

## **Before Starting the Project Listings for the CoC Priority Listing**

**The CoC Consolidated Application requires TWO submissions. Both this Project Priority Listing AND the CoC Application MUST be completed and submitted prior to the CoC Program Competition submission deadline stated in the NOFO.**

The CoC Priority Listing includes:

- Reallocation forms – must be completed if the CoC is reallocating eligible renewal projects to create new projects or if a project applicant will transition from an existing component to an eligible new component.
- Project Listings:

- New;
- Renewal;
- UFA Costs;
- CoC Planning;
- YHPD Renewal; and
- YHDP Replacement.
- Attachment Requirement

- HUD-2991, Certification of Consistency with the Consolidated Plan – Collaborative Applicants must attach an accurately completed, signed, and dated HUD-2991.

Things to Remember:

- New and Renewal Project Listings – all project applications must be reviewed, approved and ranked, or rejected based on the local CoC competition process.
- Project applications on the following Project Listings must be approved, they are not ranked per the FY 2023 CoC Program Competition NOFO:

- UFA Costs Project Listing;
- CoC planning Project Listing;
- YHPD Renewal Project Listing; and
- YHDP Replacement Project Listing.
- Collaborative Applicants are responsible for ensuring all project applications accurately appear on the Project Listings and there are no project applications missing from one or more Project Listings.
- For each project application rejected by the CoC the Collaborative Applicant must select the reason for the rejection from the dropdown provided.
- If the Collaborative Applicant needs to amend a project application for any reason, the Collaborative Applicant MUST ensure the amended project is returned to the applicable Project Listing AND ranked BEFORE submitting the CoC Priority Listing to HUD in e-snaps.

Additional training resources are available online on HUD’s website.  
[https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition)

## 1A. Continuum of Care (CoC) Identification

**Instructions:**

For guidance on completing this form, please reference the FY 2023 CoC Priority Listing Detailed Instructions and FY 2023 CoC Priority Listing Navigational Guide on HUD's website. [https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition).

**Collaborative Applicant Name:** Broward County, Florida

## 2. Reallocation

**Instructions:**

For guidance on completing this form, please reference the FY 2023 CoC Priority Listing Detailed Instructions and FY 2023 CoC Priority Listing Navigational Guide on HUD's website. [https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition).

**2-1 Is the CoC reallocating funds from one or more eligible renewal grant(s) that will expire in Calendar Year 2024 into one or more new projects?** No

## Continuum of Care (CoC) New Project Listing

**Instructions:**

Prior to starting the New Project Listing, review the CoC Priority Listing Detailed Instructions and CoC Priority Listing Navigational Guide available on HUD’s website.

To upload all new project applications submitted to this Project Listing, click the "Update List" button. This process may take a few minutes based upon the number of new projects submitted by project applicant(s) to your CoC in the e-snaps system. You may update each of the Project Listings simultaneously. To review a project on the New Project Listing, click on the magnifying glass next to each project to view project details. To view the actual project application, click on the orange folder. If you identify errors in the project application(s), you can send the application back to the project applicant to make the necessary changes by clicking the amend icon. It is your sole responsibility for ensuring all amended projects are resubmitted, approved and ranked or rejected on this project listing BEFORE submitting the CoC Priority Listing in e-snaps. [https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition).

**WARNING:** If you amend project applications back to project applicants to make changes or corrections in e-snaps, you must approve the resubmitted project applications. If you do not approve the resubmitted project applications, they will not be included on your CoC’s Priority Listings, which could result in your CoC losing funding. HUD lacks the authority to fund projects unless they are included on the Priority Listings, which tell us which projects your CoC is prioritizing.

Project Name	Date Submitted	Comp Type	Applicant Name	Budget Amount	Grant Term	Rank	PH/Realloc	PSH/RRH	Expansion
HBF Rapid Re-Housing	2023-09-14 07:00:...	PH	Housing By Faith ...	\$200,000	1 Year	X	PH Bonus	RRH	
Care Resource - B...	2023-09-25 11:49:...	PH	Broward County, F...	\$287,500	1 Year	23	PH Bonus	PSH	
HOPE South Florid...	2023-09-25 14:27:...	PH	Broward County, F...	\$250,540	1 Year	E25	PH Bonus	RRH	Yes
HOMES - Bonus 202...	2023-09-25 14:28:...	PH	Broward County, F...	\$301,684	1 Year	24	PH Bonus	PSH	

## Continuum of Care (CoC) Renewal Project Listing

### Instructions:

Prior to starting the Renewal Project Listing, review the CoC Priority Listing Detailed Instructions and CoC Priority Listing Navigational Guide available on HUD's website.

To upload all renewal project applications submitted to this Project Listing, click the "Update List" button. This process may take a few minutes based upon the number of renewal projects submitted by project applicant(s) to your CoC in the e-snaps system. You may update each of the Project Listings simultaneously. To review a project on the Renewal Project Listing, click on the magnifying glass next to each project to view project details. To view the actual project application, click on the orange folder. If you identify errors in the project application(s), you can send the application back to the project applicant to make necessary changes by clicking the amend icon. It is your sole responsibility for ensuring all amended projects are resubmitted, approved and ranked or rejected on this project listing BEFORE submitting the CoC Priority Listing in e-snaps.

[https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition).

The Collaborative Applicant certifies that there is a demonstrated need for all renewal permanent supportive housing and rapid re-housing projects listed on the Renewal Project Listing.	X
The Collaborative Applicant certifies all renewal permanent supportive housing and rapid rehousing projects listed on the Renewal Project Listing comply with program requirements and appropriate standards of quality and habitability.	X
The Collaborative Applicant does not have any renewal permanent supportive housing or rapid re-housing renewal projects.	

**WARNING:** If you amend project applications back to project applicants to make changes or corrections in e-snaps, you must approve the resubmitted project applications. If you do not approve the resubmitted project applications, they will not be included on your CoC's Priority Listings, which could result in your CoC losing funding. HUD lacks the authority to fund projects unless they are included on the Priority Listings, which tell us which projects your CoC is prioritizing.

Project Name	Date Submitted	Grant Term	Applicant Name	Budget Amount	Rank	PSH/RRH	Comp Type	Consolidation Type	Expansion Type
BCBCC S+C Permane ...	2023-09-25 10:45:...	1 Year	Broward County, F...	\$486,705	6	PSH	PH		
BCBCC S+C Permane ...	2023-09-25 10:42:...	1 Year	Broward County, F...	\$274,362	9	PSH	PH		
BCBCC S+C Permane ...	2023-09-25 10:47:...	1 Year	Broward County, F...	\$1,193,361	8	PSH	PH		
BCBCC SHIELD Hous...	2023-09-25 10:50:...	1 Year	Broward County, F...	\$765,757	14	PSH	PH		
BCBCC S+C Permane ...	2023-09-25 10:44:...	1 Year	Broward County, F...	\$306,949	18	PSH	PH		
BCBCC S+C 74 Unit...	2023-09-25 10:02:...	1 Year	Broward County, F...	\$1,133,878	12	PSH	PH		
Samaritan 2008 2023	2023-09-25 11:05:...	1 Year	Broward County, F...	\$319,317	20	PSH	PH		
Broward IV (Samar...	2023-09-25 11:06:...	1 Year	Broward County, F...	\$377,097	3	PSH	PH		
Broward II 2023	2023-09-25 11:06:...	1 Year	Broward County, F...	\$1,126,798	2	PSH	PH		
ROP2-Rapid Re-Hou...	2023-09-25 11:48:...	1 Year	Broward County, F...	\$238,187	15	RRH	PH		
Red Shield Lodge/...	2023-09-25 09:39:...	1 Year	The Salvation Arm...	\$522,956	22		TH		
Hart & Home FY 23	2023-09-25 10:39:...	1 Year	Broward County, F...	\$308,163	10	PSH	PH		
New Hart 2023	2023-09-25 10:34:...	1 Year	Broward County, F...	\$437,914	7	PSH	PH		

