

<p>5. Pricing Basis: Value 30 Indicated for each Agreement being proposed must have complete pricing. Incomplete pricing on any Agreement will be rejected. Each Agreement will be individually scored for evaluation on each pricing basis. Total points awarded for price for each Agreement will be determined by applying the following formula: Agreement Discount/Contractor's Price x 30 = Price Score</p>	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10	5. Pricing - Price sheet attached PDF page 10
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<p>3.4 Company Equipment - Points Value: 4</p> <p>a. List prime Vendor's typical inventory of heavy equipment (i.e., excavator, skip and mining walkover cleaner, truck to haul trash, mobile pressure cleaners), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's usual lead-inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of location prime Vendor or proposing (i.e., commercial vacuum cleaners, roller extraction equipment, machine scrubbers, buffers, floor scrubbers, etc.)</p> <p>d. Describe how prime Vendor or ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses in order to deliver electronic communications and reports to County staff (i.e., computer, facsimile, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.)</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 10 for list.</p> <p>b. Equipment is readily available and can be mobilized upon request. Time is based on distance of the targeted site.</p> <p>c. See PDF page 10 for list.</p> <p>d. Our equipment will be maintained every 2 months just to be sure that we working properly. We do have additional maintenance in the event time should be need.</p> <p>e. See PDF page 30 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 26 for list.</p> <p>b. All equipment has a one to four (1 to 4 hours) mobilization time period.</p> <p>c. See PDF page 26 for list.</p> <p>d. All services Equipment is maintain by Cleaning System, Inc. Omaha only upon. Drop off repair. PMT technicians.</p> <p>e. See PDF page 26 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 22 for list.</p> <p>b. All equipment is on a one to four (1 to 4 hours) mobilization time. We will have inventory of the equipment on-site based on target availability.</p> <p>c. See PDF page 22 for list.</p> <p>d. The Management of On-Asia plans to purchase new equipment and use our existing equipment to maintain our contractual obligations successfully. The cost of any new equipment to be brought in is shared and included in the bid being from one to ten years before equipment. Our management has an</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 16 for list.</p> <p>b. All equipment is on a one to four (1 to 4 hours) mobilization time. We will have inventory of the equipment on-site based on target availability.</p> <p>c. See PDF page 16 for list.</p> <p>d. 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<p>3.5 Company Training - Points Value: 4</p> <p>a. Provide prime Vendor's Internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's Internal Employee Training Manual.</p> <p>c. Describe the training currently in place to ensure the staff will have proactive and aware during each shift with regards to identification and documentation of suspicious behavior, observational techniques, correct notes, practice skip and fall identification, etc. etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning procedures as required for the contract.</p>	<p>3.5 Company Training</p> <p>a. All 100 Employees are trained before we start contract. Training classes will be held to go quality control and safety awareness. We have a safety awareness presentation to ensure a worker is trained by the PMT training Manual.</p> <p>b. See PDF page 10 for list.</p>	<p>3.5 Company Training</p> <p>a. Our Safety Manual detailed contains a myriad of topics but specifically contains specific topics on Hazard Communication, Emergency Preparedness, Fire, Personal Protective Equipment, Electrical Safety, Fall Protection, and Safety Awareness. However, besides the safety training we currently provide on-site training as well as monthly. NJ</p> <p>b. See PDF page 22 for list.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. There is a quarterly meeting with the Chief Operating Officer and supervisors. Our Janitorial Services Inc. accepted a new something on something safety in the training. Each employee signs on</p> <p>c. See PDF page 22 for list.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. See attachment 1 of PDF page 90.</p> <p>c. See attachment 2 of PDF page 90.</p> <p>d. See attachment 3 of PDF page 90.</p> <p>e. See attachment 4 of PDF page 90.</p>
<p>4. Workload of the Prime Points Value: 8</p> <p>a. For the prime vendor only, list all completed and active projects that vendor has managed within the past five (5) years. In addition, list projected projects that vendor will be working on in the near future. Projected projects will be defined as a project(s) that vendor worked on concurrently. Describe vendor's approach in managing projects. Were there or will there be any challenges for any of the listed projects? If so, describe how vendor dealt or will deal with the project's challenges.</p>	<p>4. Workload - The work currently provided by cleaning services and office cleaning is low compared to other. The Contract Body and this Factor Fitness for the past 2-3 years. We have efficient professional crew members and supervisors working on the active projects. See PDF page 10 for list.</p>	<p>4. Workload - This is all currently completed and for the past five years concurrently by our company. We have and will face Factor Fitness for the past 2-3 years. We have efficient professional crew members and supervisors working on the active projects. See PDF page 10 for list.</p>	<p>4. Workload - See PDF page 22 for list.</p>	<p>4. Workload - Current cleaning contracts have a hard-to-fill prime contracts performing similar services being a need for greater flexibility. Staffing with a total square footage of 130,000 and seven (7) stories high. The bid number of workers assigned is five (5) and one (1) supervisor. The total number of hourly employees is 1,000 when the bid is complete.