

Evaluation Criteria
BLD2121632P1_1 Janitorial Services - County
Facilities - Agreement 1

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<p align="center">Evaluation Criteria BLD2121632P1_1 Janitorial Services - County Facilities - Agreement 2</p>	
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<p>3.2 Describe how prime Vendor will manage and organize work for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. State number of crews working for each agreement identified.</p> <p>i. Describe how you will schedule basic janitorial service for each facility.</p> <p>ii. List the individual building teams that will be working for that agreement per building(s), management, supervisory, maintenance crews.</p> <p>b. Describe how you will schedule basic janitorial service for each facility while coordinating with periodic project and annual work task.</p> <p>c. Describe crew organization to perform basic and project work.</p> <p>d. Describe and present an example of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe your capabilities to respond to emergency or disaster situations including of specialized equipment required for de-watering or moisture removal tasks or other special cleaning services.</p>	<p>3.2 - Manage and Organize Work -</p> <p>Here at 1 Lee Support Services Inc. we will manage and organize work by making schedules for each unit. All janitorial crew will participate in team cleaning. We believe that it is a much more simple and efficient approach, plus it creates a clear understanding of a more extensive level of accountability and work. Our method of team cleaning has a flexible and customizable composition to adapt to the unique needs of each facility. Assist PMS will scan over the location first to ensure every janitorial area and measure every specific amount of duties to make sure that tasks are being completed evenly and in line with the cleaning regulations that are vital to the agreement.</p> <p>They will have a daily checklist for each task that needs to be completed. After work requirements are completed, employees will then turn in their daily checklists to their supervisor. Our designated Assist PMS, Jessica Richards, will be responsible for managing the account. While supervisor, Roy will be conducting a routine check around the building using the tasks log to ensure all required tasks are accomplished. Roy will report those findings to Jessica to ensure that the account is being managed properly.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. The custodial team of each location will be headed by Amer-Plus Area/Project Manager Mr. Michael Kelly, who will be the primary on-site interface between Amer-Plus and the Broward County Board of County Commissioners Contract Administrator and will be responsible for daily operations at the locations. Mr. Kelly will be responsible for hiring, training, payroll and administrative duties related to the facility with additional responsibilities that include ordering supplies, ensuring the availability of equipment and handling special requests. Amer-Plus CO Managing Director Stephanie Catelino and Director of Operations Loretta Catelino will support Mr. Kelly and are responsible for ensuring consistent service delivery, inventory management, reporting and compliance with contract specifications. (See PDF page 37 for operations structure.)</p> <p>b. Basic janitorial services will be scheduled for each facility according to the schedules, guidelines and scope of work provided in the Addendum No. 3, Janitorial, Contract, Specifications, and Requirements and Addendum No. 3, Location Details, BL02 121632P1, Janitorial Services.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. All agreements above except for No. 7 have multiple locations. If selected, we will be maintaining the designated facilities on the basis of the site's features and suggested cleaning times as indicated. Service at the designated locations will be provided on a regular basis in the RFP. Each location will have a designated Team inclusive of a Site Supervisor and Team Lead. We have serviced facilities of various sizes and multiple facilities per day, maintaining contracts for years (repeat renewals) so we know that we are capable of getting the work done in a timely and efficient manner. Our Project Manager, Dwight Daniels, will be the point of contact for the County. Our Project Manager (PM) has served as PM for facilities up to 80,000 sq. ft. across South Florida. The 18 staff members we are proposing on this project will be responsible for the following tasks:</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. I&G Cleaning will work with the County's representative to finalize a comprehensive schedule for delivering janitorial services for this agreement. We will communicate with each facility representative and discuss the intricacies of each facility and any required special details related to scheduling prior to site execution. We can then coordinate with each facility to schedule the required periodic work and annual tasks as described in the project scope below as a listing of the tasks that will be completed on a regular basis. I&G Cleaning is proposing:</p> <p>i. Assigned Project Manager will work from a master weekly schedule per assigned site and coordinate with supervisors and crew to ensure every facility is covered for services daily.</p> <p>ii. The teams listed above will be assigned to each building as scheduled to ensure all required services are performed.</p> <p>b. i. Each facility will be assigned a project manager a supervisor and designated crew members specialized based on requirements for each site as detailed in the project's scope of work.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. I, M & M Global will schedule basic janitorial service for each facility analyzing the statement of work for each location. We would then have a meeting with building manager. Lead supervisor will train the employee with the proper schedule and tasks. Example of how we organize and manage the service being provided is as follows: If the scope of work lists the task for example dusting, areas offices, frequency is weekly, we will designate a specific day of the week that dusting must be completed by the cleaner. This will allow us to monitor the dusting in task of that area and can hold the cleaner accountable. Periodic project work will be coordinated with the project manager and supervisor. We will use a project tracker system to keep track of the projects that have been completed by our company and any future projects scheduled.</p> <p>b. Not Provided</p> <p>c. The reporting systems that we use is Janitorial Manager App, work scope checklist and project calendar.</p> <p>d. We are prepared with a to train the proper equipment necessary to respond to any emergency or disaster situation that may arise.</p>
<p>3.3 Describe your quality control program for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. Describe how you intend to provide a startup orientation program to bring facilities into compliance with quality standards.</p> <p>b. Discuss your inspection procedures including any technical aids used to monitor performance standards.</p> <p>c. Describe how prime Vendor will achieve the services and quality standards described in the attached Exhibit 1 – Specification.</p> <p>d. Describe and provide a sample of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe the activities that can most easily be implemented to maximize opportunities to promote green building cleaning practices.</p>	<p>3.3 Quality Control Program -</p> <p>a. 1 Lee Support Services Inc. is committed to controlling quality at every level of functional and administrative activity across the project lines. Our quality control plan begins in the onboarding training that our staff members receives. It is mandatory that our crew completes a 4 day training once initially apart of the company. The quality control plan for the referenced solicitation has been designed to promote and maintain superior control performance. Each supervisor will inspect all facilities daily and evaluate all assigned areas of work. Each supervisor will note any issues with deficiencies and report them to the project manager.