Chalet Apartments...	2023-09-25 13:17:...	1 Year	Broward County, F...	\$226,952	4	PSH	PH		
HMIS 2023	2023-09-25 10:30:...	1 Year	Broward County, F...	\$508,650	1		HMIS		
Broward Partners h...	2023-09-25 10:55:...	1 Year	Broward County, F...	\$395,945	11	PSH	PH		
Broward Partners h...	2023-09-25 11:03:...	1 Year	Broward County, F...	\$448,127	19	PSH	PH		
BCBCC S+C Permane ...	2023-09-25 10:06:...	1 Year	Broward County, F...	\$297,703	13	PSH	PH		
BCHA 100 Units S+...	2023-09-25 10:26:...	1 Year	Broward County Ho...	\$1,259,371	17	PSH	PH		
Broward Partners h...	2023-09-25 10:53:...	1 Year	Broward County, F...	\$380,295	21	PSH	PH		
HOPE 4 Families R...	2023-09-25 14:26:...	1 Year	Broward County, F...	\$331,509	16	RRH	PH		
Broward I	2023-09-25 15:55:...	1 Year	Volunteers of Ame...	\$453,438	5	PSH	PH		

## Continuum of Care (CoC) Planning Project Listing

### Instructions:

Prior to starting the CoC Planning Project Listing, review the CoC Priority Listing Detailed Instructions and CoC Priority Listing Navigational Guide available on HUD's website.

To upload the CoC planning project application submitted to this Project Listing, click the "Update List" button. This process may take a few minutes while the project is located in the e-snaps system. You may update each of the Project Listings simultaneously. To review the CoC Planning Project Listing, click on the magnifying glass next to view the project details. To view the actual project application, click on the orange folder. If you identify errors in the project application, you can send the application back to the project applicant to make necessary changes by clicking the amend icon. It is your sole responsibility for ensuring all amended projects are resubmitted, approved and ranked or rejected on this project listing BEFORE submitting the CoC Priority Listing in e-snaps.

Only one CoC planning project application can be submitted and only by the Collaborative Applicant designated by the CoC which must match the Collaborative Applicant information on the CoC Applicant Profile.

[https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition).

**WARNING: If you amend project applications back to project applicants to make changes or corrections in e-snaps, you must approve the resubmitted project applications. If you do not approve the resubmitted project applications, they will not be included on your CoC's Priority Listings, which could result in your CoC losing funding. HUD lacks the authority to fund projects unless they are included on the Priority Listings, which tell us which projects your CoC is prioritizing.**

Project Name	Date Submitted	Grant Term	Applicant Name	Budget Amount	Accepted?
This list contains no items					



# Continuum of Care (CoC) YHDP Renewal Project Listing

## Instructions:

Prior to starting the YHDP Renewal Project Listing, review the CoC Priority Listing Detailed Instructions and CoC Priority Listing Navigational Guide available on HUD's website.

To upload all YHDP Renewal project applications submitted to this Project Listing, click the "Update List" button. This process may take a few minutes based upon the number of YHDP Renewal projects submitted by project applicant(s) to your CoC in the e-snaps system.

You may update each of the Project Listings simultaneously. To review a project on the YHDP Renewal Project Listing, click on the magnifying glass next to each project to view project details. To view the actual project application, click on the orange folder. If you identify errors in the project application(s), you can send the application back to the project applicant to make necessary changes by clicking the amend icon. It is your sole responsibility for ensuring all amended projects are resubmitted, approved and ranked (if applicable) or rejected on this project listing BEFORE submitting the CoC Priority Listing in e-snaps. .

As stated in the FY 2023 NOFO, CoCs must rank all YHDP Renewal projects that HUD initially funded in the FY 2016 (Round 1) YHDP Competition.  
[https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition).

The Collaborative Applicant certifies that there is a demonstrated need for all renewal permanent supportive housing and rapid rehousing projects listed on the YHDP Renewal Project Listing.

The Collaborative Applicant certifies all renewal permanent supportive housing and rapid rehousing projects listed on the YHDP Renewal Project Listing comply with program requirements and appropriate standards of quality and habitability.

The Collaborative Applicant does not have any renewal permanent supportive housing or rapid rehousing YHDP renewal projects.

**WARNING:** If you amend project applications back to project applicants to make changes or corrections in e-snaps, you must approve the resubmitted project applications. If you do not approve the resubmitted project applications, they will not be included on your CoC's Priority Listings, which could result in your CoC losing funding. HUD lacks the authority to fund projects unless they are included on the Priority Listings, which tell us which projects your CoC is prioritizing.

Project Name	Date Submitted	Applicant Name	Budget Amount	Comp Type	Grant Term	Accepted ?	Rank	PSH/RRH	Consolidation Type
This list contains no items									

## Continuum of Care (CoC) YHDP Replacement Project Listing

### Instructions:

Prior to starting the YHDP Replacement Project Listing, review the CoC Priority Listing Detailed Instructions and CoC Priority Listing Navigational Guide available on HUD's website.

To upload all YHDP Replacement project applications submitted to this Project Listing, click the "Update List" button. This process may take a few minutes based upon the number of YHDP renewal projects submitted by project applicant(s) to your CoC in the e-snaps system.

You may update each of the Project Listings simultaneously. To review a project on the YHDP Replacement Project Listing, click on the magnifying glass next to each project to view project details. To view the actual project application, click on the orange folder. If you identify errors in the project application(s), you can send the application back to the project applicant to make necessary changes by clicking the amend icon. It is your sole responsibility for ensuring all amended projects are resubmitted, approved and ranked (if applicable) or rejected on this project listing BEFORE submitting the CoC Priority Listing in e-snaps.

As stated in the FY 2023 NOFO, CoCs must rank all YHDP Replacement applications for projects replacing YHDP Renewal projects that HUD initially funded in the FY 2016 (Round 1) YHDP Competition.

[https://www.hud.gov/program\\_offices/comm\\_planning/coc/competition](https://www.hud.gov/program_offices/comm_planning/coc/competition).

**WARNING: If you amend project applications back to project applicants to make changes or corrections in e-snaps, you must approve the resubmitted project applications. If you do not approve the resubmitted project applications, they will not be included on your CoC's Priority Listings, which could result in your CoC losing funding. HUD lacks the authority to fund projects unless they are included on the Priority Listings, which tell us which projects your CoC is prioritizing.**

Project Name	Date Submitted	Applicant Name	Budget Amount	Comp Type	Grant Term	Accepted?	Rank
This list contains no items							

## Funding Summary

### Instructions

This page provides the total budget summaries for each of the project listings after you approved and ranked the New, Renewal, Round 1 YHDP Renewal and Round 1 YHDP Replacement projects, or rejected project applications. You must review this page to ensure the totals for each of the categories is accurate.

The "Total CoC Request" indicates the total funding request amount your CoC's Collaborative Applicant will submit to HUD for funding consideration. As stated previously, only 1 UFA Cost project application (for UFA designated Collaborative Applicants only) and only 1 CoC Planning project application can be submitted and only the Collaborative Applicant designated by the CoC is eligible to request these funds.