</p>	<p>4. Workload - There is no current challenges on any past awarded projects. There are no anticipated challenges on any awarded projects. The experience of all employees coupled with our quality control measures has led to no problems regarding our clients. Projects are all bid under contractual obligations and</p>	<p>4. Workload - 1,800 has had various on projects of similar nature, scope and location. By improving our company's employee training, internal and external communication, and pricing our emphasis on our Quality Control Program, we are able to meet contractual obligations and</p>	<p>4. Workload - Our approach to successfully managing all projects is by having an effective management team. Our team is highly trained, communicate, organized and practice. We utilize our staff checklist when awarding contracts. This checklist helps us stay on track and add additional to complete the jobs</p>	<p>4. Workload - Before you list a list of active, current or completed projects that the bid is a new addition, one of our biggest contracts is the Ft. Lauderdale International Airport. It is a 247,000 job and we had that contract for nearly five years. Available has three</p>	<p>4. Workload - Similar to currently managing on active projects along with future projects have been successful due to our staffing program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important</p>	<p>4. Workload - Similar to currently managing on active projects along with future projects have been successful due to our staffing program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important</p>	<p>4. Workload - Similar to currently managing on active projects along with future projects have been successful due to our staffing program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important</p>	<p>4. Workload - Similar to currently managing on active projects along with future projects have been successful due to our staffing program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important</p>	<p>4. Workload - Similar to currently managing on active projects along with future projects have been successful due to our staffing program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important</p>	<p>4. Workload - Similar to currently managing on active projects along with future projects have been successful due to our staffing program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important</p>	<p>4. Workload - Similar to currently managing on active projects along with future projects have been successful due to our staffing program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important</p>
<p>5. Pricing - Points Value: 30</p> <p>a. All locations for each Agreement being proposed must have complete pricing. Incomplete pricing on any Agreement will be rejected. Each Agreement will be individually scored for individual pricing proposals.</p> <p>Total points awarded for price for each Agreement will be determined by applying the following formula: (Award/Proposed Price/Points) x Price x 30 = Price Score</p>	<p>5. Pricing - Price sheet attached. PDF page 10.</p>	<p>5. Pricing - Price sheet attached. PDF page 10.</p>	<p>5. Pricing - Price sheet attached. PDF page 21.</p>	<p>5. Pricing - Price sheet attached. PDF page 54.</p>	<p>5. Pricing - Price sheet attached. PDF page 22.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>

<p>1.0 Company Training - Points Value: 4</p> <p>a. Provide prime Vendor's Internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's Internal Employee Training Manual.</p> <p>c. Describe the training program to ensure credible staff will be pro-active and behavior - demonstrated beyond/throughout, covering water, potential slip and fall conditions, age issues etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning procedures as required for this contract.</p> <p>4. Workload of the Firm - Points Value: 5</p> <p>For the prime vendor only, list all completed and active projects that vendor has managed within the past five (5) years. In addition, list all projected projects that vendor will be working on in the next three (3) years. Projected projects will be defined as a project(s) that vendor worked on contractually. Describe vendor's approach in managing projects. Have there or will there be any challenges for any of the listed projects? If so, describe how vendor deal or will deal with the project's challenges.</p>	<p>1.0 Company Training</p> <p>a. See POF page 10.</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - Was vendor currently performing work on the following projects: 1. Comcast - Comcast Corporate Office 2. Comcast - Comcast Corporate Office 3. Comcast - Comcast Corporate Office 4. Comcast - Comcast Corporate Office 5. Comcast - Comcast Corporate Office 6. Comcast - Comcast Corporate Office 7. Comcast - Comcast Corporate Office 8. Comcast - Comcast Corporate Office 9. Comcast - Comcast Corporate Office 10. Comcast - Comcast Corporate Office</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>	<p>1.0 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>4. Workload - See POF page 110 for list of projects.</p>
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Point values awarded for price for each Agreement will be determined by applying the following formula:
 Lowest Proposed Price/Proposer's Price x 30 = Price Score

Evaluation Criteria		Ameri-Plus Janitorial & Maintenance LLC		Clean Fresh's Janitorial Services LLC		Comet Cleaning Systems Inc.		iGEO Cleaning Inc.		Janitorial 5 Star Services		M&M Global Multi Services Inc.		Oracle Consulting Group		Selek Engineering		U-4 Global Enterprise Inc.																							
BLD2121632P1_1 Janitorial Services - County Facilities - Agreement 6		Lee Support Services Inc.																																							
Medical Examiner, Highway & Bridges Bldg. A, Highway & Bridges Bldg. B, Highway & Bridges Bldg. C, Highway & Bridges Bldg. D		Project Specific Criteria		Vendors Response																																					
<p>Describe the qualifications and relevant experience of the Project Manager and all key staff that are intended to be assigned to this project. Include resumes for the Project Manager and all key staff described. Include the qualifications and relevant experience of all subcontractors key staff to be assigned to this project.</p> <p>1.1. Company Profile: Points Value: 10</p> <p>1. Provide a description of the company's history.</p> <p>a. Business location</p> <p>b. Length of time in business</p> <p>c. Principals and their experience</p> <p>d. List any change(s) in ownership and date(s) of such change.</p> <p>2. Provide total number of current employees:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>3. Provide total number of supervisory employees:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>4. Provide total number of custodial workers:</p> <p>a. Full-time</p> <p>b. Part-time</p> <p>5. Do you employ any temporary employees? If so, what percentage of your workforce will be temporary / on-call?</p> <p>6. Do you provide health benefits to your employees?</p> <p>7. Does your company require your employees to have a criminal background check?</p> <p>a. Describe when this occurs and which job categories this applies to.</p>		<p>1. a.) The qualifications and experience of key staff intended to be assigned for this contract includes:</p> <p>1.1. - 1.1.1. Ameri-Plus Janitorial & Maintenance is a Minority & Women-Owned Limited Liability Company (LLC) established in 1998 and incorporated in the State of Florida as of May 1, 2018. Our current address is 2585 E Sunrise Blvd, Fort Lauderdale, FL 33304.</p> <p>1.1.2. - 2. Current Employees: Full-time: 5 and Part-time: 8</p> <p>1.1.3. - 3. Supervisory Employees: Full-time: 3 and Part-time: 1</p> <p>1.1.4. - 4. Custodial Workers: Full-time: 1 and Part-time: 1</p> <p>1.1.5. - 5. Temporary Employees: Ameri-Plus Janitorial & Maintenance does employ temporary employees. Only 20% of employees are temporary on-call.</p> <p>1.1.6. - 6. Provide Health Benefits: Ameri-Plus Janitorial & Maintenance does not provide health benefits to employees at the moment, but we do provide other fringe benefits.</p>		<p>1. a.) See PDF page 10 for resumes.</p> <p>1.1. - 1.1.1. Ameri-Plus Janitorial & Maintenance is a Minority & Women-Owned Limited Liability Company (LLC) established in 1998 and incorporated in the State of Florida as of May 1, 2018. Our current address is 2585 E Sunrise Blvd, Fort Lauderdale, FL 33304.