</p>	<p>3.3 Quality Control Program -</p> <p>a. Amer-Plus Janitorial & Maintenance uses technology to improve the efficacy of our work and to improve the customer experience. We use real time technology to communicate with our customers, manage supplies and much more. We also utilize the finest products and materials that are best suited for each facility, based on the particular requirements of that building. We also have a Quality Plan that we use to ensure that our customers get the best services. Please see the Quality Plan below for additional information.</p>	<p>3.3 Quality Control Program -</p> <p>a. I&G Cleaning's Quality Control Program consists of providing our customers with quality cleaning and meeting their cleaning needs and specifications is the foundation of successful I&G Cleaning Inc. Performing building inspections is an important part of the company's quality assurance program since it is what helps the customer understand the quality of the work.</p>	<p>3.3 Quality Control Program -</p> <p>a. Janitorial 5 Star Services will conduct a meeting prior to the contract starting to recruit the current staff members. We recognize the importance of experience and the current staff members have exactly that. In addition, our employees are properly trained to perform the tasks required upon execution of this contract they will seamlessly step in. They are trained to identify any deficiencies and quickly correct them as required. In conjunction with our project crew, all allocations will be brought to project assurance program since it is what helps the customer understand the quality of the work.</p>	<p>3.3 Quality Control Program -</p> <p>a. We have established and adopted policies, procedures and standards that all employees receive during our onboarding process. Employees at every level receive training and education of our compliance program expectations, standards and green cleaning practices. Employees will also receive refresher courses twice a year to remind employees of our code of conduct and incorporate any improvement.</p> <p>Our inspection procedure is performed by our Quality Control team using the Janitorial Manager App.</p>
<p>3.4 Company Equipment: Points Value: 4</p> <p>a. List prime Vendor's current inventory of heavy equipment, i.e., escalator step and moving, walkway cleaner, truck to haul trash, mobile pressure cleaner(s), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machine scrubbers, buffers, air scrubbers, etc.)</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses in order to deliver electronic communications and reports to County staff, i.e., computer, facsimile, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 110 for list.</p> <p>b. Equipment is readily available and can be mobilized upon request. Time is based on distance of the targeted site.</p> <p>c. See PDF page 110 for list.</p> <p>d. Our equipment will be maintenance every 6 months just be sure they are working properly. We do have additional machines in the event one should be fixed.</p> <p>e. See PDF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. Amer-Plus Janitorial & Maintenance utilizes the finest products and materials that are best suited for each facility, based on the particular requirements of that building. Our dedication to preserving the environment is evident in our use of Green Seal certified and environmentally friendly products, wherever possible. In our routine cleaning operations, our cleaning chemicals are of the highest quality and are in compliance with OSHA's Hazard Communication Standard (HCS).</p> <p>b. See PDF page 48 for list.</p> <p>c. Not Provided</p>	<p>3.4 Company Equipment -</p> <p>a. I&G Cleaning maintains a log for all machines and equipment. Supervisors review the log to ensure all equipment is functioning correctly. This process helps maintain equipment in its optimal working condition. Broken equipment is replaced immediately to avoid delays in service. We focus on preventing equipment failure by servicing equipment per manufacturer suggestion. Staff is trained on the proper use of all equipment to prevent malfunction and for safety. All equipment checks are performed monthly for worn belts, brushes and wear and tear. The supervisor reports the findings and requests a replacement of the equipment or machine if required. (See PDF page 340 for list.)</p> <p>b. See section 3.4 (a) for list (PDF page 35).</p> <p>c. We regularly inspect all equipment to guarantee they are working properly.</p>	<p>3.4 Company Equipment -</p> <p>a. We currently have pressure washers, floor machines, carpet extractors, wet/dry vacuums and backpack vacuums. Have vendors for any needed additional equipment whether for emergency or maintenance needs.</p> <p>b. Mobilization of each piece of equipment is determined based on the location and use of the equipment. Vendor strives to make equipment ready available with a response time of not longer than 2 hours.</p> <p>c. See section 3.4 (a) for list (PDF page 35).</p> <p>d. We regularly inspect all equipment to guarantee they are working properly.</p>	<p>3.4 Company Equipment -</p> <p>a. See list on PDF page 27.</p> <p>b. All heavy equipment can be moved in an hour if needed to be transported.</p> <p>c. Our current inventory on floor care machines that will be utilized to perform all requirements for each agreement are buffer, burnishers, stone and marble polishes, carpet extractor, carpet dryer and pressure cleaner.</p> <p>d. All equipment's are cleaned, inspected after each use and serviced twice a year to ensure we will have our equipment ready to take on any project.</p>
<p>3.5 Company Training: Points Value: 4</p> <p>a. Provide prime Vendor's internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's internal Employee Training Manual.</p> <p>c. Describe the training currently in place to assure on-site staff will be pro-active and aware during each shift with regards to notification and documentation of suspicious behavior, abandoned belongings/packages, running water, potential slip and fall conditions, spider doors, etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning procedures as required for this contract.</p> <p>4. Workload of the Firm: Points Value: 5</p> <p>For the prime vendor only, list all completed and active projects that vendor has managed within the past five (5) years. In addition, list all projected projects that vendor will be working on in the near future. Projected projects will be defined as a project(s) that vendor worked on concurrently. Describe vendor's approach in managing projects. Where there or will there be any challenges for any of the listed projects? If so, describe how vendor dealt or will deal with the project's challenges.</p>	<p>3.5 Company Training</p> <p>a. At 1 Lee Support Services, it is mandatory that employees are trained before we start each contract. Training classes will be held by our quality control manager and supervisor at each building that cleaning will be performed at. We take every reasonable precaution to protect a worker's health and safety by: See PDF page 111 for list. (No Training Manual Provided.)</p> <p>4. Workload -</p> <p>a. We are currently providing gym cleaning services and office cleaning at two Compound Offices. The Corporate Body and Work Force Fitness for the past 4-3 years. We have efficient janitorial crew members and supervisors servicing on these active projects. See PDF page 112.</p>	<p>3.5 Company Training</p> <p>a. See PDF page 49 for topics.</p> <p>b. See PDF page 49 for topics.</p> <p>c. Employee training is a vital & essential component of service delivery at Amer-Plus Janitorial. A combination of continuing on-the-job training and a formalized classroom style approach helps.</p> <p>4. Workload -</p> <p>a. Amer-Plus current work will not affect the services that will be performed for the Broward County Commissioners. Our Management team will not measure in place such as an Operations Calendar that will detail cleaning and staff schedules for each Client to eliminate clashes or lost quality service.</p>	<p>3.5 Company Training</p> <p>a. See PDF page 181.</p> <p>b. Not Provided</p> <p>c. I&G Cleaning prides itself on great performance and customer satisfaction. We provide outstanding level of service to our clients we maintain the following safety and training program. I&G Cleaning's safety and training program.</p> <p>4. Workload -</p> <p>a. Currently I&G is providing janitorial services for Cushman & Wakefield Building with a total square footage of 139,000 and seven (7) stories high. The total number of workers assigned is five (5) and one (1) supervisor. The total number of facility users is approximately 1,000 daily. Start date</p>	<p>3.5 Company Training</p> <p>a. See attachment J (PDF page 96).