Title	Total Amount
<b>Renewal Amount</b>	\$11,793,434
<b>New Amount</b>	\$839,724
<b>CoC Planning Amount</b>	\$0
<b>YHDP Amount - Competitive</b>	\$0
<b>YHDP Amount - Non-Competitive</b>	\$0
<b>Rejected Amount</b>	\$200,000
<b>TOTAL CoC REQUEST</b>	<b>\$12,633,158</b>

## Attachments

Document Type	Required?	Document Description	Date Attached
Certification of Consistency with the Consolidated Plan (HUD-2991)	Yes	Certificate of Co...	09/25/2023
Other	No	A Way Home Strate...	09/25/2023
Other	No		
Project Rating and Ranking Tool (optional)	No	Rating and Rankin...	09/25/2023

## **Attachment Details**

**Document Description:** Certificate of Consistency

## **Attachment Details**

**Document Description:** A Way Home Strategic Plan

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:** Rating and Ranking Tool 2023

## Submission Summary

**WARNING: The FY2021 CoC Consolidated Application requires 2 submissions.  
Both this Project Priority Listing AND the CoC Consolidated Application MUST  
be submitted.**

**WARNING: The FY2021 CoC Consolidated Application requires 2 submissions.  
Both this Project Priority Listing AND the CoC Consolidated Application MUST  
be submitted.**

Page	Last Updated
<b>Before Starting</b>	No Input Required
<b>1A. Identification</b>	09/11/2023
<b>2. Reallocation</b>	09/11/2023
<b>5A. CoC New Project Listing</b>	09/25/2023
<b>5B. CoC Renewal Project Listing</b>	09/25/2023
<b>5D. CoC Planning Project Listing</b>	No Input Required
<b>5E. YHDP Renewal Project Listing</b>	No Input Required
<b>5F. YHDP Replacement Project Listing</b>	No Input Required
<b>Funding Summary</b>	No Input Required
<b>Attachments</b>	09/25/2023
<b>Submission Summary</b>	No Input Required

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**U.S. Department of Housing  
and Urban Development**

**Certification of Consistency Plan  
with the Consolidated Plan  
for the Continuum of Care  
Program Competition**

I certify the proposed activities included in the Continuum of Care (CoC) project application(s) is consistent with the jurisdiction's currently approved Consolidated Plan.

Applicant Name: \_\_\_\_\_

Project Name: \_\_\_\_\_

Location of the Project: \_\_\_\_\_

Name of  
Certifying Jurisdiction: \_\_\_\_\_

Certifying Official  
of the Jurisdiction Name: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Public reporting burden** for this collection of information is estimated to average 3.0 hours per response, including the time for reviewing instructions, completing the form, attaching a list of projects if submitting one form per jurisdiction, obtaining local jurisdiction's signature, and uploading to the electronic e-snaps CoC Consolidated Application. This agency may not conduct or sponsor, and a person is not required to respond to, a collection information unless that collection displays a valid OMB control number.

**Privacy Act Statement.** This form does not collect SSN information. The Department of Housing and Urban Development (HUD) is authorized to collect all the information required by this form under 24 CFR part 91, 24 CFR Part 578, and is authorized by the McKinney-Vento Act, as amended by S. 896 The Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009 (42 U.S.C. 11371 et seq.). HUD considers the completion of this form, including the local jurisdiction(s) authorizing official's signature, as confirmation the project application(s) proposed activities submitted to HUD in the CoC Program Competition are consistent with the jurisdiction's Consolidated Plan and, if the project applicant is a state or unit of local government, that the jurisdiction is following its Consolidated Plan per the requirement of 24 CFR part 91. Failure to either submit one form per project or one form with a listing of project information for each field (i.e., name of applicant, name of project, location of project) will result in a technical deficiency notification that must be corrected within the number of days designated by HUD, and further failure to provide missing or incomplete information will result in project application removal from the review process and rejection in the competitive process.

## Instructions for completing the HUD-2991, Certification of Consistency with the Consolidated Plan

The following information must be completed by the Continuum of Care's designated Collaborative Applicant. If the CoC has multiple projects, it may complete a single HUD-2991 for the jurisdiction provided the Collaborative Applicant includes a list of all projects with applicant names, project names, and locations that will be submitted to HUD with the form when forwarding to the jurisdiction for signature. If there are multiple jurisdictions located within a CoC's geographic area, it must obtain a signed HUD-2991 for each jurisdiction where projects are located.

Completed by the CoC's Collaborative Applicant:

**Applicant Name.** Enter the name of the project applicant's organization.

**Project Name.** Enter the name of the project application that will be submitted to HUD in the Continuum of Care Program Competition.

**Location of the Project.** Enter the physical address of the project; however, if the project is designated as a domestic violence project, enter a P.O. Box or address of the main administrative office provided it is not the same address as the project.

**Name of Certifying Jurisdiction.** Enter the name of jurisdiction that will review the project information and certify consistency with the Consolidated Plan (e.g., City of..., County, State).

Must be completed by the certifying jurisdiction.

**Certifying Official of the Jurisdiction.** Enter the name of the official who will sign the form.

**Title.** Enter the official title of the certifying official (e.g., mayor, county judge, state official).

**Signature.** The certifying official is to sign the form.

**Date.** Enter the date the certifying official signs the form.



**Broward  
County  
“A Way  
Home”  
2022 &  
2023  
Addendum**

## **A Way Home Update 2022**

Continuums of Care (CoCs) play an integral role in the Consolidated Plan jurisdictions' planning process. CoCs are required to provide the jurisdiction with data on performance measures and other information necessary to complete the Consolidated Plan for homeless assistance provided to persons within the CoC's geographic area. HUD uses the system-level performance information as a competitive element in its annual CoC Program Competition and to gauge the state of the homeless response system nationally.

A Look Back

### **Progress Toward 2018 Recommendations from the 2018 A Way Home Plan: How did we do?**

Broward County, Florida 601 HCoC first embarked on crafting a consolidated plan, "A Way Home," in 2012. Since that time, the CoC has increased capacity, quality of services, access to services, and has improved data standards throughout the CoC. The plan was updated in 2018 and amended in 2020 to add an employment tenet. Recommendations from the 2018 update include to:

- Develop A Supportive Housing Pipeline
- Implement a Robust Coordinated Entry System of Care
- Use Data to Drive Decisions and Allocate Resources
- Shift from a Crisis Response System to a Long-Term System of Care

Below is a snapshot of how the Broward System of Care performed.

#### **Develop A Supportive Housing Pipeline**

Since 2018, Broward County has increased funding for Rapid Rehousing projects by 54%. The pandemic contributed to operationalizing Rapid Rehousing difficult. The increase in rent and higher demands on first, last and security has decreased the number of households that can be served with the level funding. The County has improved data quality by offering training enhancements to County staff, working with the current vendor (WellSky), offering technical support to providers, and investing in additional training and custom reports. The Broward County Board of County Commissioners has also increased funding by more than \$1.4 million for Permanent Supportive Housing in 2021 and then in 2023 by 1.2 million, which has led to an increase in capacity to enhance a more long-term homeless response system. In 2018 the continuum had 1,727 permanent supportive beds. This number decreased to 1,563 in 2019, 900 in 2020, then began to increase to 957 in 2021 and 1,030 in 2022. In 2023 the commission allocated additional funding for approximately 40-50 more units.

#### **Implement a Robust Coordinated Entry System**

The Coordinated Entry and Assessment Team (CEA) has worked to streamline and facilitate the By-Name List meetings, monitor the processing of referrals by providers, ensure that referrals are processed in accordance with the Written Standards, and identify flaws in the system of care and work with the provider network to find and implement solutions. One of the identified barriers to sustainable housing was the lack of supportive services and the need to increase the types of supportive service interventions that are being purchased by the County. The need to adjust the type of case management services and interventions was identified as individuals and families were not being housed within a reasonable timeframe (90-120 days), and the supportive services not providing the housing navigation needed to help a person locate and secure a unit to allow them to move in. Several measures have been taken to improve the facilitation of meetings, monitoring of provider processing of referrals, reporting elements through HMIS, and monitoring fiscal utilization of all housing interventions against budget, not just numbers served in agreements. These efforts have improved the Permanent Supportive Housing (PSH) and Rapid Rehousing (RRH) performance, but there is still a great deal of work to improve timely referrals, improved move-in dates, and both fiscal and numbers served utilization. Based on the above information, the HCoC believes this goal was met, however there needs to be continued monitoring and eventually the HCoC needs to adapt an "Evidenced Based Model" for supportive services. One intervention being explored is the Critical Time Intervention Model. This is used throughout the United States to assist agencies assisting individuals experiencing homeless obtain and maintain various housing interventions.

## **Use Data to Drive Decisions and Allocate Resources**

The Homeless Management Information System (HMIS) has been redesigned to help with the reporting and implementation of checks and balances to ensure end users understand the data that must be submitted. In addition, the County sought input on the HMIS Manual and Written Standards of Care and worked to decrease the time providers need to train staff through the implementation of an Online End User Training. County staff have also implemented ongoing specialty training regarding housing referrals and data input, and implemented a CEA report that focuses on a referral report, move-in date report, and multi services report to assist with data analysis across the service delivery models.

