



Resilient Environment Department

**CONSUMER PROTECTION DIVISION**

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**Taxicab Passenger's Bill of Rights:**

- To ride in a clean, safe and secure vehicle; to ride in a vehicle that has a Broward County taxicab operating permit (the number of which should be the same as the number on the vehicle).
- To be transported by a driver who has in his/her possession a current Broward County chauffeur's registration (otherwise called a hack license), which I have the right to inspect.
- To be transported by a driver who maintains a neat appearance and who treats me in a professional and courteous manner.
- To be transported to my destination by means of the most direct and economical route possible, unless I agree or instruct the driver otherwise.
- To pay for the transportation based exclusively on an operating taximeter and based strictly on the rates approved by the Broward County Board of County Commissioners, as posted in the vehicle.