



IMPLEMENTATION OF THE CONSOLIDATED REGIONAL E911 COMMUNICATIONS SYSTEM

May 16, 2013

Presentation to Municipal Managers

OUTLINE OF THE PRESENTATION

- Services Being Provided
- County's Responsibility
- Cities' Responsibility
- High Level Outlook Plan
- Expectations for October 1, 2013
- Communication Strategy and Plan

SERVICES BEING PROVIDED

- Call-Taking
- Teletype (Queries Only)
- Dispatch
- Any other services will be addressed after implementation of the Consolidated Regional System and will be considered fee for service options

COUNTY'S RESPONSIBILITY

- Develop the implementation plan for operations to begin October 1, 2013
- Lead the effort in coordination of the communication professionals
- Establish necessary committees to assist with the development of the Consolidated Regional System
- Develop methodology to equitably compensate Consolidated PSAP locations
- Maintain governance over the system

COUNTY'S RESPONSIBILITY

- Negotiate vendor contract to operate Consolidated Regional System
- Maintain performance and operation oversight of the Consolidated Regional System
- Ensure transparency and accountability
- Assess and identify the needs to consolidate the existing Public Safety Answering Points (PSAP)

COUNTY'S RESPONSIBILITY

- Phase the consolidation in a deliberate manner to ensure an accurate and quality implementation
- Testing all facets of the system
- Ensure all municipalities have the right equipment and technology in place
- Establish the right team with the right skill sets to assist in the consolidation effort
- Coordinate with the wireless/wire line providers, municipalities and state agencies on the consolidation efforts

CITIES' REPONSIBILITIES

- Provide assessment and other information by the required due dates - PSAPs
- Address pension and vacation/sick-time obligations prior to October 1st with employees - PSAPs
- Follow the transition plan established by the County - PSAPs

CITIES' REPONSIBILITIES

- Execute necessary agreements
 - Management Control Agreements – Consolidated PSAPs
 - Standard Form Interlocal Agreement – All Cities
 - Regional Interlocal Agreement (RILA) will be included as an Exhibit
 - FDLE Interagency Agreements – Any City that handles their own Law Enforcement and BSO

ACTIVITIES UNDERWAY

- Review of Consolidated PSAP locations to begin lease negotiations
- Development of Standard Interlocal Agreement (ILA)
- Communication with Wireless and Wire line Providers
- Assessment of PSAP locations

STATUS OF PSAP ASSESSMENT as of MAY 16, 2013

- Nine (9) of 10 PSAP interviews have been completed to include Cities of Coral Springs and Plantation
 - Waiting on outstanding information from some PSAPs
- Interview with the City of Fort Lauderdale is scheduled for 5/17/2013

PROPOSED FUTURE STATE THREE PSAP CONSOLIDATED MODEL

**North
Consolidated Center
Coconut Creek**

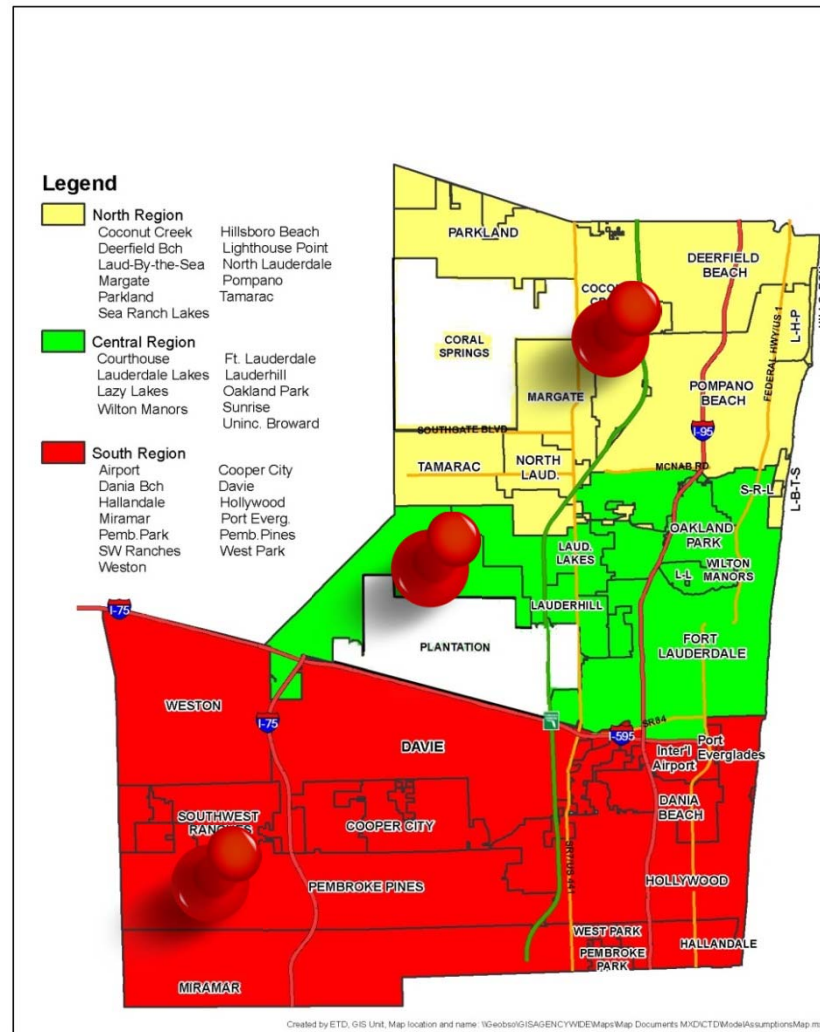
Pompano PSAP
PSB PSAP
Margate PSAP

**Central
Consolidated Center
Sunrise**

PSB PSAP
Ft. Lauderdale PSAP

**South
Consolidated Center
Pines**

Hollywood PSAP
PSB PSAP



Note: Will be finalized upon completion of assessment

HIGH LEVEL OUTLOOK OF PLAN

Activity	Completion Date
PSAP Assessment Completion	June 2013
Agreements and Contracts	June –August 2013
Pembroke Pines CAD Migration	July 2013
Coconut Creek CAD Migration	August 2013
Automatic Call Director (ACD)	August 2013
Hollywood PSAP Migration	August 2013
Margate PSAP Migration	September 2013
Pompano Beach PSAP Migration	October 2013
Center Upgrades	October 2013
Station Alerting	February 2014
Public Safety Building PSAP Migration	March 2014
Fort Lauderdale PSAP Migration	April 2014

Note: Excludes the Cities of Coral Springs and Plantation

OPERATIONS IMPLEMENTATION/PLANNING TEAM

- Purpose - To assist with the development of the Consolidated Regional System
- Task – Provide input on standard operating procedures, protocols, and measurements. Review will occur during June – August 2013
- Members – Consist of PSAP subject matter experts (SMEs)

EXPECTATIONS FOR OCTOBER 1, 2013

- Co-located centers
- Calls are being answered and dispatched
- Call-Takers and Dispatchers are under one single Operator
- Current performance standards are being met
- All civilian employees from existing PSAPs that perform call-taking, teletype (queries only), dispatching functions will be offered a job
- Employees will initially remain in a familiar service area

COMMUNICATION STRATEGY AND PLAN

- Developing communications strategy and plan with an emphasis on community outreach to target:
 - Public
 - Elected Officials
 - Fire/Police Councils
 - Existing PSAPs
 - Employees of PSAPs
 - City Managers



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