Data quality and timeliness has been improved through County staff training enhancements by working with the Vendor (WellSky), technical support to providers, and a fiscal investment in training and custom reports. Currently, the County is exploring a new vendor to continue to improve the end users' experience with HMIS. Additionally, The County is going to pilot new "middle ware" to eliminate the need for providers to have to enter data twice into two different systems, once into their electronic system and then again into HMIS. Improving HMIS continues to be a priority for the HCoC. Based on the above information the HCoC believes this goal was partially met and needs to continue to be a focus of the plan.

## **Shift from a Crisis Response System to a Long-Term System of Care**

Through increased funding described above under "Develop A Supportive Housing Pipeline," the County has been successful in increasing both PSH and RRH capacity over the past two years. These efforts remain priorities for new funding allocated from all funding streams. This goal will continue to be a focus of the HCoC. The need to develop the capacity for different and innovative housing interventions remains a priority for the HCoC. Providing more comprehensive upfront assessment to determine the level of need for those served is critical. Two housing interventions no longer is sufficient to address the needs in our community.

## **Challenges Since 2018: Where do we go from here?**

During our information gathering process, the HCoC identified the following challenges faced since 2018. This strategic plan is designed to begin to address these challenges through planning and the implementation of solutions. These challenges drove the discussions and goals for the HCoC.

### **Shelter Capacity**

In 2020, the pandemic demonstrated several gaps in the HCoC's crisis response system to homelessness. With the number of individuals experiencing homelessness increasing, we now face a lack of capacity for shelter and transitional beds. Funded shelters also are unable to fully utilize existing capacity due to hiring issues. This crisis has proven to be an ongoing issue for the system of care and has not seen an improvement in the past three years.

Capacity in the Emergency Shelter System of Care declined through the Covid-19 pandemic. The capacity for most shelter resumed to normal by mid-2023. Prior to the pandemic, shelter capacity funded by the County averaged 687 beds. Average daily capacity was down to 400 beds at the end of fiscal year 2021 and 407 beds at the end fiscal year 2022, leaving nearly 300 fewer persons experiencing homelessness with access to emergency shelter each night.

This shortfall in shelter capacity has been prioritized in fiscal year 2023. One shelter discontinued as a provider for shelter services in 2022. The three remaining shelters received a significant rate increase to help recruit and retain staff and address the overall need for enhanced services. The HCoC continues to struggle with capacity issues. Earlier in 2023 the HCoC published a Request for Proposals (RFP) to increase capacity in shelter services for both individuals and families, create a medical respite shelter with acute medical care and serve clients with limited mobility. The RFP also advertised services recovery beds for individuals being discharged from treatment facilities or in need of a safe place to reside while addressing substance use issues.

The length of stay in emergency shelters also increased during this period of time. This increase in the length of stay was contributed to an increase in rental expenses due to higher fair market rents and lack of affordable housing units. Initially, these issues contributed to significant underutilization of Rapid Rehousing (RRH) funds in 2022. At the end of fiscal year 2022, nearly \$462,647 in Rapid Rehousing funding was not utilized for housing. In 2023 the opposite happened and all RRH funds were expended by the end of the first fiscal quarter (December 2023).

### **Need for Continued Improvements to HMIS and Data-driven Decision-making.**

Although there have been marked improvements since 2018, increasing HMIS functionality for data reports and improving data elements that can be pulled from a report remain priorities. Ongoing challenges include supporting providers' adequately to reduce user errors, understanding of data being able to analyze this data and crafting and measuring useful outcomes. This is critical to provide accurate and succinct information to the Performance Outcome Needs and Gap (PONG) Committee and the Homeless Continuum of Care Board (HCoC). The HCoC is moving forward with an RFP for a new vendor for Service Point to help address these needs. This process will take 3 years to complete and will begin in early 2023.

Additional training for end users is also needed. The County is creating and implementing a training calendar and having providers register through Eventbrite for training tracking purposes. As errors and outcome issues arise with providers, mandatory retraining will be conducted to ensure the same mistakes are not made.

County staff is also scheduled to participate in Tableau training to be able to create smart dashboards and quickly analyze data. This will allow CEA and HMIS staff to combine multiple views of data to get richer insight.

The HMIS lead (Broward County) is working with our vendor WellSky to implement improved custom reports, align the outcome reports for like service models and allow for the outcomes to be retrieved from HMIS.

### **Need to Support Shifting Strategies for Street Outreach for Vulnerable Individuals and Families**

The HCoC is re-designing a front-end system of care to enhance the current shelter system and build a Comprehensive Community Response Outreach Team (CCROT) designed with specialized services to target specific sub populations who present with the most severe service needs both from a medical and mental health perspective. The outreach teams will follow an Interdisciplinary Service Delivery Model (ISDM) intended to provide long-term, comprehensive medical, social, and mental health recovery support to clients with severe mental illness needs, medical needs, and mobility limitations to assist individuals and families in obtaining permanent housing and sustaining that housing in the community.

To provide a more comprehensive street outreach approach, the County is moving to a model that focuses on case management "meeting the client where they are". This model measures performance based on the quality of intervention rather than quantity. Additionally, it will ensure compliance with all HUD HMIS data standards regarding engagements versus interactions. In 2021, a family street outreach project was initiated and in 2022, the County engaged in a collaboration with the Children's Services Council to increase the capacity of this program and provide an increase in funding to the service provider. The County is also moving to bring medical and mental health services to those who will not or cannot participate in traditional office services. A pilot program providing these health services started at the Fort Lauderdale- Hollywood International Airport in March of 2022 and in the City of Fort Lauderdale in September of 2022.

In 2023, the County began funding "Health Point" provided through Broward Health. The mobile health unit is designed to improve access to primary care services for adults who are uninsured. The mobile health unit will travel to the sites of community-based partners like homeless shelters, feeding cooperatives and faith-based organizations. The mobile unit is available to community partners and has proven to be an invaluable tool to engage those clients who need a variety of supportive services and are not willing or able yet to engage in housing or shelter.

The Comprehensive Community Response Outreach Team (CCROT) is being designed to provide specialized services, medical care, medication management strategies, and a more intensive engagement. This model will look at strengthening homeless outreach through medically focused care. The model will be part of the 2024

Request for Proposals as a first step to improve crisis system of care for the HCoC. A significant body of literature documents the connection between poor mental health and physical health for individuals who lack safe, affordable, and stable housing. The outcomes and evaluations of this project will include:

- A reduction in EMS visits for unsheltered adults
- Reductions in ER visits for unsheltered adults
- Improved relationships and trust between providers and patients
- Decreased mortality for unsheltered.

Additionally cross -system collaboration, dedication of resources, and alignment from partners with sometime competing priorities must work together for this design to be effective. There must be shared goals, facilitation of data sharing, and an establishment of performance matrix. Finally, clearly defined roles by all parties are a must. Each stakeholder brings something to the table and understanding the boundaries of each provider's role will ensure that service redundancy is not experienced.

This model will also include a co-responder model with an embedded clinician with law enforcement. This model brings the best of both disciplines together to assist with access to services, more accurate and effective referrals to services and improved assessments and evaluation regarding the most effective type of service needed.

### **Families In Crisis and Collaboration with Child Welfare Partners:**

There are areas that need substantial improvement. The HCoC and the Lead Community Based Care organization (Childnet) have agreed to increase collaboration for families who are caught in both systems of care and those youth aging out of foster care.

In 2020 the HCoC began a small pilot project called "Keeping Families Together" that looked at families who were working towards reunification and families who needed stable housing as part of the case plan to complete the reunification process. The HCoC provided shelter beds and funds for first, last and security. This is a critical project to continue and the search for designated funding will be a priority.

The driving tenets of this outreach approach are:

- Safety and Harm Reduction
- Assessing the level of need
- Building community trust and improve on existing relationships.
- Connections to Care, Services and Housing
- Policy Landscaping

In September of 2023, the Chief Executive Officer from the Community Based Care Agency was added to the HCoC Advisory Board.