</p> <p>1.1.2. - 2. Current Employees: Full-time: 5 and Part-time: 8</p> <p>1.1.3. - 3. Supervisory Employees: Full-time: 3 and Part-time: 1</p> <p>1.1.4. - 4. Custodial Workers: Full-time: 1 and Part-time: 1</p> <p>1.1.5. - 5. Temporary Employees: Ameri-Plus Janitorial & Maintenance does employ temporary employees. Only 20% of employees are temporary on-call.</p> <p>1.1.6. - 6. Provide Health Benefits: Ameri-Plus Janitorial & Maintenance does not provide health benefits to employees at the moment, but we do provide other fringe benefits.</p>		<p>1. a.) See PDF page 58 for resumes.</p> <p>1.1. - 1.1.1. Ameri-Plus Janitorial & Maintenance is a Minority & Women-Owned Limited Liability Company (LLC) established in 1998 and incorporated in the State of Florida as of May 1, 2018. Our current address is 2585 E Sunrise Blvd, Fort Lauderdale, FL 33304.</p> <p>1.1.2. - 2. Current Employees: Full-time: 5 and Part-time: 8</p> <p>1.1.3. - 3. Supervisory Employees: Full-time: 3 and Part-time: 1</p> <p>1.1.4. - 4. Custodial Workers: Full-time: 1 and Part-time: 1</p> <p>1.1.5. - 5. Temporary Employees: Ameri-Plus Janitorial & Maintenance does employ temporary employees. Only 20% of employees are temporary on-call.</p> <p>1.1.6. - 6. Provide Health Benefits: Ameri-Plus Janitorial & Maintenance does not provide health benefits to employees at the moment, but we do provide other fringe benefits.</p>		<p>1. a.) Comet Cleaning Systems Inc. (Comet Cleaning) submits its professional staff for the Broward County Janitorial Services Contract. As a Janitorial Service Company operating throughout South Florida for twenty-five (25) years, Comet Cleaning is best to perform the services as detailed for Broward County Facilities. The owner and Project Manager/Supervisor contact, Courtney Stephens, has successfully managed his company and team since and managed the Convention Center and Rental totaling one hundred thousand square feet. The Project Manager will have overall responsibility of the performance of the contract and will oversee all staff. The Assistant Project manager has over seven (7) years of experience, has worked at the Renaissance Charter School in Pembroke Pines and the Chase Building (11 stories) in Miami and will assist the Project manager with contract requirements and staff. The Quality Control Manager has six (6) years of experience and over three (3) years providing quality control for various projects at the Broward County School District. She is experienced in operators and inventory, equipment maintenance and has worked the highest performance is delivered for our clients. Our maintenance and safety (4) years of experience and all ensure all projects are completed on time.</p>		<p>1. a.) Kristen O'Brien is the Chief Executive Officer of Janitorial 5 Star Services. She oversees all operations within the company and works closely with project managers to guarantee optimal results on each contract. Kristen develops and cultivates a positive working relationship with each contract coordinator prior to starting a position. She designs, trains, and deploys strategies for generating resources and revenue for the company.</p> <p>Melange "Mike" Oble is the Chief Operations Officer of Janitorial 5 Star Services. He develops strategic plans to advance the company's mission and objectives to provide revenue, profitability, and growth as an organization. He oversees all operations to ensure all contracts are executed with effectiveness, quality, service, and cost-effective management. Our Laketown Broward currently oversees all janitorial Broward County contracts to include the Broward County School District. She is experienced in operators and inventory, equipment maintenance and has worked the highest performance is delivered for our clients. Our maintenance and safety (4) years of experience and all ensure all projects are completed on time.</p>		<p>1. a.) M & M Global Multi Services has 3 years of experience in Residential and Commercial Cleaning. Our firm's management team consists of highly skilled and experienced project managers with experience in operation management and cleaning management. Our goal is to provide a clean and healthy environment for our customers through state-of-the-art cleaning technology and a commitment to customer service. Our Project Manager, Deborah is qualified and experienced in executing, planning, monitoring and keeping projects within budget. Our Assistant Project Manager assists the Project Manager in communicating with clients, updating and reporting on the schedule, project, budget and reports, and monitoring the project performance. Our Quality Control manager oversees, training, inspectors and rating of facilities, documents and reports findings and issues as necessary corrections. Our Supervisors meet with facilities contact person, supervise and train employees, assign tasks, make orders, schedule and create employee schedules and perform the work. Our team leaders are on site and responsible for employees, assigning tasks, training, daily checklists, reporting to supervisors and mitigate issues that may arise. Our maintenance and safety (4) years of experience and all ensure all projects are completed on time.</p>		<p>Did not provide evaluation criteria, only required forms.</p>		<p>Did not provide evaluation criteria, only required forms.</p>		<p>Our key staff members are chosen because of their integrity, work ethic and commitment to our company and its motto to serve. We have a clear plan in place to avoid chaos and miscommunication. This has proven to be the most effective for us. (See RFP page 6 for chart and resumes.)</p> <p>1.1. - 1. Our cleaning service provides clean, safe, healthy working and living environment. With our vast experience in both cleaning service, training and management skills, we has grown into a professional janitorial service catering South Florida. Established in 2016, U-4 Global Enterprise is a full janitorial service company. Our business is located in the beautiful city of Ft. Myers, FL with over 3 years of janitorial experience. The success of our cleaning company depends on our key staff, dedicated employees, continuous training and certifications to enhance its technical skills, safety and management. This allows us the flexibility to provide good customer satisfaction. Our Ft. Myers, FL has over 7 years of experience in the janitorial industry and management. Our main focus is to provide our clients with great service utilizing our quality assurance training programs and most importantly, our trained staff to ensure the best results.</p> <p>2. We are one performing as a Prime. Our company experience starts with our customers' needs. Highly trained key staff, trained custodial employees and our customers being equipped with the proper equipment to get any job done. Our experience on the projects are of similar nature, scope, duration, and well managed.</p> <p>Reference 1. Brooklyn Slitch Inc.</p> <p>a. Not Provided</p> <p>b. \$85,536.00</p> <p>c. 2 story</p> <p>d. 4 employees/ Supervisor</p> <p>e. 100 - 250</p> <p>f. 6/20/2017 - 01/10/2022</p> <p>g. Facility requires background check</p> <p>h. Not provided</p> <p>i. Facility requires background check</p> <p>j. Not Provided</p> <p>Reference 2. Atlantic Recovery Center</p> <p>a. Not Provided</p> <p>b. 25,110 sq ft</p> <p>c. 1 story</p> <p>d. 6 custodial employees/Proj. Manager/1 Supervisor</p> <p>e. 100 - 300</p> <p>f. 01/04/2018 - 01/01/2022</p>																							