</p> <p>b. See attachment J (PDF page 96).</p> <p>c. Janitorial 5 Star Services provides training and refresher training on all listed subjects. We believe repetition is key when making something second nature, and that it's exactly how we train our employees to recognize.</p> <p>4. Workload -</p> <p>a. There are no known challenges on any past awarded projects. There are no anticipated challenges on any awarded projects. The experience of all employees coupled with our quality control measures has added in our positive relationship with our clients. Projects are listed on PDF page 37.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Training for our employees includes all of the following, going into detail on do's and don'ts and emphasizing safety. We provide our employees with our Safety and Training manual.</p> <p>4. Workload -</p> <p>a. Our approach to successfully managing all projects is by having an effective management team. Our team is highly trained, communicate, organized and proactive. We utilize our startup checklist when awarded contracts. This checklist helps us stay on track and we add deadlines to complete the tasks. Some examples of the</p>
<p>5. Pricing: Points Value: 30</p> <p>All locations for each Agreement being proposed must have complete pricing. Incomplete pricing in any Agreement will be rejected. Each Agreement will be individually scored for evaluation criteria pricing purposes.</p> <p>Total points awarded for price for each Agreement will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 30 = Price Score</p>	<p>5. Pricing - Price sheet attached. PDF page 10.</p> <p>5. Pricing - Price sheet attached. PDF page 10.</p>	<p>5. Pricing - Price sheet attached. PDF page 10.</p> <p>5. Pricing - Price sheet attached. PDF page 10.</p>	<p>5. Pricing - Price sheet attached. PDF page 10.</p> <p>5. Pricing - Price sheet attached. PDF page 10.</p>	<p>5. Pricing - Price sheet attached. PDF page 39.</p> <p>5. Pricing - Price sheet attached. PDF page 39.</p>	<p>5. Pricing - Price sheet attached. PDF page 22.</p> <p>5. Pricing - Price sheet attached. PDF page 40.</p>

<p>3.3 Describe your quality control program for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. Describe how you intend to provide a startup orientation program to bring facilities into compliance with quality standards.</p> <p>b. Discuss your inspection procedures including any technical aids used to monitor performance standards.</p> <p>c. Describe how prime Vendor will achieve the services and quality standards described in the attached Exhibit 1 – Specification.</p> <p>d. Describe and provide a sample of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe the activities that can most easily be implemented to maximize opportunities to promote green building cleaning practices.</p>	<p>3.3 Quality Control Program -</p> <p>a. A Live Support Services Inc. is committed to controlling quality at every level of functional and administrative activity, across the project lines. Our quality control plan begins in the onboarding training that our staff members receives. It is mandatory that our crew complies a day training once weekly apart of the company. The quality control plan for the referenced solicitation was been designed to promote and maintain superior contract performance. Each supervisor will inspect all facilities daily and evaluate all work.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. All of our quality control in these programs is unique designed to meet the random needs of each facility using the top to bottom methodology. The program is designed as a tool to assist the manager or supervisor in the production of consistent quality service. It will enable us to monitor any areas of your facility through inspections, producing rating values and possible violations to incurred deficiencies.</p> <p>b. The initial procedure of the program is to break down into specific areas listing all of the equipment.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. Prime-Plus Janitorial & Maintenance uses technology to improve the efficacy of our work and to improve the customer experience. We use real-time technology to perform inspections, report issues, communicate with our customers, manage supplies and much more. We also utilize the fresh products and materials that are best suited for each facility, based on the particular requirements of that facility.</p> <p>b. We also have a Quality Plan that we use to ensure that our customers get the best possible service.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. Correct Cleaning in collaboration with the County's representatives, will finalize a comprehensive schedule for addressing janitorial services for this agreement. We will communicate with all facility representatives to discuss the needs and intricacies of each location's specific requirements and meeting their cleaning needs and specifications in the foundation of scheduling prior to project execution.</p> <p>b. We can then coordinate with each facility to schedule the required periods of work and annual tasks as described in the project scope.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. Correct Cleaning in collaboration with the County's representatives, will finalize a comprehensive schedule for addressing janitorial services for this agreement. We will communicate with all facility representatives to discuss the needs and intricacies of each location's specific requirements and meeting their cleaning needs and specifications in the foundation of scheduling prior to project execution.</p> <p>b. We can then coordinate with each facility to schedule the required periods of work and annual tasks as described in the project scope.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. Our quality control program is applicable to agreements 1-12 and 14. It will expand or contract based on the individual location's needs and specific requirements.</p> <p>b. Our Quality Manager will ensure competent performance of the work during scheduled hours. The Manager will make daily routine inspections prior to leaving for the day to ensure that the work is performed as required by the Contract. Our Manager will be located and based in the English language, because of the necessity to read chemical labels, job instructions and signs, as well as the need for conversing with the County's management personnel.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. Our quality control program is applicable to agreements 1-12 and 14. It will expand or contract based on the individual location's needs and specific requirements.</p> <p>b. Our Quality Manager will ensure competent performance of the work during scheduled hours. The Manager will make daily routine inspections prior to leaving for the day to ensure that the work is performed as required by the Contract. Our Manager will be located and based in the English language, because of the necessity to read chemical labels, job instructions and signs, as well as the need for conversing with the County's management personnel.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. Janitorial's Star Services will conduct a meeting prior to the contract starting to ensure the project staff members. We recognize the importance of experience and the current staff members have exactly that. In addition, our employees are properly trained to perform the tasks required upon execution of the contract they will immediately step in. They are trained to identify any deficiencies and quality control items as required. In conjunction with the project crews, all observations will be brought to standards specified in the RFP's.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. All JCB DONE we have prime in our industry-leading transition program. Our use is primarily based on your facility's specific needs coupled with our standard operating procedures for starting new contracts. We work to create comprehensive transition plans, and we are able to provide everyone involved with the most current information every step of the way. We conduct meticulous reviews of every process and procedure we initiate, and we are always available to answer any questions you may have. See PDF page 33 for more.