### **Future Goals**

The 2022 update to the A Way Home Plan is designed to:

- Improve service quality.
- Increase efficiency through technology, improved data, and provider education on the importance of the Homeless Management Information System (HMIS).
- Increase timely access to service through streamlined models.
- Focus on strategies to better and more efficiently address the family homeless crisis.
- Increase genuine and effective collaboration and coordination with all stakeholders through focused and
- Action-oriented CoC Committee meetings; and prepare the CoC for an application to become a High Performing CoC.

### **Future Vision (A Way Home)**

The goal of Broward's HCoC is to ensure that homelessness is rare, brief, and non-recurring. This will

be accomplished through collaboration and engagement with all stakeholders and is led by this county-wide strategic plan. The HCoC will review partners' current strategic plans regarding homeless issues in and integrate and align goals, including those from the United Way, Broward Partnership (BPHI), and Pillars of Prosperity. Implementing a strategic plan must be embraced by the entire community to ensure that goals are focused, strategies are implemented, and outcomes are achieved.

This plan will be part of the **Business Counsel on Homelessness** mission. This is group comprised of business owners and executives that was formed in 2017. This group decided to align with the HCoC mission to improve lives for all members of our community. Through advocacy, fund raising and political influence, this group has brought a new lens to view the issues of homelessness to our community.

In 2011 the **Prosperity Partnership** (formerly Six Pillars Broward) came together as a collective impact initiative of the **Greater Fort Lauderdale Alliance Foundation (501c3)**, that is supported by numerous business and community partners who are implementing a strategic plan to help guide Broward County toward a future inclusive economy that includes high-wage jobs, global competitiveness, and vibrant communities by the year 2030. The "homeless pillar's" vision is to ensure an informed community whose goal about homelessness is to be rare and brief. The mission is to create a strategic, coordinated community effort, to create and implement a unified plan that leads to the reduction of homelessness. The members of this group participated in the focus groups and individuals that help guide the goals of the **A Way Home Plan**.

The 2022, "A Way Home Plan" has six target goals to accomplish within the next three years, with an underlying vision of genuine engagement with the HCoC committees, nontraditional local funders and stakeholders, providers, and other stakeholders to implement this plan. To identify these goals, the HCoC conducted six focus groups, 22 individual interviews with individuals experiencing homeless, businesspeople and providers, an overview of monitoring reports of providers for the past three years, and a review of data from HMIS and HUD HDX, quarterly provider outcomes, fiscal utilization, and notes from meetings with community stakeholders who are participating in the landlord recruitment project "Project Home Again".

### **Goal #1: System Performance Measures (SPM) improve in preparation to become a high performing Continuum of Care.**

#### **Objective #1: Reduce the length of time homeless by 20% compared to the previous performance year.**

- 2019 – The 3,633 individuals in Emergency Shelters and Safe Haven projects were homeless on average for 478 days before receiving a Permanent Housing placement.
- 2020 – The 2,999 individuals in Emergency Shelters and Safe Haven projects were homeless on average for 656 days before receiving a Permanent Housing placement.
- 2021 – the 1,818 individuals in Emergency Shelter and Safe Haven projects were homeless on an average of 97 days.

#### **Objective #2: Reduce the return to Homelessness from permanent housing by 4%.**

2018 – 1,296 Individuals Housed

- 8% returned to homelessness – 6 months or less
- 5% returned to homelessness – 6 months to 12 months
- 7% returned to homelessness – 13 months to 24 months
- 20% returned to homelessness – 2

years 2019 – 935 Individuals Housed

- 7% returned to homelessness – 6 months or less
- 4% returned to homelessness – 6 months to 12 months
- 8% returned to homelessness – 13 months to 24 months
- 20% returned to homelessness – 2

years 2020 – 1296 Individuals Housed

- 8% returned to homelessness – 6 months or less
- 5% returned to homelessness – 6 months to 12 months



- 7% returned to homelessness – 13 months to 24 months
- 19% returned to homelessness – 2 years 2021 – 888 Individuals Housed
- 7% returned to homelessness – 6 months or less
- 5% returned to homelessness – 6 months to 12 months
- 6% returned to homelessness – 13 months to 24 months
- 17% returned to homelessness – 2 years

### **Strategies for Objective 1 and 2:**

- 1) Consistent monthly By-Name Lists monthly meetings with the right providers and stakeholders participating.
  - Track data on length of time homeless and provide a monthly dashboard to the Performance Outcome Needs and Gap (PONG)
- 2) Report length of time homeless (average) monthly to PONG for each By-Name List
  - Chronic
  - Non-Chronic
  - Families
  - Veterans
  - Special Circumstances
- 3) Report quarterly to the PONG the following reports:
  - Referral report (number of referrals to each provider and status) from the Homeless Management information System (HMIS)
  - CEA report (number of individuals and families on each By-Name List and days on the report with the report)

### **Objective #3: Increase Persons Who Gain Cash Income by 3%**

#### **Change in earned income for adult system stayers during the reporting period (Data Source SPM)**

- 2018 – Universe: Number of adults (system stayers) – 130
- Number of adults with increased earned income – 19
  - Percentage of adults who increased earned income – 15%
- 2019 – Universe: Number of adults (system stayers) – 601
- Number of adults with increased earned income – 57
  - Percentage of adults who increased earned income – 9%
- 2020 – Universe: Number of adults (system stayers) – 646
- Number of adults with increased earned income – 57
  - Percentage of adults who increased earned income – 9%
- 2021 – Universe: Number of adults (system stayers) – 625
- Number of adults with increased earned income – 41
  - Percentage of adults who increased earned income – 7%

### **Objective #4: Increase Persons Who Gain Non-employment Cash Income by 3%**

#### **Change in non-employment cash income for adult system stayers during the reporting period (Data source APR from HMIS)**

- 2018 – Universe: Number of adults (system stayers) – 130
- Number of adults with increased non earned income – 41

- Percentage of adults who increased non earned income – 32% 2019 – Universe: Number of adults (system stayers) – 601
- Number of adults with increased non earned income – 356
- Percentage of adults who increased non earned income – 59% 2020 – Universe: Number of adults (system stayers) – 646
- Number of adults with increased non earned income – 352
- Percentage of adults who increased non earned income – 54% 2021 – Universe: Number of adults (system stayers) – 625
- Number of adults with increased non earned income – 292
- Percentage of adults who increased non earned income – 47%

### **Strategies for Objective 3 and 4:**

1) Consider several potential strategies for supporting persons experiencing homelessness in gaining employment income, including:

- Coordinating with job training and workforce development groups
- Engaging with employment organizations
- Linking individuals with disabilities to support services and cases management to increase their ability to earn employment income.
- Linking families with childcare resources to increase parents' and other caregivers' ability to earn employment income.

2) Increase support service referrals to include job training and workforce development organizations and operationalize the employment tenet from the 2020 update of the A Way Home Plan.

3) Improve data on income gains by utilizing By-Name Lists at monthly meetings, reviewing all referrals to ensure a referral has been made to a SOAR provider, and reporting the percentage of referrals to Performance Outcome Needs and Gap (PONG).

4) Consider several potential strategies for supporting persons experiencing homelessness in gaining non- employment income, including:

- Coordinating with service providers to ensure individuals and families are applying for all assistance programs to which they are entitled.
- Linking individuals and families to navigators and translators/interpreters (if needed) to help complete assistance applications.
- Engaging with county and local agencies offering assistance to streamline application processes.
- Assisting individuals and families gathering and storing needed information and documentation for applications

5) Improve data on income gains by utilizing By-Name Lists at monthly meetings, tracking referrals of those without income to the SOAR process quarterly and report to PONG anything below 80%.

6) Ensure providers have access to SOAR resources of train staff to complete assistance application.