<p>1.2. Company Experience/Reference Points Value: 20</p> <p>Vendor should submit a minimum of at least three (3) janitorial contract references but no more than five (5) janitorial contract references that have been performed in the past five (5) years, including the following information described in paragraphs 2-7 through 7 below. Identify for each reference whether the work was performed as a Prime or Sub-Contractor. Refer to Vendor reference Form and submit as instructed. Only provide references for non-Broward County Board of County Commissioners contracts. For Broward County contracts, the County will review performance evaluations in accordance with previous or current contracts with the County. The County considers references and performance evaluations in the evaluation of the Vendor's past performance. Describe prime Vendor's experience on projects of similar nature, scope, and duration, along with evidence of satisfactory completion, both on time and within budget. For each such project, provide the following information:</p> <p>a. Name and location of facility.</p> <p>b. Size of facility area cleaned (square feet).</p> <p>c. Number of stories (height of building).</p> <p>d. Total number of workers/supervisors assigned to facility</p> <p>e. Total number of facility users, i.e., employees, clients, residents, passengers.</p> <p>f. Start date and end date of contract.</p> <p>g. Annual dollar value of contract.</p> <p>h. Identify which of the above-mentioned contracts were/are operational 24 hours a day, 7 days a week, 52 weeks a year.</p> <p>i. Identify which of the above-mentioned contracts required extensive employee background/security checks.</p> <p>j. Identify any of the above contracts that adhered to green building maintenance standards.</p> <p>1.3. Experience of Key Personnel: Points Value 10</p> <p>Describe the experience of key personnel (including prime Vendor and their subcontractor(s) relevant to providing timely, high quality janitorial service in an environmentally friendly manner to multiple high-profile facilities. Refer to Section 10, Green Cleaning, in the Specifications and Requirements.</p> <p>1. List key personnel of the proposed maintenance plan, including supervisor(s), and primary project managers for each agreement of locations listed on the price sheets. Describe the key personnel's relevant experience and the role they will play for each agreement of locations, including the following information:</p> <p>a. Project superintendent.</p> <p>b. Site Supervisor.</p> <p>c. Full time service crews.</p> <p>2. Provide a brief resume of employees who will furnish professional and technical support expertise for each agreement of locations listed on the price sheets. Include the following information:</p> <p>a. Their functions in the company</p> <p>b. Their title and number of years of service with the company.</p> <p>c. Their years of experience in the maintenance of comparably complex facilities and systems.</p> <p>2. Location: Points Value: 8</p> <p>Refer to Location Certification Form and submit as instructed. The maximum points shall be assigned to each Locally Based Business and to each joint venture that is composed solely of Locally Based Businesses.</p>		<p>1.2. Reference 1. Iron Commund Gym</p> <p>a. Not Provided</p> <p>b. 7,700</p> <p>c. 1</p> <p>d. One (1) supervisor</p> <p>e. 3,300</p> <p>f. 1,200 - Present</p> <p>g. 36,000</p> <p>h. Not Provided</p> <p>i. Each location listed above requires the following procedures: Green building maintenance standards, Extensive background checks.</p> <p>Reference 2. The Corporate Body</p> <p>a. Not Provided</p> <p>b. 2,296</p> <p>c. 1</p> <p>d. One (1) supervisor</p> <p>e. 1,2018 - Present</p> <p>f. 12,000</p> <p>g. Not Provided</p> <p>h. 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<p>3.2 Describe how prime Vendor will manage and organize work for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. State number of crews working for each agreement identified.</p> <p>i. Describe how you will schedule basic janitorial service for each facility.</p> <p>ii. List the individual building teams that will be working for that agreement per building (i.e. management, supervisory, maintenance crews).</p> <p>b. Describe how you will schedule basic janitorial service for each facility while coordinating with periodic project and annual work task.</p> <p>c. Describe organization to perform basic and project work.</p> <p>d. Describe and present an example of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe your capabilities to respond to emergency or disaster situations including of specialized equipment required for de-watering or moisture removal tasks or other special cleaning services.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. All I-10 Support Services Inc. we will manage and organize work by making schedules for each unit. All janitorial crew will participate in team building. We believe that it is a much more simple and efficient approach than a complex organizational structure. We will have a clear understanding of a more extensive level of accountability and work. Our method of team building has a flexible and customizable composition to adapt to the unique needs of each facility. Our assigned PMS will scan over the location first to ensure every janitor and supervisor are very specific amount of duties to make sure that tasks are being completed evenly and in line with the cleaning regulations that are vital to the agreement. They will have a daily checklist for each task that needs to be completed. After work requirements are completed, employees will turn in their daily checklists to their supervisor. Our designated Assist PMS, Jessica Richards, will be responsible for managing the account. While supervisor, Roy will report those findings to Jessica to ensure that the account is being managed properly.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. The custodial team at each location will be headed by Amer-Plus Area/Project Manager Ms. Michael Kelly, who will be the primary on-site interface between Amer-Plus and the Broward County Board of County Commissioners Contract Administrator and will be responsible for daily operations at the locations. Ms. Kelly will be responsible for hiring, training, payroll and administrative duties related to the facility with additional responsibilities that may arise. We will maintain a list of the availability of equipment and handling special requests. Amer-Plus CCM/Managing Director Operations Luminoso Ceteulle will support Ms. Kelly and are responsible for ensuring consistent service delivery, inventory management, reporting and compliance with contract specifications. (See PDF page 37 for operators structure.)</p> <p>b. Basic janitorial services will be scheduled for each facility according to the schedules, guidelines and scope of work provided in the Addendum_No_2_Janitorial_Contract_-_Specifications_and_Requirements_and Addendum_No_3_Location_Details_BLD2121452P1_Janitorial_Services.