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. All JCB DONE we have prime in our industry-leading transition program. Our use is primarily based on your facility's specific needs coupled with our standard operating procedures for starting new contracts. We work to create comprehensive transition plans, and we are able to provide everyone involved with the most current information every step of the way. We conduct meticulous reviews of every process and procedure we initiate, and we are always available to answer any questions you may have. See PDF page 33 for more.</p> <p>https://www.scribd.com/document/470343338/Quality-Control-Plan</p>	<p>3.3 Quality Control Program -</p> <p>a. All JCB DONE we have prime in our industry-leading transition program. Our use is primarily based on your facility's specific needs coupled with our standard operating procedures for starting new contracts. We work to create comprehensive transition plans, and we are able to provide everyone involved with the most current information every step of the way. We conduct meticulous reviews of every process and procedure we initiate, and we are always available to answer any questions you may have. 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<p>3.4 Company Equipment: Points Value: 4</p> <p>a. List prime Vendor's current inventory of heavy equipment, i.e., escalator step and moving walkway cleaners, truck to haul trash, mobile pressure cleaner(s), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machine scrubbers, buffers, etc.).</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses in order to deliver electronic communications and reports to County staff, i.e., computer, facsimile, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 110 for list.</p> <p>b. Equipment is readily available and can be mobilized upon request. Time is based on distance of the targeted site.</p> <p>c. See PDF page 110 for list.</p> <p>d. Our equipment will be maintained every 2 months just to be sure they are working properly. We do have additional machines in the event one should be fixed.</p> <p>e. See PDF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 45 for list.</p> <p>b. All equipment has a one to four (1 to 4) heavy mobilization time period.</p> <p>c. See PDF page 45 for list.</p> <p>d. All Janiway Equipment is maintained by Cleaning System Inc. Onsite visits required. Drop off repair. Part replacements.</p> <p>e. See PDF page 46 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 68 for list.</p> <p>b. Not Provided</p> <p>c. See PDF page 68 for list.</p> <p>d. Our staff is trained in the use of Floor Care Machinery. Proper use helps maintain equipment is always available for use. In the event that equipment breaks will be replaced or repaired immediately. The County will not suffer a decrease in the quality of our services due to issues with equipment. Our firm has all the necessary industrial (240 volts, brooms, spray bottles, dusts, floor polishers and buffing equipment.</p> <p>e. Not Provided</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 216 for list.</p> <p>b. Not Provided</p> <p>c. See PDF page 68 for list.</p> <p>d. Our staff is trained in the use of Floor Care Machinery. Proper use helps maintain equipment is always available for use. In the event that equipment breaks will be replaced or repaired immediately. The County will not suffer a decrease in the quality of our services due to issues with equipment. Our firm has all the necessary industrial (240 volts, brooms, spray bottles, dusts, floor polishers and buffing equipment.</p> <p>e. Not Provided</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 216 for list.</p> <p>b. Not Provided</p> <p>c. See PDF page 68 for list.</p> <p>d. Our staff is trained in the use of Floor Care Machinery. Proper use helps maintain equipment is always available for use. In the event that equipment breaks will be replaced or repaired immediately. The County will not suffer a decrease in the quality of our services due to issues with equipment. Our firm has all the necessary industrial (240 volts, brooms, spray bottles, dusts, floor polishers and buffing equipment.</p> <p>e. Not Provided</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 63 for list.</p> <p>b. Not Provided</p> <p>c. See PDF page 63 for list.</p> <p>d. Not Provided</p> <p>e. See PDF page for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 63 for list.</p> <p>b. Not Provided</p> <p>c. See PDF page 63 for list.</p> <p>d. Not Provided</p> <p>e. See PDF page for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 35 for list.</p> <p>b. JOB DONE's heavy equipment is located in a 15-20 minute radius of all facilities in the agreements we are making on. Equipment is serviced, ready and can be mobilized upon request. Timing is shown by the distance of the targeted site. In addition, if space is provided, above-mentioned heavy equipment can be stored at the facility for quick accessibility and use.</p> <p>c. See PDF page 36 for list.</p> <p>d. At JCB DONE, our facility assigned supervisors regularly inspect all equipment.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 35 for list.</p> <p>b. JOB DONE's heavy equipment is located in a 15-20 minute radius of all facilities in the agreements we are making on. 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<p>3.5 Company Training: Points Value: 4</p> <p>a. Provide prime Vendor's Internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's Internal Employee Training Manual.</p> <p>c. Describe the training currently in place to ensure on-site staff will be pro-active and aware during each shift with regards to notification and documentation of suspicious behavior, abandoned belongings/packages, running water, potential slip and fall conditions, odor issues, etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning procedures as required for this contract.</p>	<p>3.5 Company Training</p> <p>a. A 1 Live Support Services, Inc. is mandatory that employees are trained before we start each contract. Training classes will be held by our quality control manager and supervisor at each building that cleaning will be performed at. We take all necessary precautions to protect a worker's health and safety by. See PDF page 111 for list. See Training Manual.</p>	<p>3.5 Company Training</p> <p>a. A 1 Live Support Services, Inc. is mandatory that employees are trained before we start each contract. Training classes will be held by our quality control manager and supervisor at each building that cleaning will be performed at. We take all necessary precautions to protect a worker's health and safety by. See PDF page 111 for list. See Training Manual.</p>	<p>3.5 Company Training</p> <p>a. A 1 Live Support Services, Inc. is mandatory that employees are trained before we start each contract. Training classes will be held by our quality control manager and supervisor at each building that cleaning will be performed at. We take all necessary precautions to protect a worker's health and safety by. See PDF page 111 for list. See Training Manual.</p>	<p>3.5 Company Training</p> <p>a. A 1 Live Support Services, Inc. is mandatory that employees are trained before we start each contract. 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<p>3.6 Workload of the Firm: Points Value: 5</p> <p>a. For the prime vendor only, list all completed and active projects that vendor has managed within the past five (5) years. In addition, list all projected projects that vendor will be working on in the near future. Projected projects will be defined as a priority that vendor worked on concurrently. Describe vendor's approach in managing projects. Were there or will there be any challenges for any of the listed projects? If so, describe how vendor dealt or will deal with the project's challenges.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>	<p>3.6 Workload - We are currently providing (primarily cleaning and office cleaning at the County Courthouse, The Corporate Body, and other facilities) for the past 4-5 years. We have efficient janitorial crew members and supervisors working on these active projects. See PDF page 112.</p>