**Goal #2: Improve data quality, data analysis, accuracy of reports, and data access via HMIS by ensuring consistent reports are updated on the Community Dashboard and set data points presented to the PONG monthly and quarterly.**

**Objective #1: Improve data to align with a High Performing CoC standard per 24 CFR 578.65**

To qualify as an HCoC, a Continuum must demonstrate reliable data generated by the Continuum of Care's HMIS that meets all of the following standards:

- (i) Mean length of homelessness. Either the mean length of an episode of homelessness within the

Continuum's geographic area is fewer than 20 days, or the mean length of episodes of homelessness for individuals or families in similar circumstances was reduced by at least 10 percent from the preceding federal fiscal year.

Broward County CoC current mean length of homelessness:

(ii) Reduced recidivism. Of individuals and families who leave homelessness, less than 5 percent become homeless again at any time within the next 2 years; or the percentage of individuals and families in similar circumstances who become homeless again within 2 years after leaving homelessness was decreased by at least 20 percent from the preceding federal fiscal year.

Broward County CoC Current % of return to homelessness:

(iii) HMIS coverage. The Continuum's HMIS must have a bed coverage rate of 80 percent and a service volume coverage rate of 80 percent as calculated in accordance with HUD's HMIS requirements. Broward County CoC current coverage rate:

(iv) Serving families and youth. With respect to Continuums that served homeless families and youth defined as homeless under other federal statutes in paragraph (3) of the definition of homeless in § 576.2:(A) 95 percent of those families and youth did not become homeless again within a 2-year period following termination of assistance; or(B) 85 percent of those families achieved independent living in permanent housing for at least 2 years following termination of assistance.

Broward County CoC current youth and families return to homelessness: Reliable data generated from sources other than the Continuum's HMIS that is provided in a narrative or other form prescribed by HUD that meets both of the following standards.

#### **Strategies:**

- 1) Work with WellSky -HMIS vendor to design and deploy custom outcome reports in HMIS by May of 2023.
- 2) Review outcomes and indicators to ensure they are aligned with HUD and the national standard and are able to be pulled from HMIS by May of 2023.
- 3) Provide training annually to providers and technical support during monthly calls to increase capacity to monitor the following reports monthly:
  - Tracking of referrals to housing interventions.
  - Tracking of referrals to shelter interventions.
  - Length of time from engagement to housing referral (shelter and outreach) using the HMIS Referral Report
  - Length of time from referral to keys move in date report.
- 4) Provide outcomes reports provider by provider updates to the PONG quarterly.

**Goal #3: All projects will demonstrate a 95% utilization in agreements annually.**

**Objective: #1 Improve fiscal utilization and ensure projects not utilizing funds have funds reallocated.**

#### **Strategies**

- 1) Review Balance Tracking Sheets during monthly calls.
- 2) Determine and implement reallocation no later than December of the fiscal year.
- 3) Prepare reallocations for underperforming projects no later than January following the beginning of the fiscal year (GF).
- 4) Prepare reallocations for HUD no later than January annually.
- 5) Prepare documents for DCF reallocation no later than October.
- 6) Discuss strategies to change current annual Non-Profit Organization allocations at the PONG for those projects that are consistently underutilized.

**Goal #4: Build and enhance the capacity of key elements within the CoC.**

**Objective #1: Build landlord capacity, increasing the number of landlords by 250 the first year and 150 the annually thereafter.**

## **Strategies:**

- 1) Continue the landlord initiative project with Starmark Marketing for the next 3-5 years to promote landlord involvement.
- 2) Create an Ad Hoc group of landlords, businesspersons, realtors, chamber of commerce leadership, League of City leaders, faith-based leaders, and other stakeholders who can bring influence and innovation to the group. This group will meet monthly for 30 minutes to create opportunities to present and network regarding the landlord recruitment project and other relevant activities.
- 3) Rejuvenate the Broward Business Council on Homelessness

## **Objective #2: Increase capacity of PSH Units by 2% annually through HUD, DCF, or GF.**

### **Strategies**

- 1) Improve the CoC's ability to gain HUD PSH projects through successful bonus project submissions annually.
- 2) Reallocate HUD funds for improved bonus projects annually. Any project utilizing under 82% will have funds reallocated.
- 3) Monitor budgets and utilization to ensure that projects are effectively and responsibly managed.
- 4) Create policies around 100% rental assistance that encourage, help, and support clients receiving rental assistance to increase their ability to contribute to rental assistance.
- 5) Make guidance for new general fund projects more flexible and innovative regarding the amount of monthly rental assistance, allowing for 30% to 50% assistance instead of the standard 100% or 70/30% split.

## **Objective #3: Increase Rapid Rehousing (RRH) Units by 2% annually through HUD, DCF or GF**

### **Strategies**

- 1) Improve the CoC's ability to gain HUD RRH projects through successful bonus project submissions annually.
- 2) Assess those contracts with providers that have underutilized RRH contract by 25% or more.
- 3) Monitor budgets and utilization to ensure that projects are effectively and responsibly managed.
- 4) Create policies encouraging 100% rental assistance for more than 6 months, when RRH projects must recertify in HMIS each person's ability to be successful in an RRH project. If it is assessed that an individual is not going to be successful and needs a more intense intervention, support providers to make a referral to CEA at the 9-month mark.

## **Objective #4: Increase or regain capacity in the County Funded Emergency Shelter beds and target shelter needs. Shelters will operate at 95% of contract capacity.**

### **Strategies**

- 1) Prepare a strategic RFP every three years to meet community needs for emergency shelter beds. Include an alternative cost reimbursement methodology that encourages utilization.
- 2) Monitor individual shelter capacity and engage CEOs in discussion on barriers to increase capacity.
- 3) Review line-item budgets of funded shelters to identify potential barriers to hiring support staff needed for optimal operation of shelters to capacity.

## **Goal #5: Increase collaboration and coordination in the community to strategically address issues of homelessness.**

## **Objective #1: Convene key partners and stakeholders.**

## **Strategies**

1) Host a quarterly convening with key partners to increase collaboration, communication, and coordination to enhance services and ensure a reduction in redundant services. Partners will include representatives from municipalities, funders, the business community, Pillars of Prosperity, persons experiencing homelessness, and HCoC committees.

## **Objective #2: Develop comprehensive advocacy and awareness outreach plans.**

### **Strategies**

- 1) Engage key stakeholders in discussions about collaboration, communication, and coordination.
- 2) Develop an outreach plan for each metropolitan city and county within the CoC's geographic area including specific steps for identifying homeless persons and referring them to appropriate housing and services.
- 3) Publish all stakeholders' and funders' plans on the County Website for reference and discussion.

## **Goal #6 Increase Innovation and Technology for the CoC Network**

### **Objective #1: Launch the Broward4Homeless mobile app by November 2022**

#### **Strategies**

- 1) Craft a public awareness campaign throughout November 2022 to publicize the launch.
- 2) Set up 3 virtual information sessions for stakeholders to present the app and answer questions.
- 3) Set up meetings monthly with the Homeless Helpline to ensure clear communication and understanding of the app.

**Objective #2:** Complete the pilot with the Middle Ware to reduce duplicate data entering for providers.

#### **Strategies:**

- 1)Track progress on the pilot for BPHI.

**Objective #3:** Explore a system to automate communication to individuals and families experiencing homelessness on their status of shelter stays.

#### **Strategies:**

- 1) Research options with the HMIS vendor
- 2) Research options Nationally throughout other Continuum of Care's to.

This strategic plan will be reviewed every 6 months in its entirety to assess the process that has been made on the above goals. The Homeless Continuum of Care Committees will be responsible for picking reviewing the goals and deciding which goal the group would like to engage in over the course of one year. They will then provide updates at the monthly HCoC Board meetings.

Annually, the HCoC committees will review the goals and assess the systems needs, gaps and accessibility to services to identify areas that are in need of improvement. The voice of those served will be critical in assisting with this assessment. To increase the ability to gain input from individuals with lived experience, a quarterly survey will be administered to individuals experiencing homelessness with specific targeted questions each quarter. The topics and theme will center around service access, gaps or missing services, geographic barriers, and needs to improve quality of care.

It will be the goal of the HCoC, Housing Options, Solutions, and Supports staff, the business community , providers,

and elected officials and stakeholders to review the recommendations and provide guidance and input into improved action steps.