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. All agreements above except for 7 will be exceeding the quality standards as set by the contract by working diligently and effectively. We train our staff to look hard to reach areas to ensure the highest level of sanitation.</p> <p>b. I&G Cleaning will work with the County's representative to finalize a comprehensive schedule for delivering janitorial services for this agreement. We will communicate with each facility representative and discuss the intricacies of each facility and any required special details related to scheduling prior to the agreement being signed. We will then coordinate with each facility to schedule the required periodic work and annual tasks as described in the project scope below by a listing of the most critical areas for each agreement that I&G Cleaning is proposing.</p> <p>c. Assigned Project Manager will from a master weekly schedule per assigned site and communicate with supervisors and crew to ensure every facility is covered for services daily.</p> <p>d. The teams listed above will be assigned to clean buildings as scheduled to ensure all required services are performed.</p> <p>e. Janitorial 5 Star Services will coordinate computer programs and RFP specifications to determine the appropriate number of employees to be assigned to each site. With the use of computer programming, we are able to accurately schedule the appropriate number of employees to be assigned to each site.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. I&G Cleaning will work with the County's representative to finalize a comprehensive schedule for delivering janitorial services for this agreement. We will communicate with each facility representative and discuss the intricacies of each facility and any required special details related to scheduling prior to the agreement being signed. We will then coordinate with each facility to schedule the required periodic work and annual tasks as described in the project scope below by a listing of the most critical areas for each agreement that I&G Cleaning is proposing.</p> <p>b. Assigned Project Manager will from a master weekly schedule per assigned site and communicate with supervisors and crew to ensure every facility is covered for services daily.</p> <p>c. 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Basic work will be on the work scope checklist with tasks, areas of building, including when the work must be performed (following each contract) daily, weekly, monthly, quarterly, annual, as needed, etc.</p> <p>e. The reporting systems that we use is Janitorial Manager App, work scope checklist and project calendar.</p> <p>f. We are prepared with to train the proper equipment necessary to respond to any emergency or disaster situation that may arise.</p>
<p>3.3 Describe your quality control program for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. Describe how you intend to provide a startup operation program to bring facilities into compliance with the agreement.</p> <p>b. Discuss your inspection procedures including any technical aids used to monitor performance standards.</p> <p>c. Describe how prime Vendor will achieve the services and quality standards described in the attached Exhibit 1 - Specification.</p> <p>d. Describe and provide a sample of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe the activities that can most easily be implemented to maximize opportunities to promote green building cleaning practices.</p>	<p>3.3 Quality Control Program -</p> <p>a. Lee Support Services Inc. is committed to controlling quality at every level of functional and administrative activity across the project lines. Our quality control plan begins in the onboarding training that our staff members receives. It is mandatory that our crew completes a training course initially spent at the company. The quality control plan for the referenced solicitation has been designed to promote and maintain superior contract performance. Each supervisor will inspect all facilities and evaluate all assigned areas of work. Each supervisor will note any issues that are not in compliance with contract specifications.</p>	<p>3.3 Quality Control Program -</p> <p>a. We employ a proactive approach to janitorial services by taking preventive measures before the level of performance becomes unsatisfactory. Our aggressive quality control practices allow us to implement any operational changes needed to correct issues and improve work processes, which in turn minimize and prevent the occurrence of deficiencies. We focus on the following performance measurements to ensure the quality of our services. Quality Control begins with onboarding training for each staff member.</p>	<p>3.3 Quality Control Program -</p> <p>a. I&G Cleaning will coordinate with the County's representative, in collaboration with a representative from each facility, to schedule the required periodic work and annual tasks as described in the project scope.</p> <p>b. I&G Cleaning's Quality Control Program consists of providing our customers with quality cleaning and meeting their cleaning needs and specifications is the foundation of successful I&G Cleaning services. Performing building inspections is an important element of the company's quality assurance program since it is what helps us identify and correct issues.</p>	<p>3.3 Quality Control Program -</p> <p>a. I&G Cleaning will coordinate with the County's representative, in collaboration with a representative from each facility, to schedule the required periodic work and annual tasks as described in the project scope.</p> <p>b. I&G Cleaning's Quality Control Program consists of providing our customers with quality cleaning and meeting their cleaning needs and specifications is the foundation of successful I&G Cleaning services. Performing building inspections is an important element of the company's quality assurance program since it is what helps us identify and correct issues.</p>	<p>3.3 Quality Control Program -</p> <p>a. We have established and adopted policies, procedures and standards that all employees receive during our onboarding process. Employees at every level receive training and education of our compliance program expectations, standards and green cleaning practices. Employees will also receive refresher courses two a year to remind employees of our code of conduct and incorporate any improvement.</p> <p>b. Our inspection procedure is performed by our Quality Control team, Assistant Manager,</p>