<p>3.7 Pricing: Points Value: 30</p> <p>a. All locations for each Agreement being proposed must have complete pricing. Incomplete pricing in any Agreement will be rejected. Each Agreement will be individually scored for evaluation criteria pricing purposes.</p> <p>Total points awarded for price for each Agreement will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 30 = Price Score</p>	<p>3.7 Pricing - Price sheet attached. PDF page 10.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 12.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 276.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 25.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 202.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 24.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 32.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 32.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 32.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 32.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 32.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 32.</p>	<p>3.7 Pricing - Price sheet attached. PDF page 32.</p>

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<p>3.3 Describe your quality control program for each Agreement of locations prime Vendor is preparing: Points Value: 4</p> <p>a. Describe how you intend to provide a startup-orientation program to bring facilities into compliance with quality standards.</p> <p>b. Discuss any inspection procedures including any technical aids used to monitor performance standards.</p> <p>c. Describe how prime Vendor will achieve the services and quality standards described in the attached Exhibit 1 – Specification.</p> <p>d. Describe and provide a sample of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe the activities that can most easily be implemented to maximize opportunities to promote green building cleaning practices.</p>	<p>3.3 Quality Control Program -</p> <p>a. All Support Services Inc. is committed to controlling quality at every level of technical and administrative activity across the project team. Our quality control plan begins in the bidding process and continues through the training that our staff members receive. It is mandatory that our employees follow a strict quality control plan of the company. The quality control plan is designed to provide and maintain superior customer performance. Each supervisor is assigned to provide and maintain superior customer performance. Each supervisor will inspect all facilities daily and evaluate all work.</p> <p>b. The initial procedure of the program is to break down into specific areas being all inspected and evaluated.</p> <p>3.4 Company Equipment - Points Value: 4</p> <p>a. List prime Vendor's current inventory of heavy equipment, i.e., escalator step and moving walkway cleaner, track to haul trash, mobile pressure cleaner(s), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machine scrubbers, buffers, etc. worklites, etc.)</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses, either to deliver electronic communications and reports to County staff, i.e., computer, fax/modem, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.</p>	<p>3.3 Quality Control Program -</p> <p>a. At Support Services Inc. is committed to controlling quality at every level of technical and administrative activity across the project team. Our quality control plan begins in the bidding process and continues through the training that our staff members receive. 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List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machine scrubbers, buffers, etc. worklites, etc.)</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses, either to deliver electronic communications and reports to County staff, i.e., computer, fax/modem, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.</p>	<p>3.3 Quality Control Program -</p> <p>a. At Support Services Inc. is committed to controlling quality at every level of technical and administrative activity across the project team. Our quality control plan begins in the bidding process and continues through the training that our staff members receive. It is mandatory that our employees follow a strict quality control plan of the company. The quality control plan is designed to provide and maintain superior customer performance. Each supervisor is assigned to provide and maintain superior customer performance. Each supervisor will inspect all facilities daily and evaluate all work.</p> <p>b. The initial procedure of the program is to break down into specific areas being all inspected and evaluated.</p> <p>3.4 Company Equipment -</p> <p>a. List prime Vendor's current inventory of heavy equipment, i.e., escalator step and moving walkway cleaner, track to haul trash, mobile pressure cleaner(s), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machine scrubbers, buffers, etc. worklites, etc.)</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses, either to deliver electronic communications and reports to County staff, i.e., computer, fax/modem, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.</p>
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Total points awarded for price for each Agreement will be determined by the following formula:

$$(\text{Lowest Proposed Price} / \text{Proposer's Price}) \times 30 = \text{Price Score}$$

[illegible]

[illegible]

<p>3.2 Describe how prime Vendor will manage and organize work for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. State number of crew working for each agreement identified.</p> <p>b. Describe how you will schedule basic-janitorial service for each facility.</p> <p>i. List the individual building teams that will be working for that agreement per building(s) management, supervisory, maintenance crew.</p> <p>c. Describe how you will schedule basic-janitorial service for each facility while coordinating with periodic project and annual work tasks.</p> <p>d. Describe crew organization to perform basic and project work.</p> <p>e. Describe and present an example of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>f. Describe your capabilities to respond to emergency or disaster situations including of specialized or urgent requests for de-waxing or moisture removal tasks or any special cleaning services.</p>	<p>3.2 - Manage and Organize Work -</p> <p>At least 11 Star Support Services Inc. we will manage and organize work by making schedules for each of our 40 janitorial crew members to perform janitorial service for each facility. We will assign a crew member to each facility and we will ensure that each crew member is trained and qualified to perform the work. We will also ensure that each crew member is properly supervised and that the work is completed in a timely manner.</p>	<p>3.2 - Manage and Organize Work -</p> <p>After meeting with the contract administrator and discussing the location needs and concerns, a team will be formed to meet with the facility manager and discuss the needs of that building. We will then assign a crew member to that building and we will ensure that the crew member is trained and qualified to perform the work. We will also ensure that the crew member is properly supervised and that the work is completed in a timely manner.</p>	<p>3.2 - Manage and Organize Work -</p> <p>A. The custodial team at each location will be led by a Supervisor (Star Support Services Inc.) who will be responsible for the day-to-day management of the team. The Supervisor will be responsible for ensuring that the team is properly trained and supervised, and that the work is completed in a timely manner. The Supervisor will also be responsible for ensuring that the team is properly compensated and that the work is completed in a safe manner.</p>	<p>3.2 - Manage and Organize Work -</p> <p>Contract Cleaning is committed to exceeding the quality standards as set by this contract by working diligently and effectively. We will train our staff to look to hard to reach areas to ensure the highest level of sanitation.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. IGC Cleaning will work with the County's representative to develop a comprehensive schedule for delivering janitorial services for this agreement. We will communicate with each facility representative and discuss the project schedule. We will then assign a crew member to each facility and we will ensure that the crew member is trained and qualified to perform the work. We will also ensure that the crew member is properly supervised and that the work is completed in a timely manner.</p>	<p>3.2 - Manage and Organize Work -</p> <p>A. Not provided.</p>	<p>3.2 - Manage and Organize Work -</p> <p>A. Not provided.</p>	<p>3.2 - Manage and Organize Work -</p> <p>A. See POCF page 144.</p>	<p>3.2 - Manage and Organize Work -</p> <p>A. See POCF page 144.</p>	<p>3.2 - Manage and Organize Work -</p> <p>A. See POCF page 144.</p>