## **Amendment 2023**

### **A Way Home Plan**

## New initiatives for 2023

**Homeless prevention initiatives** have now been added to the services provided by the Housing Options, Solutions, and Supports Division. In 2023, the marked increase in inquired for rental assistance to avoid evictions, assistance with locating and securing affordable housing by first time homeless or those about to be evicted and homeless, and the tremendous increases in families entering the Homeless Continuum of Care system.

HOSS-D has dedicated funds for rental assistance, utility assistance, off site shelter stays (limited hotel access), case management, housing navigation, bus passes and other client incidental assistance. Addressing the increase in family's crisis needs to avoid homelessness or to assist in rehousing families is a priority this year. The Coordinated Entry and Assessment in partnership with the Broward County School District and HOPE South Florida have tracked since March of 2023 that nearly 87 unduplicated families enter these systems of care monthly. As the data sharing with the child welfare partners it initiated this will provide the complete picture of how critical housing needs are to ensuing child safety.

The HCoC is putting new resources into the 2020 pilot that focused on "Keeping Families Together". Funds will be targeted to the most vulnerable families and work to ensure housing is secure to assist with avoiding removals from primary caregivers. Prevention of homelessness paired with case management, family strengthening services and family preservation services will be evaluated to assess the impact of the following outcomes:

1. Total number of families served with reunification as a primary goal.
2. Of families housed through Challenge PLUS Grant funding, how many have remained stably housed.
3. How many families were served with Challenge PLUS Grant funding whose income is below 200% of the federal poverty level.
4. How much funding was allocated to families served whose income is below 200% of the federal poverty level.
5. Total number of families who remain together following 12 months after reunification.

**A second initiative** focuses on homeless prevention for vulnerable populations. The HCoC defines vulnerable populations as the elderly, youth ages 18-24, individuals' mental health and behavioral health concerns, and families. As HOSS-D staff evaluated the types of sub-populations that are in the highest needs for emergency crisis services, these 4 sub-populations have a clear increased need in that past 2 years. The County decided to create a program to avoid the need for crisis services is an effort to keep those households who need time limited services to help sustain and avoid the crisis. The design uses interventions that have proven successful with those who are in the homeless system of care and modifying the intensity and time of intervention. Additionally, post intervention follow up will provide data and the opportunity to again engage should there be additional issues identified in order for the household to sustain stability.

The collaboration between Legal Services of Broward County, the Manne Foundation Prevention Program, HOSS-D Rapid Rehousing projects (now prevention focused) and the Managing Entity (BBHC) has set a target to serve 200 households this year with the ultimate goal of ensuring they do not enter the homeless system of care. The following outcomes will be used to assess the impact of the project:

1. Total number of individuals served by activity.
2. Total number of new individuals served by activity.
3. Total number of families served by activity.
4. Total number of individuals connected to housing case management.
5. Total number of families connected to housing case management.
6. Total number of individuals permanently housed.
7. Total number of families permanently housed.

**The final initiative focuses** on the re-evaluation of measurable outcomes that genuinely reflect the community goals and sets up the HCoC to become a High Performing HCoC.



The types of outcomes used by the Broward HCoC over the past 12 years has rarely changed. This year a group of providers, HOSS-D staff, HUD technical assistance specialist and our HMIS team worked to craft outcomes and indicators by service delivery model that mirrored those of other CoC's and also marked targets that would demonstrate an improved quality of life for those served. Projects will be evaluated using like outcomes for the same type of service. The indicators will also be aligned to that measuring progress and success is a true reflection of the network of providers ability to improve system performance measures.

Outcomes that measure improved quality center around obtaining housing, maintaining stable housing either within the HCoC system of care or outside of the system of care. Measuring outputs elements such as access to care, numbers of households connected to housing, and number of new households serviced by activity (a specific activity). The HCoC made a decision that quality of services provided versus quantity of services provided was a more genuine marker as to the global impact being made in the community. The word "served" will be replaced with more specific language such as connected to housing, connected to health care, prevented homelessness and reduce the returns to homelessness.

The HCoC must continue to grow, improved and become more sophisticated in data analysis, training of staff and providers, measuring success, targeting prevention services, and reworking the crisis response system. This will take an intentional focus on all quality compliance, quality improvement, and innovation strategies for the HOSS-D.

# Broward Continuum of Care 2023 NOFO Renewal Projects Scoring Overview

As determined by the Department of Housing and Urban Development and the Continuum of Care Governance Board, community priority will be given to eligible projects in the following order: (1) Permanent Housing (PH) (including Permanent Supportive Housing (PSH) and Rapid Rehousing (RRH)), (2) Joint Transitional Housing and Permanent Housing-Rapid Rehousing component (Joint TH and PH-RRH component), (3) Supportive Services Only (SSO–) (4) Dedicated Homelessness Management Information System (HMIS).

All projects will be scored utilizing the following materials: e-Snaps Project Application; HUD CoC Annual Performance Report; 2021 Housing Inventory Count Report; Homeless Management Information System (HMIS); Agency Financials, and Agency Policies and Procedures. The Homeless Continuum of Care (“HCoC”) Advisory Board has decided to utilize the most recent APR information for the following date range: **January 1, 2022 – December 31, 2022.**

<b>Project Name:</b>	
<b>Organization Name:</b>	
<b>Project Type:</b>	
<b>Project Identifier:</b>	
<b>Section A: Threshold Met- (Yes/No)</b>	
<b>Section B: Project Financial- (20 pts)</b>	
<b>Section C: Project Performance- (60 pts)</b>	
<b>Section D: HMIS Data Quality- (20 pts)</b>	
<b>Bonus Section- (10 pts)</b>	
<b>Total Score- (110 pts)</b>	
<b>Tie Breaker: (If Required) (10pts)</b>	<b>0</b>
<b>&gt; Greater than</b>	
<b>&lt; Less than</b>	
<b>&gt;= Greater than or equal to</b>	
<b>&lt;= Less than or equal to</b>	

# Broward Continuum of Care 2023 NOFO

## Renewal Projects Scoring Overview

CoC Threshold Requirement	Definition
Applicant is an active Homeless Continuum of Care (“HCoC”) Participant	Applicant participation in HCoC Board and committee meetings meets CoC requirements for a member in good standing.
Applicant participates in Homeless Management Information Systems (“HMIS”)	Projects are required to participate in HMIS, unless the project is a victim-service agency or serving survivors of domestic violence.
Coordinated Entry Participation	The project participates in the coordinated entry process and demonstrates compliance with the HCoC’s Coordinated Entry Policies and Procedures and HUD’s Coordinated Entry Notice.
Bed/Unit utilization is at or above 90%	Bed/Unit utilization is at or above 90%
Application is complete and data is accurate and consistent	All required information is completed, and all required attachments are provided. Data provided in response to different questions match.
Housing First and/or Low Barrier Implementation	The project is, or intends to be, designed and implemented using Housing First principles including: no preconditions or barriers to entry except as required by funding sources, and provision of necessary supports to maintain housing and prevent a return to homelessness.
Documented, secured minimum match	Applicant has written match commitments that satisfy CoC Program Rule requirements for source and amount according to HUD (25%).
Acceptable organizational audit/financial review	Applicant's audit or financial review does not contain findings or other indications of financial or accounting problems. (Must be uploaded into E-snaps)

# Broward Continuum of Care 2023 NOFO

## Renewal Projects Scoring Overview

Project Name: 0  
 Organization Name: 0  
 Project Type: 0  
 Project Identifier: 0

**Documented organizational financial stability** : Applicant's financial statements for previous fiscal year demonstrates financial stability sufficient to support operation of the project during the next operating year. Results of the fiscal monitoring my be consulted.