<p>3.4 Company Equipment - Points Value: 4</p> <p>a. List prime Vendor's current inventory of heavy equipment, i.e., escalator step and moving vacuum cleaner, truck to haul trash, mobile pressure cleaner(s), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machine scrubbers, buffers, air scrubbers, etc.)</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses in order to deliver electronic communications and reports to County staff, i.e., computer, facsimile, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 110 for list.</p> <p>b. Equipment is readily available and can be mobilized upon request. Time is based on distance of the targeted site.</p> <p>c. See PDF page 110 for list.</p> <p>d. Our equipment will be maintained every 90 days just as we are working properly. We do have additional machines in the event one should be fixed.</p> <p>e. See PDF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 68 for list.</p> <p>b. Not Provided</p> <p>c. See PDF page 68 for list.</p> <p>d. Our staff is trained in the use of Floor Care Machinery. Proper use helps maintain that equipment is always available for use. In the event that equipment breaks will be repaired or replaced immediately. The County will not suffer a decrease in the quality of our services. Our firm has all the necessary industrial size mops, brooms, spray bottles, dusters, floor polishers and buffing equipment.</p>	<p>3.4 Company Equipment -</p> <p>a. I&G Cleaning maintains a log for all machines and equipment. Supervisors review the log to ensure all equipment is functioning correctly. This process helps maintain equipment in its optimal working condition. Broken equipment is replaced immediately to avoid delays in service. We focus on preventing equipment failure by servicing equipment per manufacturer suggestion. Staff is trained on the proper use of all equipment to prevent malfunction and for safety. All equipment checks are performed monthly for worn belts, brushes and wear and tear. The supervisor reports the findings and requests a replacement of the equipment or machine if required. (See PDF page 340 for list.)</p>	<p>3.4 Company Equipment -</p> <p>a. We currently have pressure washers, floor machines, carpet extractors, wet/dry vacuums and backpack vacuums. Have vendors for any needed additional equipment whether for emergency or maintenance needs.</p> <p>b. Mobilization of each piece of equipment is determined based on the location and size of the equipment. Vendor strives to make equipment ready available with a response time of not longer than 24 hours.</p> <p>c. See section 3.4 (a) for list (PDF page 35).</p> <p>d. We regularly inspect all equipment to guarantee they are working properly.</p>	<p>3.4 Company Equipment -</p> <p>a. See list on PDF page 27.</p> <p>b. All heavy equipment can be moved in an hour if needed to be transported.</p> <p>c. Our current inventory on floor care machines that will be utilized to perform all requirements for each agreement are buffer, burnishers, stone and marble polishers, carpet extractor, carpet dye and pressure cleaner.</p> <p>d. All equipment is cleaned, inspected after each use and serviced twice a year to ensure we will have our equipment ready to take on any project.</p>
<p>3.5 Company Training - Points Value: 4</p> <p>a. Provide prime Vendor's internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's internal Employee Training Manual.</p> <p>c. Describe the training currently in place to assure on-site staff will be pro-active and aware during each shift with regards to notification and documentation of suspicious behavior, abandoned belongings/packages, running water, potential slip and fall conditions, spill/drops, etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning procedures as required for this contract.</p> <p>4. Workload of the Firm: Points Value: 5</p> <p>For the prime vendor only, list all completed and active projects that vendor has managed within the past five (5) years. In addition, list all projected projects that vendor will be working on in the near future. Projected projects shall be defined as a project(s) that vendor worked on concurrently. Describe vendor's approach in managing projects. Where there or will there be any challenges for any of the listed projects? If so, describe how vendor dealt or will deal with the project's challenges.</p>	<p>3.5 Company Training</p> <p>a. All Lee Support Services, it is mandatory that employees are trained before we send each contract. Training classes will be held for our quality control manager and supervisor at each building that cleaning will be performed. We take every reasonable precaution to protect a worker's health and safety by: See PDF pages 111 for list. (No Training Manual Provided.)</p> <p>4. Workload - Amer-Plus current work (9pm cleaning services and office cleaning at Iron Compound, The Corporate Body, and View Factor Fitness for the past 4-3 years. We have efficient janitorial crew members and supervisors servicing on these active projects. See PDF page 112.</p>	<p>3.5 Company Training</p> <p>a. See PDF page 49 for topics.</p> <p>b. Employee training is a vital & essential component of service delivery at Amer-Plus Janitorial. A combination of continuing on-the-job training and a formalized classroom style approach helps.</p> <p>4. Workload - Amer-Plus current work not affect the services that will be performed for the Broward County Board of County Commissioners. Our Management team will use measures in place such as an Operations Calendar that detail cleaning and staff schedules for each Client to eliminate clashes or low quality service. See</p>	<p>3.5 Company Training</p> <p>a. See PDF page 181.</p> <p>b. Not Provided</p> <p>c. I&G Cleaning prides itself on great performance and customer satisfaction. To provide outstanding level of quality safety and training program. I&G Cleaning's safety and training program. I&G Cleaning's safety and training program.</p> <p>4. Workload - Currently I&G is providing janitorial services for Cushman & Wakefield-Building with a total square footage of 139,000 and seven (7) stories high. The total number of workers assigned is five (5) and one (1) supervisor. The total number of facility users is approximately 1,000 daily. Start date 3/6/23.</p>	<p>3.5 Company Training</p> <p>a. See attachment J (PDF page 96).</p> <p>b. See Attachment J (PDF page 96).</p> <p>c. Janitorial 5 Star Services provides training and refresher on all listed subjects. We believe repetition is key when making something second nature, and that is exactly how we train our employees to recognize challenges on any past awarded projects. There are no anticipated challenges on any awarded projects. The experience of all employees coupled with our quality control measures has added in our positive relationship with our clients. Projects are listed on PDF page 37.</p> <p>4. Workload - There are no known challenges on any past awarded projects. There are no anticipated challenges on any awarded projects. The experience of all employees coupled with our quality control measures has added in our positive relationship with our clients. Projects are listed on PDF page 37.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Training for our employees includes all of the following: going into detail on do's and don'ts and emphasizing safety. We provide our employees with our Safety and Training manual.</p> <p>4. Workload - Our approach to successfully managing all projects is by having an effective management team. Our team is highly trained, communicative, organized and proactive. We utilize our startup checklist when awarded contracts. This checklist helps us stay on track and not add deadlines to complete the tasks. Some examples of our</p>
<p>5. Pricing - Points Value: 30</p> <p>All locations for each Agreement being proposed must have complete pricing. Incomplete pricing in any Agreement will be rejected. Each Agreement will be individually scored for evaluation criteria pricing purposes.</p> <p>Total points awarded for price for each Agreement will be determined by applying the following formula: $(\text{Lowest Proposed Price/Proposer's Price}) \times 30 = \text{Price Score}$</p>	<p>5. Pricing - Price sheet attached PDF page 15.</p>	<p>5. Pricing - Price sheet attached PDF page 15.</p>	<p>5. Pricing - Price sheet attached PDF page 163.</p>	<p>5. Pricing - Price sheet attached PDF page 345.</p>	<p>5. Pricing - Price sheet attached PDF page 45.</p>

