



Environmental Protection and Growth Management Department
ENVIRONMENTAL AND CONSUMER PROTECTION DIVISION
One North University Drive, Suite A203, Plantation, Florida 33324
954-519-1700 • Fax 954-765-5309 • broward.org/consumer

Taxicab Passenger's Bill of Rights:

- To ride in a clean, safe and secure vehicle; to ride in a vehicle that has a Broward County taxicab operating permit (the number of which should be the same as the number on the vehicle).
- To be transported by a driver who has in his/her possession a current Broward County chauffeur's registration (otherwise called a hack license), which I have the right to inspect.
- To be transported by a driver who maintains a neat appearance and who treats me in a professional and courteous manner.
- To be transported to my destination by means of the most direct and economical route possible, unless I agree or instruct the driver otherwise.
- To pay for the transportation based exclusively on an operating taximeter and based strictly on the rates approved by the Broward County Board of County Commissioners, as posted in the vehicle.