<p>3.3 Describe your quality control program for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. Describe how you intend to provide a startup orientation program to bring facilities into compliance with quality standards.</p> <p>b. Discuss your inspection procedures including any technical aids used to monitor performance standards.</p> <p>c. Describe how prime Vendor will achieve the services and quality standards described in the attached Exhibit 1 - Specifications.</p> <p>d. Describe the training and provide a sample of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe the activities that can most easily be implemented to maximize opportunities to promote green building cleaning practices.</p>	<p>3.3 Quality Control Program -</p> <p>A. Star Support Services Inc. is committed to controlling quality at every level of functional and administrative activity across the project. Our quality control plan begins with the understanding that our staff members are the most important element of our quality control program. We will ensure that each staff member is properly trained and supervised, and that the work is completed in a timely manner.</p>	<p>3.3 Quality Control Program -</p> <p>A. At all quality control in-house projects is unique designed to meet the random needs of each facility using the top to bottom methodology. The program is designed as a tool to assist the manager or supervisor in the production of consistent quality work. It will enable to randomly view areas of the facility through inspections, providing insight and possible solutions to improved deficiencies.</p>	<p>3.3 Quality Control Program -</p> <p>Star-Plus Janitorial & Maintenance uses a proactive approach to janitorial service by taking preventive measures before the level of performance becomes unsatisfactory. Our aggressive quality control practices allow us to implement any operational changes needed to decrease the number and prevent the recurrence of defects. We focus on the following performance measurements to ensure the quality of our services.</p>	<p>3.3 Quality Control Program -</p> <p>Contract Cleaning in collaboration with the County's representative, will finalize a comprehensive schedule for delivering janitorial services for this agreement. We will communicate with each facility representative and discuss the project schedule. We will then assign a crew member to each facility and we will ensure that the crew member is trained and qualified to perform the work. We will also ensure that the crew member is properly supervised and that the work is completed in a timely manner.</p>	<p>3.3 Quality Control Program -</p> <p>A. Janitorial & Star Services will conduct a meeting prior to the contract starting to recruit the current staff members. We recognize the importance of experience and the current staff members have quality that, in addition, our employees are properly trained to perform the tasks required to ensure execution of the contract they will undertake. We will then conduct a meeting to review the quality of the work and to identify any deficiencies and quality control items as required. In conjunction with our project work, all deficiencies will be brought to standards specified in the RFP.</p>	<p>3.4 Company Equipment -</p> <p>A. We currently have pressure washers, floor machines, carpet extractors, wet/dry vacuums and backpack vacuums. How we use them is based on the needs of the agreement and the equipment we are using.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 144 for more information.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 144 for more information.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 144 for more information.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 144 for more information.</p>
<p>3.4 Company Equipment. Points Value: 4</p> <p>a. List prime Vendor's current inventory of heavy equipment (i.e., escalator step and moving, walkway cleaner, back to back trash, mobile pressure cleaner), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machine scrubbers, buffers, air scrubbers, etc.)</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses in order to deliver electronic communications and reports to County staff (i.e., computer, facsimile, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.)</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>A. See POCF page 110 for list.</p>
<p>3.5 Company Training. Points Value: 4</p> <p>a. Provide prime Vendor's Internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's Internal Employee Training Manual.</p> <p>c. Describe the training currency in place to ensure on-site staff will be pro-active and aware during each shift with regards to notification and documentation of suspicious behavior, abandoned belongings/packages, training water, potential slip and fall conditions, air doors, etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning practices as required for this contract.</p>	<p>3.5 Company Training</p> <p>A. At L1 Support Services, Inc. it is mandatory that all employees be trained before we start each contract. Training sessions will be held at our quality control manager and supervisor at each building that training will be performed at. We have every reasonable precaution to protect a worker's health and safety by POCF page 111 for list. (No Training Manual)</p>	<p>3.5 Company Training</p> <p>A. Our Safety Manual attached contains a typical of topics but specifically contains specific topics on Hazard Communication Act, Personal Protective Equipment, Emergency Procedures, Emergency Evacuation, and Safety Awareness. However, besides the Safety Training and emergency training given to all employees, we also provide training to all employees on the use of fire extinguishers and first aid kits.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>	<p>3.5 Company Training</p> <p>A. Not provided.</p>
<p>4. Workload of the Firm. Points Value: 5</p> <p>For the prime vendor only, list all completed and active projects that vendor has managed within the past five (5) years, in addition, list all projected projects that vendor will be working on in the near future. Projected projects will be defined as a project(s) that vendor worked on concurrently. Describe the vendor's assignment in managing projects. Were there or will there be any challenges for any of the listed project(s)? If so, describe how vendor dealt or will deal with the project's challenges.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>	<p>4. Workload -</p> <p>Our workload is currently providing janitorial services and office cleaning at the County of Contra Costa, The Corporate Office and the County of Contra Costa. We have no challenges with the listed projects moving forward.</p>
<p>5. Pricing. Points Value: 30</p> <p>All locations for each Agreement being proposed must have complete pricing. Incomplete pricing in any Agreement will be rejected. Each Agreement will be individually scored for evaluation criteria pricing purposes.</p> <p>Total points awarded for price for each Agreement will be determined by applying the following formula: (lowest Proposed Price/Proposer's Price) x 30 = Price Score</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 10.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 12.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 13.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 14.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 15.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 16.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 17.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 18.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 19.</p>	<p>5. Pricing -</p> <p>Price sheet attached. POCF page 20.</p>

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Evaluation Criteria BLD2121632P1_1 Janitorial Services - County Facilities - Agreement 13		1 Lee Support Services Inc.	Ameri-Plus Janitorial & Maintenance LLC	Chi-Ada Corporation	Janitorial 5 Star Services	M&M Global Multi Services Inc.	MCJ Professional Cleaning Services	McKenzie's Cleaning Inc.	Oracle Consulting Group	U-4 Global Enterprise Inc.
