

After the downturn in ridership caused by the COVID-19 pandemic, BCT's ridership has been slowly growing. There was an increase in ridership across all BCT services from FY2023 to FY2024, with an 8.66% increase in total ridership. TOPS! experienced the largest increase and historically high ridership. In FY2024, monthly ridership across all months was the highest in TOPS! history.

Transit System Ridership (FY2023 & FY2024)



Increase in Ridership from FY2023 to FY2024



Key Accomplishments

In FY2024, BCT made significant strides toward its strategic, operational and infrastructure, and public outreach initiatives.

Strategic Accomplishments

In addition to the key accomplishments highlighted below, BCT also completed the TDP Major Update FY2024-2033 and remained engaged in the Mobility Advancement Program (MAP).



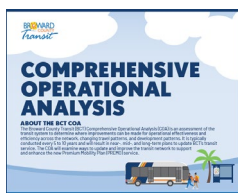
Premium Mobility Plan (PREMO)

BCT has continued to advance its program of projects for a premium transit network in Broward County. In FY2024, BCT hosted an Industry Day with 250+ industry representatives. Industry Day included an update on upcoming PREMO projects, a tour of the future transit corridors, information on doing business with Broward County, and a meet-and-greet to connect subcontractors to prime contractors.



Broward Commuter Rail South (BCR South)

BCR South was adopted as the locally preferred alternative (LPA) in 2022 and is now in FTA's Project Development Phase. BCT submitted environmental documents to FTA in spring 2024, held public meetings to present environmental findings, and received Finding of No Significant Impact (FONSI) from FTA in September 2024. Thirty percent design plans and cost estimates were completed in November 2024.



Comprehensive Operations Analysis (COA)

The COA focuses on operational improvements needed to meet community needs and agency efficiency. In FY2024, BCT received over 7,400 completed surveys from fixed route and community shuttle services and hosted community engagement activities at BCT transit centers and community events.

Operational & Infrastructure Accomplishments

- Added the first two (2) **Electric Express Coaches** to BCT's fleet
- Launched **Project Homeless Connect**
- Created the **Threads** interactive map
- Opened a new **propane autogas refueling station**
- Graduated the **largest bus operator** class in BCT's history
- Implemented **strategic service changes** to improve service

Public Outreach Accomplishments

- Conducted **public outreach for the COA**
- Held a series of **public meetings and stakeholder engagement** activities for various BCT initiatives
- Developed four new **BCT safety campaigns**
- Grew BCT's **social media following** across all platforms

Section 3: Goals & Objectives Update and Assessment for FY2024

The tables below provide an update on the goals and objectives established in the TDP Major Update.

The following symbols are used to indicate the FY2024 Performance Status:

✓ Target Met or Exceeded ⌚ Action in Progress ✗ Target Not Met

Goal 1 | Improve Safety and Security

OBJECTIVE | REDUCE SAFETY EVENTS AND TRANSIT WORKER ASSAULTS

Action	Target	Status	Notes
Implement Pedestrian Collision Avoidance System	Decrease Safety Events Per 100,000 Miles by 5%	⌚	BCT is actively working to enhance safety by procuring a pedestrian avoidance system, conducting four (4) safety campaigns, holding a safety stand down, and offering refresher training for bus operators.
Semi-Annual Security Campaign	Decrease Transit Worker Assaults by 5% <i>(Includes verbal as well as physical assaults)</i>	⌚	Reported verbal and physical transit worker assaults increased from 27 in FY2023 to 189 in FY2024. BCT has increased its efforts to discuss, define and track worker assaults, which resulted in more occurrences being reported. FY2024 reporting is more in line with a true baseline for the agency as we strive to meet the goal established.
Pro-Active and Ongoing Law Enforcement Engagement			The agency continues to discuss internally with workers as well remain engaged with law enforcement towards reducing occurrences. Additionally, BCT has implemented four (4) safety campaigns, enhanced security at terminals, updated the de-escalation training, and instituted Project Homeless Connect to enhance the security of our transit workers.

Goal 2 | Improve Mobility for All & Implement Comprehensive Transit Solutions

OBJECTIVE | GROW TRANSIT USE AND INCREASE MARKET SHARE

Action	Target	Status	Notes
Provide Transit Services that Meet Customer Demand by Investing in Projects that Improve Service and Infrastructure	Meet NEPA requirements	✓	NEPA requirements were met for the current PREMO project underway, BCR South.
	Implementation of COA recommendations	🕒	COA is in progress. The recommendations are still being vetted with the expectation of including what is approved in the FY2025 TDP APR.
	50 stop improvements annually	✓	This includes shelters, ADA improvements, and bus stop signs. BCT installed or relocated 15 shelters, installed 1,641 new signs, and installed 310 solar lights on signs.
Improve the Customer Experience, Attract New Riders, and Improve Customer Satisfaction	Participate in/host outreach events and/or give presentations at least 12 times annually	✓	BCT participated in 46 outreach events.
	Increase ridership by 2% annually	✓	Ridership increased by 8.66%.
	Customer satisfaction survey to increase Net Promoter Score annually	🕒	Not measured in FY2024. The Net Promoter Score of 29, reported in the TDP Major Update, exceeded industry standards in comparison to several national private sector employers. The Human Resources Division is developing an implementation plan for annual customer outreach and surveys that will be included in the next update.