<p>3.3 Describe your quality control program for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. Describe how you intend to provide a startup orientation program to bring facilities into compliance with quality standards.</p> <p>b. Discuss your inspection procedures including any technical aids used to monitor performance standards.</p> <p>c. Describe how prime Vendor will achieve the services and quality standards described in the attached Exhibit 1 – Specification.</p> <p>d. Describe and provide a sample of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe the activities that can most easily be implemented to maximize opportunities to promote green building cleaning practices.</p>	<p>3.3 Quality Control Program -</p> <p>a. Use Report Services, Inc. is committed to controlling quality at every level of functional and administrative activity across the project lines. Our quality control plan begins in the onboarding training that our staff members receive. It is mandatory that our crew completes a day training once initially upon the company. The quality control plan for the referenced solicitation was designed to promote best practices and maintain superior contract performance. Each supervisor will inspect all facilities daily and available at all times.</p>	<p>3.3 Quality Control Program -</p> <p>a. All our quality control in these programs is unique designed to meet the random needs of each facility using the top to bottom methodology. The program is designed as a tool to assist the manager or supervisor in the production of consistent quality service. It will enable to monitor any areas of your facility through inspections, producing ratings and possible violations to the referenced solicitation.</p> <p>b. The initial procedure of the program is to break down into specific areas being all</p>	<p>3.3 Quality Control Program -</p> <p>Prime-Plus Janitorial & Maintenance uses technology to improve the efficacy of our work and to improve the customer experience. We use real-time technology to perform inspections, report issues, communicate with our customers, manage supplies and track work. We also utilize the best products and materials that are best suited for each facility, based on the particular requirements of that facility.</p> <p>b. We also have a Quality Plan that we use to ensure that our customers get the best</p>	<p>3.3 Quality Control Program -</p> <p>We employ a proactive approach to perform services by taking preventive measures before the level of performance becomes unsatisfactory. Our aggressive quality control practices allow us to implement any operational changes needed to correct issues and improve work processes, which in turn minimize and prevent the occurrence of cleaning deficiencies. We focus on the following performance measurements to ensure the quality of our services:</p> <p>Quality Control begins with reviewing</p>	<p>3.3 Quality Control Program -</p> <p>Contract Cleaning in collaboration with the County's representative, will finalize a comprehensive schedule for addressing janitorial services for this agreement. We will coordinate with all facility representatives to discuss the needs and intricacies of each location.</p> <p>Specifically, any special details related to scheduling prior to project execution. We can then coordinate with each facility to schedule the required periods.</p> <p>Work and annual tasks as described in the project scope.</p>	<p>3.3 Quality Control Program -</p> <p>Our quality control program is applicable to agreements 1-12 and 14. It will expand to contract based on the individual location needs and specific requirements.</p> <p>a. Not Provided</p> <p>b. Our Quality Manager will assure complete performance of the work during scheduled visits. The Manager will make daily routine inspections prior to leaving for the day to ensure that the work is performed as required by the Contract. Our Manager will be located and based in the English language, because of the necessity to meet bilingual labels, job instructions and signs, as well as the need for conversing with the County's management personnel.</p>	<p>3.3 Quality Control Program -</p> <p>a. Not Provided</p> <p>b. Our Quality Manager will assure complete performance of the work during scheduled visits. The Manager will make daily routine inspections prior to leaving for the day to ensure that the work is performed as required by the Contract. Our Manager will be located and based in the English language, because of the necessity to meet bilingual labels, job instructions and signs, as well as the need for conversing with the County's management personnel.</p>	<p>3.3 Quality Control Program -</p> <p>a. Janitor's Star Services will conduct a meeting prior to the contract starting to provide the current staff members. We recognize the importance of experience and the current staff members have assets that, in addition, our employees are properly trained to perform the tasks required upon execution of the contract they will be assigned to. They are trained to identify any deficiencies and quality control items we identify, and we are always prepared to answer any questions you may have. See PDF page 33 for more.</p>	<p>3.3 Quality Control Program -</p> <p>a. All JOB DONE will make prime in our facility-ready to transition program. Our service is primarily based on your facility's specific needs coupled with our standard operating procedures for starting new contracts. We endeavor to create comprehensive transition plans, and we are able to provide extensive support with the most current information every step of the way. We conduct meticulous reviews of every process and procedure we initiate, and we are always prepared to answer any questions you may have. See PDF page 33 for more.</p>	<p>3.3 Quality Control Program -</p> <p>a. IN W & S Global Services is required that all employees attend a general orientation and training program which will allow them to become confident and knowledgeable in their positions, company policies, and overall expectations.</p> <p>b, c, and d. Our Quality Control program designed to specifically meet the needs of your facilities. The program will include periodic reviews of every process and procedure we initiate, and we are always prepared to answer any questions you may have. See PDF page 33 for more.</p> <p>Our inspection procedure is performed by</p>