Port Everglades (26 Locations)										
Project Specific Criteria		Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response
<p>staff that are intended to be assigned to this project. Include resumes for the Project Manager and all key staff described. Include the qualifications and relevant experience of all subcontractor's key staff to be assigned to this project.</p> <p>Additional Questions:</p> <p>1.1. Company Profile: Points Value: 10</p> <p>1. Provide a description of the company's history:</p> <p>a. business location</p> <p>b. length of time in business</p> <p>c. principals and their experience</p> <p>d. list any change(s) in ownership and date(s) of such change.</p> <p>2. Provide total number of current employees:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>3. Provide total number of supervisory employees:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>4. Provide total number of custodial workers:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>5. Do you employ any temporary employees? If so, what percentage of your workforce will be temporary / on-call?</p> <p>6. Do you provide health benefits to your employees?</p> <p>7. Does your company require your employees to have a criminal background check?</p> <p>a. Describe when this occurs and which job categories this applies to.</p>		<p>1. a. The qualifications and experience of Key Staff intended to be assigned to this contract includes:</p> <p>Walter Cooper (Project Manager) - Walter owner of 1 Lee Support Services Inc. with over 10 years' experience as a project manager is qualified and experienced in planning, develops, monitors, and execute projects. Responsible for grouping skilled workers and achieving the company's goals. He is the project administrator and oversees all finances of the business.</p> <p>1.1. - 1. a. Full-time</p> <p>2. Provide total number of current employees:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>3. Provide total number of supervisory employees:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>4. Provide total number of custodial workers:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>5. Do you employ any temporary employees? If so, what percentage of your workforce will be temporary / on-call?</p> <p>6. Do you provide health benefits to your employees?</p> <p>7. Does your company require your employees to have a criminal background check?</p> <p>a. Describe when this occurs and which job categories this applies to.</p>	<p>1. a. See PDF page 1118 for resumes.</p> <p>1.1. - 1. a. Ameri-Plus Janitorial & Maintenance is a Minority & Woman-Owned Limited Liability Company (LLC) established in 1988 and incorporated in the State of Florida as of May 1, 2018. Our current address is 2558 E Sunrise Blvd, Fort Lauderdale, FL 33304.</p> <p>1.1. - 2. a. Current Employees: Full-Time - 5 and Part-time - 8</p> <p>1.1. - 3. a. Supervisory Employees: Full-time - 3 and Part-time - 1</p> <p>1.1. - 4. a. Custodial Workers: Full-time - 1 and Part-time - 8</p> <p>1.1. - 5. a. Temporary Employees: Ameri-Plus Janitorial & Maintenance does employ temporary employees. Only 20% of employees are temporary-on-call.</p> <p>1.1. - 6. a. Provide Health Benefits: Ameri-Plus Janitorial & Maintenance does not provide health benefits to employees at the moment, but we do provide other fringe benefits.</p> <p>1.1. - 7. a. Provide Health Benefits: Ameri-Plus Janitorial & Maintenance does not provide health benefits to employees at the moment, but we do provide other fringe benefits.</p>	<p>1. a. Chi-Ada Corporation's personnel are highly qualified. We based our contract compliance on the qualification of our key personnel. Being highly qualified is a significant factor in our success in all the contracts we are awarded. The president of Chi-Ada Corporation is our account manager for this contract. We are doing that to ensure that there is a strict adherence to the contract compliance and that our employees have conversed professionally with Chi-Ada Corporation upon management.</p> <p>The account manager has more than twenty-six (26) years in managing janitorial services. He oversees each contract with highly skilled key personnel comprised of the project manager, the assistant project manager, the quality control manager, and project crews and custodians. The project manager and assistant project manager have been managing our contracts for more than seventeen (17) years. In addition, we measure the importance of quality assurance for every project we undertake. For that, we focus on the experience and skills of our quality control manager, who oversees successful contract of quality. Our quality control manager has more than sixteen (16) years.</p> <p>1.1. - 2. a. Ameri-Plus Janitorial & Maintenance LLC exceeds the minimum qualification requirements of three (3) years since we have over twenty (20) years of janitorial experience under our current organizational structure in providing services similar to those specified herein. We have experience in servicing a variety of industries from government office buildings to hotels and restaurants. While our venues may be different, our goal remains the same: provide quality cleaning service to our customers. (See PDF page 1130 for more information.)</p> <p>1.1. - 3. a. Florida Fish & Wildlife Conservation Commission, Division of Law Enforcement</p> <p>Ameri-Plus provides general janitorial services for the FWCC at two (2) days a week.