OUTLINE OF THE PRESENTATION

- Services Being Provided
- County’s Responsibility
- Cities’ Responsibility
- High Level Outlook Plan
- Expectations for October 1, 2013
- Communication Strategy and Plan
SERVICES BEING PROVIDED

- Call-Taking
- Teletype (Queries Only)
- Dispatch

- Any other services will be addressed after implementation of the Consolidated Regional System and will be considered fee for service options
COUNTY’S RESPONSIBILITY

- Develop the implementation plan for operations to begin October 1, 2013
- Lead the effort in coordination of the communication professionals
- Establish necessary committees to assist with the development of the Consolidated Regional System
- Develop methodology to equitably compensate Consolidated PSAP locations
- Maintain governance over the system
COUNTY’S RESPONSIBILITY

- Negotiate vendor contract to operate Consolidated Regional System
- Maintain performance and operation oversight of the Consolidated Regional System
- Ensure transparency and accountability
- Assess and identify the needs to consolidate the existing Public Safety Answering Points (PSAP)
COUNTY’S RESPONSIBILITY

- Phase the consolidation in a deliberate manner to ensure an accurate and quality implementation
- Testing all facets of the system
- Ensure all municipalities have the right equipment and technology in place
- Establish the right team with the right skill sets to assist in the consolidation effort
- Coordinate with the wireless/wire line providers, municipalities and state agencies on the consolidation efforts
CITIES’ RESPONSIBILITIES

- Provide assessment and other information by the required due dates - PSAPs
- Address pension and vacation/sick-time obligations prior to October 1st with employees - PSAPs
- Follow the transition plan established by the County - PSAPs
CITIES’ RESPONSIBILITIES

- Execute necessary agreements
  - Management Control Agreements – Consolidated PSAPs
  - Standard Form Interlocal Agreement – All Cities
  - Regional Interlocal Agreement (RILA) will be included as an Exhibit
- FDLE Interagency Agreements – Any City that handles their own Law Enforcement and BSO
ACTIVITIES UNDERWAY

➢ Review of Consolidated PSAP locations to begin lease negotiations
➢ Development of Standard Interlocal Agreement (ILA)
➢ Communication with Wireless and Wire line Providers
➢ Assessment of PSAP locations
STATUS OF PSAP ASSESSMENT
as of MAY 16, 2013

- Nine (9) of 10 PSAP interviews have been completed to include Cities of Coral Springs and Plantation
- Waiting on outstanding information from some PSAPs
- Interview with the City of Fort Lauderdale is scheduled for 5/17/2013
CURRENT STATE PSAP MODEL

Legend
- County-Wide CAD
- Stand-alone CAD

- Coral Springs PSAP Coral Spring/Margate Radio System
- Margate PSAP Coral Spring/Margate Radio System
- Sunrise PSAP County Radio Sub-System
- Plantation PSAP City Radio Sub-System
- Pembroke Pines PSAP County Radio Sub-System
- Coconut Creek PSAP County Radio Sub-System
- Pembroke Pines PSAP County Radio Sub-System
- Ft. Lauderdale PSAP City Radio Sub-System
- Hollywood PSAP City Radio Sub-System
PROPOSED FUTURE STATE
THREE PSAP CONSOLIDATED MODEL

North
Consolidated Center
Coconut Creek
Pompano PSAP
PSB PSAP
Margate PSAP

Central
Consolidated Center
Sunrise
PSB PSAP
Pt. Lauderdale PSAP

South
Consolidated Center
Pines
Hollywood PSAP
PSB PSAP

Note: Will be finalized upon completion of assessment
<table>
<thead>
<tr>
<th>Activity</th>
<th>Completion Date</th>
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<tbody>
<tr>
<td>PSAP Assessment Completion</td>
<td>June 2013</td>
</tr>
<tr>
<td>Agreements and Contracts</td>
<td>June –August 2013</td>
</tr>
<tr>
<td>Pembroke Pines CAD Migration</td>
<td>July 2013</td>
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<tr>
<td>Coconut Creek CAD Migration</td>
<td>August 2013</td>
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<tr>
<td>Automatic Call Director (ACD)</td>
<td>August 2013</td>
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<tr>
<td>Hollywood PSAP Migration</td>
<td>August 2013</td>
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<tr>
<td>Margate PSAP Migration</td>
<td>September 2013</td>
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<tr>
<td>Pompano Beach PSAP Migration</td>
<td>October 2013</td>
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<tr>
<td>Center Upgrades</td>
<td>October 2013</td>
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<tr>
<td>Station Alerting</td>
<td>February 2014</td>
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<tr>
<td>Public Safety Building PSAP Migration</td>
<td>March 2014</td>
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<tr>
<td>Fort Lauderdale PSAP Migration</td>
<td>April 2014</td>
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Note: Excludes the Cities of Coral Springs and Plantation
OPERATIONS IMPLEMENTATION/PLANNING TEAM

➢ **Purpose** - To assist with the development of the Consolidated Regional System

➢ **Task** – Provide input on standard operating procedures, protocols, and measurements. Review will occur during June – August 2013

➢ **Members** – Consist of PSAP subject matter experts (SMEs)
EXPECTATIONS FOR OCTOBER 1, 2013

- Co-located centers
- Calls are being answered and dispatched
- Call-Takers and Dispatchers are under one single Operator
- Current performance standards are being met
- All civilian employees from existing PSAPs that perform call-taking, teletype (queries only), dispatching functions will be offered a job
- Employees will initially remain in a familiar service area
COMMUNICATION STRATEGY AND PLAN

- Developing communications strategy and plan with an emphasis on community outreach to target:
  - Public
  - Elected Officials
  - Fire/Police Councils
  - Existing PSAPs
  - Employees of PSAPs
  - City Managers
IMPLEMENTATION OF THE CONSOLIDATED REGIONAL E911 COMMUNICATIONS SYSTEM

May 16, 2013

Presentation to Municipal Managers