Goal 3 | Strive to Be an Employer of Choice

OBJECTIVE | ATTRACT AND RETAIN A HIGH-PERFORMING WORKFORCE

Action	Target	Status	Notes
Participate in Job/ Career Outreach Events	Participate in/host two (2) career events annually	✓	BCT participated in/hosted 13 career events.
Conduct Employee Survey	Conduct annual employee satisfaction survey	X	Survey was not conducted. BCT is in the process of implementing BCT 2.0, an agency-wide reorganization effort to modernize the existing structure for efficient delivery of PREMO services. BCT decided to postpone the annual surveys until the full implementation of BCT 2.0 to allow an adjustment and stabilizing period. BCT plans to conduct the survey and report the findings in the FY2025 TDP APR.


Goal 4 | Ensure Resiliency and Maintain a State of Good Repair

OBJECTIVE | PRACTICE AND PROMOTE ENVIRONMENTAL SUSTAINABILITY AS A CULTURE

Action	Target	Status	Notes
Increase No/Low Emission Vehicles in BCT Fleet such as Electric and Sustainable Propane	Increase no/low emission vehicles by 3% annually	✓	BCT's no/low emission vehicle fleet increased by 8%. Although having met the goal, BCT decided to stop the growth and expansion of its electric fleet due to continued dependability issues across the entire electric fleet. BCT will continue to monitor developments with the technology for possible future opportunity.

Goal 5 | Support Economic Development and Ensure Financial Stability

OBJECTIVE | ENSURE EFFICIENCY FOR SERVICES PROVIDED

Action	Target	Status	Notes
Monitor Low-Performing Routes and Create a Performance Improvement Plan	Find Alternatives		COA is in progress. BCT will use the COA recommendations to determine where improvements can be made for operational effectiveness and efficiency to specifically address low-performing routes and services.

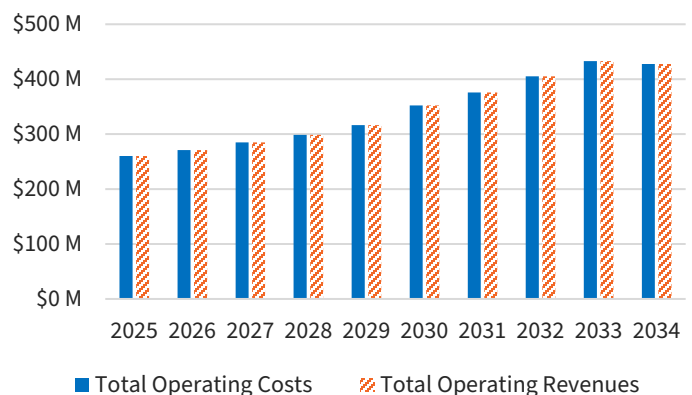
Section 4: Ten-Year Operating and Capital Program

The Ten-Year Operating and Capital Program provides an update on any changes to the prior year's Implementation Plan and Financial Plan since it was approved in 2023. This update also shifts the planning horizon forward one (1) year to cover the period spanning FY2025 to FY2034. It is important to note that the Ten-Year Operating and Capital Program is not intended to be a budget. BCT's budget is approved annually by the Broward County Board of County Commissioners.

Operating Program

The Operating Program includes expenditures for maintaining existing service and implementing new premium services, such as High Frequency Bus (HFB), Bus Rapid Transit (BRT), Commuter Rail (BCR South), and Light Rail (LRT), as part of the PREMO Plan. Over the ten-year period, BCT's projected operating expenses total approximately \$3.43 billion. These expenses are funded through the transportation surtax, state block grants, and farebox revenue.