</p> <p>1.1. - 4. a. Not Provided</p> <p>1.1. - 5. a. Not Provided</p> <p>1.1. - 6. a. Not Provided</p> <p>1.1. - 7. a. Not Provided</p> <p>1.1. - 8. a. Not Provided</p> <p>1.1. - 9. a. Not Provided</p> <p>1.1. - 10. a. Not Provided</p> <p>1.1. - 11. a. Not Provided</p> <p>1.1. - 12. a. Not Provided</p> <p>1.1. - 13. a. Not Provided</p> <p>1.1. - 14. a. Not Provided</p> <p>1.1. - 15. a. Not Provided</p> <p>1.1. - 16. a. Not Provided</p> <p>1.1. - 17. a. Not Provided</p> <p>1.1. - 18. a. Not Provided</p> <p>1.1. - 19. a. Not Provided</p> <p>1.1. - 20. a. Not Provided</p> <p>1.1. - 21. a. Not Provided</p> <p>1.1. - 22. a. Not Provided</p> <p>1.1. - 23. a. Not Provided</p> <p>1.1. - 24. a. Not Provided</p> <p>1.1. - 25. a. Not Provided</p> <p>1.1. - 26. a. Not Provided</p> <p>1.1. - 27. a. Not Provided</p> <p>1.1. - 28. a. Not Provided</p> <p>1.1. - 29. a. Not Provided</p> <p>1.1. - 30. a. Not Provided</p> <p>1.1. - 31. a. Not Provided</p> <p>1.1. - 32. a. Not Provided</p> <p>1.1. - 33. a. Not Provided</p> <p>1.1. - 34. a. Not Provided</p> <p>1.1. - 35. a. Not Provided</p> <p>1.1. - 36. a. Not Provided</p> <p>1.1. - 37. a. Not Provided</p> <p>1.1. - 38. a. Not Provided</p> <p>1.1. - 39. a. Not Provided</p> <p>1.1. - 40. a. Not Provided</p> <p>1.1. - 41. a. Not Provided</p> <p>1.1. - 42. a. Not Provided</p> <p>1.1. - 43. a. Not Provided</p> <p>1.1. - 44. a. Not Provided</p> <p>1.1. - 45. a. Not Provided</p> <p>1.1. - 46. a. Not Provided</p> <p>1.1. - 47. a. Not Provided</p> <p>1.1. - 48. a. Not Provided</p> <p>1.1. - 49. a. Not Provided</p> <p>1.1. - 50. a. Not Provided</p> <p>1.1. - 51. a. Not Provided</p> <p>1.1. - 52. a. Not Provided</p> <p>1.1. - 53. a. Not Provided</p> <p>1.1. - 54. a. Not Provided</p> <p>1.1. - 55. a. Not Provided</p> <p>1.1. - 56. a. Not Provided</p> <p>1.1. - 57. a. Not Provided</p> <p>1.1. - 58. a. Not Provided</p> <p>1.1. - 59. a. Not Provided</p> <p>1.1. - 60. a. Not Provided</p> <p>1.1. - 61. a. Not Provided</p> <p>1.1. - 62. a. Not Provided</p> <p>1.1. - 63. a. Not Provided</p> <p>1.1. - 64. a. Not Provided</p> <p>1.1. - 65. a. Not Provided</p> <p>1.1. - 66. a. Not Provided</p> <p>1.1. - 67. a. Not Provided</p> <p>1.1. - 68. a. Not Provided</p> <p>1.1. - 69. a. Not Provided</p> <p>1.1. - 70. a. Not Provided</p> <p>1.1. - 71. a. Not Provided</p> <p>1.1. - 72. a. Not Provided</p> <p>1.1. - 73. a. Not Provided</p> <p>1.1. - 74. a. Not Provided</p> <p>1.1. - 75. a. Not Provided</p> <p>1.1. - 76. a. Not Provided</p> <p>1.1. - 77. a. Not Provided</p> <p>1.1. - 78. a. Not Provided</p> <p>1.1. - 79. a. Not Provided</p> <p>1.1. - 80. a. Not Provided</p> <p>1.1. - 81. a. Not Provided</p> <p>1.1. - 82. a. Not Provided</p> <p>1.1. - 83. a. Not Provided</p> <p>1.1. - 84. a. Not Provided</p> <p>1.1. - 85. a. Not Provided</p> <p>1.1. - 86. a. Not Provided</p> <p>1.1. - 87. a. Not Provided</p> <p>1.1. - 88. a. Not Provided</p> <p>1.1. - 89. a. Not Provided</p> <p>1.1. - 90. a. Not Provided</p> <p>1.1. - 91. a. Not Provided</p> <p>1.1. - 92. a. Not Provided</p> <p>1.1. - 93. a. Not Provided</p> <p>1.1. - 94. a. Not Provided</p> <p>1.1. - 95. a. Not Provided</p> <p>1.1. - 96. a. Not Provided</p> <p>1.1. - 97. a. Not Provided</p> <p>1.1. - 98. a. Not Provided</p> <p>1.1. - 99. a. Not Provided</p> <p>1.1. - 100. a. Not Provided</p>	<p>1. a. See PDF page 625 for resumes.</p> <p>1.1. - 1. a. M&M Global Multi Services has 3 years' experience in Residential and Commercial Cleaning. Our firm's management team is essential for the success of our company with experience in operation management and cleaning maintenance. Our goal is to provide a clean and healthy environment for our customers through state-of-the-art cleaning technology and a commitment to customer service. Our Project Manager Osarein is qualified and experienced in excelling, planning, monitoring and keeping projects within budget. Our Assistant Project Manager assigns the Project Manager with communicating with clients, updating and reporting on the schedule projects, budget and reports, and monitoring the project performance. Our Quality Control manages subcontracting, training, inspections and rating of facilities, documents and reports findings and ensures all employees comply with company's policies, procedures and standards. Our Supervisors meet with facilities contact person, supervisor and train employees. We assign tasks, order supplies, create and manage employee schedule and perform inspections. Our team leaders are on-site and responsible for employees, assigning tasks, training, daily checklist, reporting to supervisors and manage issues that may arise. Our custodial employees are highly trained during our onboarding, training at all times.</p> <p>1.1. - 2. a. Our project experience is of similar nature, scope and duration. Our success comes from being knowledgeable and our company's operational system. We work with the client to ensure that the projects are on time. Giving our customers quality service and training our employees. Please see our vendor reference form.</p> <p>1.1. - 3. a. Royal Palm Dealership</p> <p>1.1. - 4. a. 9,780 sq ft</p> <p>1.1. - 5. a. 1 story</p> <p>1.1. - 6. a. 2 workers/1 supervisor</p> <p>1.1. - 7. a. 300-500 facility users/custidians</p> <p>1.1. - 8. a. 11/10/2018 - Current</p> <p>1.1. - 9. a. \$86,400.00</p> <p>1.1. - 10. a. Not provided</p> <p>1.1. - 11. a. Requires a background check.</p> <p>1.1. - 12. a. Not provided</p> <p>1.1. - 13. a. Not provided</p> <p>1.1. - 14. a. Not provided</p> <p>1.1. - 15. a. Not provided</p> <p>1.1. - 16. a. Not provided</p> <p>1.1. - 17. a. Not provided</p> <p>1.1. - 18. a. Not provided</p> <p>1.1. - 19. a. Not provided</p> <p>1.1. - 20. a. Not provided</p> <p>1.1. - 21. a. Not provided</p> <p>1.1. - 22. a. Not provided</p> <p>1.1. - 23. a. Not provided</p> <p>1.1. - 24. a. Not provided</p> <p>1.1. - 25. a. Not provided</p> <p>1.1. - 26. a. Not provided</p> <p>1.1. - 27. a. Not provided</p> <p>1.1. - 28. a. Not provided</p> <p>1.1. - 29. a. Not provided</p> <p>1.1. - 30. a. 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Total points awarded for price for each Agreement will be determined by applying the following formula:

$$(\text{Lowest Proposed Price/Proposer's Price}) \times 30 = \text{Price Score}$$

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