### Section A: Project Renewal Threshold Criteria

The Ranking Committee will review all projects to determine if they meet the following project eligibility and project quality threshold requirements on a pass/fail standard:

Project Eligibility Criteria	Yes/No	Threshold Met?
1. Applicant is an active Homeless Continuum of Care (“HCoC”) Participant	Yes	Yes
2. Applicant participates in Homeless Management Information Systems (“HMIS”)	Yes	Yes
3. Projects are required to participate in Coordinated Entry, when it is available for the project type and in accordance with the Written Standards.	Yes	Yes
4. Bed/Unit utilization is at or above 90%	No	Yes
5. Application is complete and data is accurate and consistent: including Acceptable organizational audit/financial review is included.	Yes	Yes
6. Housing First and/or Low Barrier Implementation	No	Yes
7. Documented, secured minimum match	Yes	Yes
<b>If 16 through 23 is YES please select YES, If not select NO</b>		<b>Yes</b>

# Broward Continuum of Care 2023 NOFO

## Renewal Projects Scoring Overview

Project Name:	0
Organization Name:	0
Project Type:	0
Project Identifier:	0

### Section B: Project Performance (20pts)

Financials	Utilization (CGAs)	<p><b>Expended Grant Funds (2020 Award)</b></p> <p>Expended Subtotal / Applicable Total Expenses plus Admin Balance tracking sheet is used to determine utilization based on invoices submitted.</p> <p><i>If expended grant funds are equal to or greater than 95% of grant funds, then project will receive 10 points. 90% would receive 5 points. Otherwise, zero points will be awarded.</i></p>	<p>&gt;= 95% = 10 pts    90%</p> <p>- 94% = 5 points    &lt;</p> <p>90% = 0 pts</p>	
Budget Criteria	CoC Project Application  Fiscal	<p>Project is Cost Effective perhaps we would get the average cost per client the past completed award years (2020).</p> <p>Considered Elements:</p> <ul style="list-style-type: none"> <li>Cost per person served is comparable (defined as within \$500 of average) to CoC average within project type.</li> </ul>	<p>10 pts</p> <p>Average for PSH &amp; RRH Individual: \$2,200 Family (2) \$3,400</p>	
<b>Total Points</b>				<b>0</b>

**30% and below is acceptable for supportive services**

# Broward Continuum of Care 2023 NOFO

## Renewal Projects Scoring Overview

Project Name: 0  
 Organization Name: 0  
 Project Type: 0  
 Project Identifier: 0

### Section C: Project Performance (60pts)

Measurement	Source	Data Collection	Total Points Possible	Score
<b>PSH and RRH Housing Stability:</b>	<b>Metric SPM 6c.2</b>	<b>Universe:</b> Persons in all PH projects who exit after moving into housing, or who moved into housing and remained in the PH Project. Of the person above, those who remained in applicable PH projects and those who exited to a permanent housing destination. % of Successful exits/retentions.	<b>IF PSH or RRH Project</b>	
Change in Exit to or retention of permanent housing			>= 95% = 15 pts	
			90% - 94%= 10 pts	
			<= 89% = 0 pts	
<b>TH Housing Stability:</b>			<b>IF TH Project</b>	
% of persons who exited to a positive housing destination			>= 95% = 15 pts	
	90% - 94% = 10 pts			
	<= 89% = 0 pts			
The Extent to which Persons who Exit homelessness to permanent housing destination and return to homelessness with in 6 month.	<b>Metrix SPM 2a and 2b</b>	<b>Universe:</b> Average: Retain Permanent Housed 6 months after exit to Permanent Housing = <b>92%</b>	>= 90% = 10 pts      85% - 89%= 5 pt              <= 84% = 0 pts	

Metric 4.3 Change in Total income for adults system stayers during the reporting period.	<b>Metric SPM 4.3</b>	<b>Universe:</b> Number of adult stayers in the system. Number of adults with increased total income (earned and unearned). % of adults who increased total income.	$\geq 70\% = 15 \text{ pts}$ < $70\% = 0 \text{ pts}$	
Metric 4.6 Change in Total income for adults system leavers during the reporting period.	<b>Metric SPM 4.6</b>	<b>Universe:</b> Number of adult stayers in the system. Number of adults with increased total income (earned and unearned). %of adults who increased total income.	$\geq 70\% = 10 \text{ pts}$ < $70\% = 0 \text{ pts}$	
The Extent to which Persons who Exit to ES, SH, TH after exiting permanent housing destination with in 12month.	<b>Metrix SPM 6a.1</b>		$6\% - 10\% = 10 \text{ pts}$ $11\%$ $- 14\% = 5 \text{ pt}$ $\geq 15\%$ $= 0 \text{ pts}$	
			<b>Total Points</b>	<b>0</b>

## Broward Continuum of Care 2023 NOFO Renewal Projects Scoring Overview

Project Name:	0
Organization Name:	0
Project Type:	0
Project Identifier:	0

### Section D: HMIS Data Quality (20pts)

Measurement	Report	Data Collection	Total Points Possible	Score
Project's Data Quality:  Personal Identifiable Information and Disabling Conditions	HUD CoC APR Q6a and Q6b	Enter "% of Error Rate" for 'PII and Disabling Conditions Data'. If either element is over the 3% threshold the scoring values apply.	0.00% = 4 pts	
			0.01% - 3.00% = 2pts	
			3.01% or more = 0 pts	
Project's Data Quality:  Income at Annual Assessment	HUD CoC APR Q6c	Enter "% of Error Rate" for 'Income and Sources at Annual Assessment'	0.00% = 4 pts	
			0.01% - 3.00% = 2 pts	
			>= 3.01% = 0 pts	
Data Quality Timeliness: Project Start Data and Exit Data	HUD CoC APR Q6e	Enter "# of Days for Record Entry" for 'Project Start and Exit Data'	Any records 0 to 3 days = 4 pts	
			Any records 4 days or more = 0 pts	
Quality Assurance/Improvement Plan	Agency Written Policies and Procedures (HMIS manual and Provider Handbook)	A Quality Assurance Improvement Plan is a system of policies and procedures designed to continually improve the agency's overall operational processes with high integrity. The (QAIP) should document and define a systematic and well-organized approach to the periodic self-assessment within the agency. The plan shall include best practices and objectives of its outcomes. The review shall include input of its process from local stakeholders, landlords and constituents of Broward County.	Acceptable Plan in Place = 4 pts	
			No Plan or Insufficient Plan = 0 pts	
Project's Data Quality Improvement Plan	Agency Written Policies and Procedures (This plan must be uploaded into E-Snaps)	The agency develops a well-defined comprehensive Data Integrity Plan that establishes the effective and continuous process to ensure high-quality data entry and maintenance in HMIS. The Data Integrity Plan will present an internal quality assurance process that ensures the data is Accurate, Complete, Consistent, Reliable and entered in a Timely manner. The Plan must include timeframes, action steps and identify responsible parties to implement and maintain the agency's data integrity process. Data Quality Improvement process will have input of its process from local stakeholders, landlords and constituents of Broward County.	Acceptable Plan in Place = 4 pts	
			No Plan or Insufficient Plan = 0 pts	
<b>Total Points</b>			<b>0</b>	



# Broward Continuum of Care 2023 NOFO

## Renewal Projects Scoring Overview

Project Name:	0
Organization Name:	0
Project Type:	0
Project Identifier:	0

### Bonus Point Section (10 Possible Points)

Measurement	Source	Scoring Values:	Total Points Possible	Score
Lived Experience (Homelessness)	Provider Board List	Number of individuals with lived experience on the Board of Directors.	2 = 10 points 1 = 5 points None = 0 pts	
			<b>Total Points</b>	<b>0</b>

Total Maximum Possible Points for Renewal Project = 110

*Note: There is a separate question for Tie Breakers that will be used.*

# Broward Continuum of Care 2023 NOFO

## Renewal Projects Scoring Overview

Project Name:	0
Organization Name:	0
Project Type:	0
Project Identifier:	0

**Bonus Point Section (10 Possible Points)**

Measurement	Source	Scoring Values:	Total Points Possible	Score
Utilization	Budget	Utilization: Least amount of money remaining at the end of the year		
			<b>Total Points</b>	<b>0</b>

only used in cases of a Tie

**Total Maximum Possible Points for Renewal Project = 110**

**Note:** *This is a separate question for Tie Breakers that will be used.*