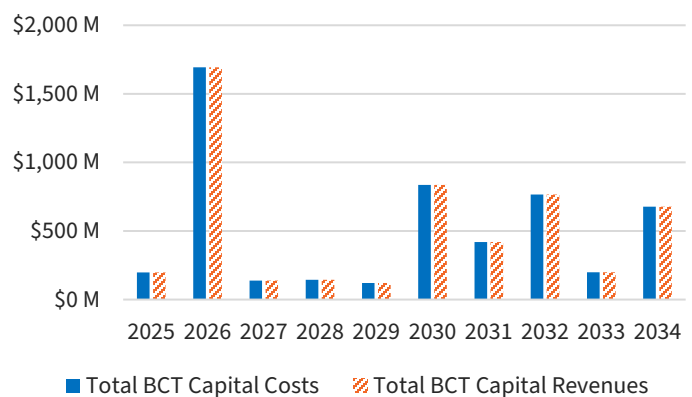
Operating Costs & Revenue



Capital Program

The Capital Program identifies \$5.19 billion in capital investments needed to support service expansion, infrastructure improvements, fleet modernization, and major projects in the PREMO Plan. Major capital initiatives include nearly \$2.5 billion allocated for new transitways, over \$745 million for new service vehicles, and more than \$625 million for new or expanded transit facilities. These capital costs are primarily funded through transportation surtax capital revenues (\$3.07 billion), federal grants (\$362 million), and a mix of non-local matching funds, FTA formula grants, and trust fund transfers. The capital revenues align with planned capital expenditures to ensure a balanced budget without funding gaps.

Capital Costs & Revenue



Project Prioritization

Projects have been prioritized to align with capital readiness and operating capacity. Additional details are provided below for new premium services as well as vehicle replacement and expansion. Improvements to existing local bus, express bus, Breeze, and Community Shuttle networks will be guided by the findings and recommendations from the COA and incorporated into future APRs.

Premium Services

The implementation plan for premium service projects has been updated to include the new tenth year and reflect up to date implementation timelines.

PREMO Anticipated Service Start Date

Project/Corridor	Implementation Year									
	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
Sample Road High Frequency Bus (HFB)		X	X	X	X	X	X	X	X	X
Hollywood Boulevard HFB		X	X	X	X	X	X	X	X	X
Oakland Park Boulevard Bus Rapid Transit (BRT)					X	X	X	X	X	X
US 1/Federal Highway South HFB						X	X	X	X	X
US 1/Federal Highway North HFB						X	X	X	X	X
Broward Commuter Rail South						X	X	X	X	X
Airport-Seaport-Convention Center LRT						X	X	X	X	X
Downtown Connection LRT							X	X	X	X
Atlantic Boulevard HFB							X	X	X	X
Sheridan Street HFB							X	X	X	X
Dixie Highway HFB								X	X	X
SR 7/US 441 BRT/HFB									X	X

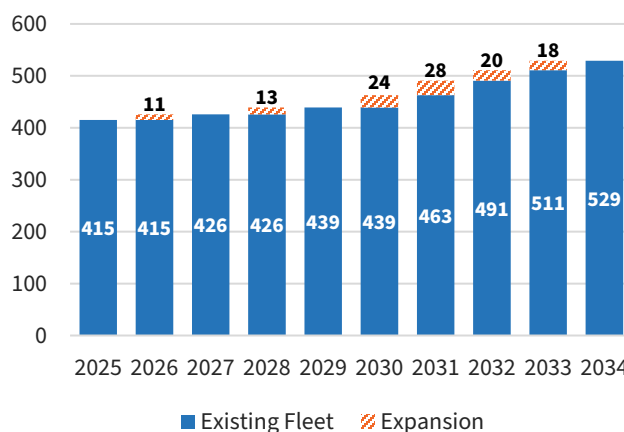
Note: HFB = High Frequency Bus; BRT = Bus Rapid Transit; and LRT = Light Rail Transit.

Vehicle Replacement & Expansion

The vehicle replacement and expansion plan has been updated to include the new tenth year. This update uses a 1:1 vehicle replacement ratio, reflecting BCT's decision to stop the growth of the electric vehicle fleet due to dependability issues. The vehicle expansion numbers have been updated to align with BCT's scheduled service expansions.

From FY2025 to FY2034, BCT's fleet is expected to increase from 415 vehicles to 529 vehicles, or about 28%.

Vehicle Replacement and Expansion



Section 5: Metropolitan Transportation Planning Process Coordination

BCT regularly coordinates with the Broward MPO to promote close collaboration and ensure cohesive regional planning, particularly as it relates to PREMO. This coordination is accomplished through quarterly leadership meetings and participation in several of the MPO's committees:

- Technical Advisory Committee (TAC)
- Citizens' Advisory Committee (CAC)
- Complete Streets Advisory Committee (CSAC)
- Transportation Disadvantaged (TD) Local Coordinating Board (LCB)

In FY2024, BCT and the Broward MPO collaborated on a number of regional planning documents and processes, including:



FY2024-2028 Transportation Improvement Program (TIP) and FY2025-2029 TIP



2045 Metropolitan Transportation Plan (MTP) & Route to 2050 MTP



Multimodal Priorities List (MMPL) and Complete Streets and Other Localized Initiatives Program (CSLIP) Priority List of Projects



Safe Streets and Roads For All (SS4A) Action Plan

Per Fla. Admin. Code 14-73.001, this Annual Update will be presented to the MPO Board in June 2025.