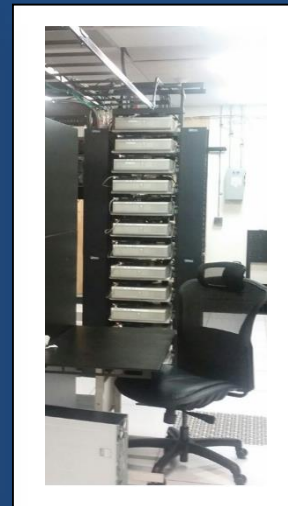
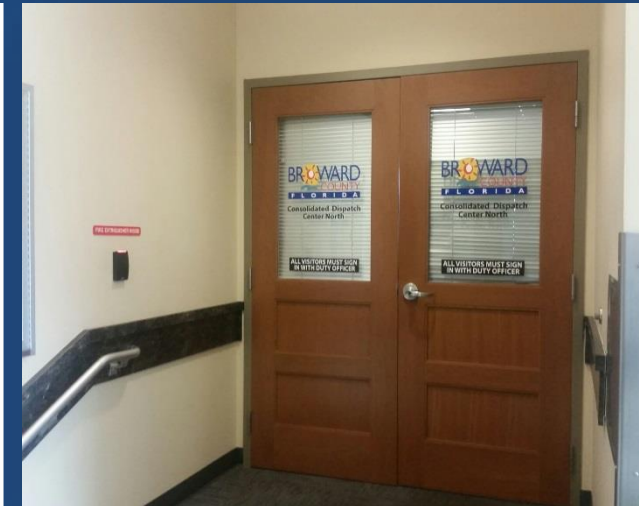
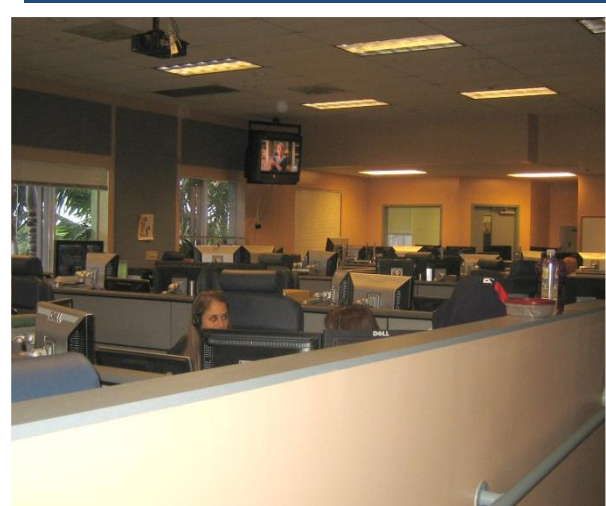


BROWARD COUNTY'S REGIONAL COMMUNICATIONS SYSTEM

April 6, 2016 – City of Oakland Park



Consolidated Regional Communications System Eight Major Goals Proposed 4C Committee and I-Board and Adopted by the County Commission (January 2013):

- Improve service
- Employ the best technology available to expedite emergency response
- Establish consistent performance metrics
- (Eliminate) Delay in transfer of emergency calls
- Faster emergency response times
- Enhance interoperability and coordination amongst responding agencies
- Fewer errors due to standardized call handling and dispatch protocols
- Save taxpayers' dollars

Aligns with voters approved amendment to County charter to facilitate Closest Unit Response (CUR) in 2002

There have been improvements to the system, though more work is needed and continues...

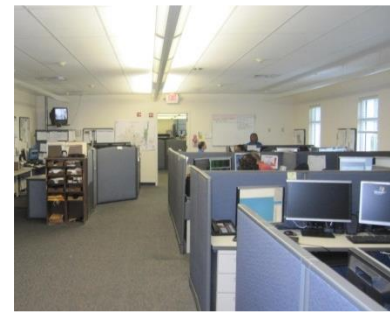
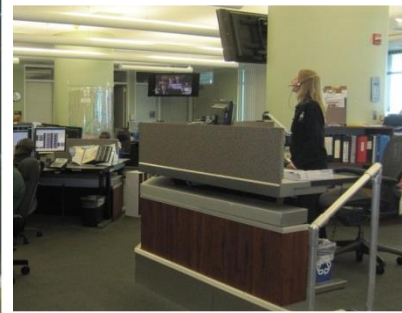
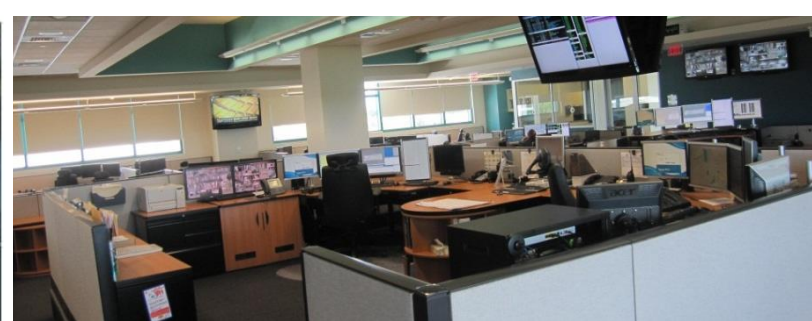
- ❑ The I-Board's answer time target of 90% of all calls during the busiest hour of each day is improving**
- ❑ The Regional System is currently exceeding the State requirement for 9-1-1 call answer time (90% of *all calls* are to be answered within 10 seconds), and answer time performance exceeds levels prior to consolidation**
- ❑ Call Transfers have been virtually eliminated within the regional system**

- ❑ Consolidated Dispatch System - \$40.7 million
- ❑ Radio Replacement - \$40.6 million (optional up to \$45.0 million)
- ❑ Computer Aided Dispatch System - \$4.2 million
- ❑ Local Government Radio System - \$840,000
- ❑ Fire Station Alerting System – \$700,000
- ❑ Alphanumeric Paging System - \$650,000
- ❑ 700 MHz Radio Overlay System - \$347,000
- ❑ Assessment of Regional Dispatch System - \$100,000

\$92.5M County Regional Communications INVESTMENT:

\$51.8 Million – In Progress Capital Initiatives; \$40.7 Million – Recurring Consolidated Dispatch Center Commitment (Does not include recurring costs for capital equipment)

- Discussions have been ongoing for over 15 years; voters approved amendment to County charter to facilitate Closest Unit Response (CUR) in 2002**
- County has invested millions to achieve CUR**
- Pilot program proven successful (Sunrise, Davie, Tamarac, Lauderhill and North Lauderdale)**
- Technology is in place and works**
- Countywide plan to implement CUR is needed (SOPs and operational policies)**
- Plan to be presented to Fire Chief's Association and Municipal Managers for consideration**
- Municipalities required to adopt auto-aid agreements**



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