<p>3.4 Company Equipment: Points Value: 4</p> <p>a. List prime Vendor's current inventory of heavy equipment, i.e., escalator step and moving walkway cleaner, truck to haul trash, mobile pressure washer(s), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing (i.e., commercial vacuum cleaners, water extraction equipment, machines scrubbers, buffers, etc.)</p> <p>d. Our equipment will be maintenance every 2 months just to be sure they are working properly. We do have additional machines in the event one should be fixed.</p> <p>e. See PDF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 110 for list.</p> <p>b. Equipment is readily available and can be mobilized upon request. Time is based on distance of the targeted site.</p> <p>c. See PDF page 45 for list.</p> <p>d. Our equipment will be maintenance every 2 months just to be sure they are working properly. We do have additional machines in the event one should be fixed.</p> <p>e. See PDF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 45 for list.</p> <p>b. An equipment has a one or two (1 to 4 hours) mobilization time period.</p> <p>c. See PDF page 45 for list.</p> <p>d. All Janitors Equipment is maintained by Janitors Equipment Inc. Onsite visits regular. Drop off repair. Part replacements</p> <p>e. See PDF page 46 for list.</p> <p>b. Not Provided</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 68 for list.</p> <p>b. Not Provided</p> <p>c. See PDF page 68 for list.</p> <p>d. Our staff is trained in the use of Floor Care Machinery. Proper use helps maintain that equipment is always available for use. In the event that equipment breaks will be repaired or replaced immediately. The County will not suffer a decrease in the quality of our service due to issues with equipment. Our firm has all the necessary industrial size pumps, forams, spray bottles, dusts, floor polishers and buffing equipment</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 218 for list.</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>e. See PDF page 63 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 63 for list.</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. Not Provided</p> <p>e. See PDF page 63 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. We currently have pressure washers, floor machines, carpet extractors, wet/dry vacuums and backpack vacuums. Have vendors for any needed additional equipment whether for emergency or maintenance needs.</p> <p>b. Mobilization of each piece of equipment is determined based on the location and size of the equipment. Vendor strives to make equipment readily available with a response time of not longer than 24 hours.</p> <p>c. See section 3.4 (a) for list (PDF page 35).</p> <p>d. We regularly inspect all equipment to</p>	<p>3.4 Company Equipment -</p> <p>a. We currently have pressure washers, floor machines, carpet extractors, wet/dry vacuums and backpack vacuums. Have vendors for any needed additional equipment whether for emergency or maintenance needs.</p> <p>b. Mobilization of each piece of equipment is determined based on the location and size of the equipment. Vendor strives to make equipment readily available with a response time of not longer than 24 hours.</p> <p>c. See section 3.4 (a) for list (PDF page 35).</p> <p>d. We regularly inspect all equipment to</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 35 for list.</p> <p>b. JOB DONE's heavy equipment is located in a 10-15-minute radius of all facilities in the area. Equipment is serviced, ready to use and mobilized upon request. Travel is done by the distance of the targeted site. In addition, if space is provided, above-mentioned heavy equipment can be stored at the facility for each accessibility and use.</p> <p>c. See PDF page 36 for list.</p> <p>d. All equipment is checked, inspected after each use and serviced twice a year to ensure we will have our equipment ready to take on any project.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 27.</p> <p>b. All heavy equipment can be moved in an hour if needed to be transported.</p> <p>c. Our current inventory on floor care machines that will be added to perform all requirements for each agreement as buffer burnishers, stone and marble polisher, carpet extractor, carpet dryer and pressure cleaner</p> <p>d. All equipment is checked, inspected after each use and serviced twice a year to ensure we will have our equipment ready to take on any project.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 18 for list.</p> <p>b. Our equipment that is used for mobilization for equipment is 1.5 hours.</p> <p>c. The equipment that will be utilized to perform the requirements are 21" heavy duty floor cleaning machine, wet/dry vacuums, Mistakami carpet extraction, ProTeam vacuum, pressure washer, etc.</p> <p>d. We currently have in place an equipment maintenance procedure. We log, schedule, track complete and report our equipment. This reduces maintenance costs and helps us track our equipment maintenance.</p>
<p>3.5 Company Training: Points Value: 4</p> <p>a. Provide prime Vendor's Internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's Internal Employee Training Manual.</p> <p>c. Describe the training currently in place to ensure onsite staff will be pro-active and aware during each shift with regards to notification and documentation of suspicious behavior, abandoned belongings/packages, running water, potential slip and fall conditions, slip discs, etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning procedures as required for this contract.</p> <p>4. Workload of the Firm: Points Value: 5</p> <p>a. List all completed and active projects that vendor has managed within the past five (5) years. In addition, list all projected projects that vendor will be working on in the near future. Projected projects will be defined as a projects that vendor worked on concurrently. Describe vendor's approach in managing projects. Were there or will there be any challenges for any of the listed projects? If so, describe how vendor dealt or will deal with the project's challenges.</p>	<p>3.5 Company Training</p> <p>a. All 1 Live Support Services, it is mandatory that employees are trained before we start each contract. Training classes will be led by our quality control manager and supervisor at each holding that cleaning will be performed at. We have every reasonable provision to protect a worker's health and safety. See PDF page 111 for list. (The Training Manual)</p> <p>4. Workload - This is all currently provided and for the next year's opportunity to currently. No there will not be any challenge with the listed projects moving forward. Our Management team will our resources in place such as an Operation Calendar that will detail cleaning and staff schedules for each Client to allocate resources or low quality service. See</p>	<p>3.5 Company Training</p> <p>a. See PDF page 207 for topics.</p> <p>b. See PDF page 207 for topics.</p> <p>c. Employee training is a vital & essential component of service delivery at Prime-Plus Janitorial. A combination of continuing on-the-job training and a formalized classroom style approach exists.</p> <p>4. Workload - Prime-Plus' current work will not affect the services that will be performed for the Emerald County Board of County Commissioners. Our Management team will our resources in place such as an Operation Calendar that will detail cleaning and staff schedules for each Client to allocate resources or low quality service. See</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Probably the most critical element of our quality control program is a comprehensive employee training program. CE ensures that each new employee receives extensive training to ensure that facilities is trained in</p> <p>4. Workload - Currently ISO is providing janitorial services for Customer A Warehouse/Baking with a total square footage of 100,000 and seven (7) stories high. The total number of workers assigned is five (5) and one (1) supervisor. The total number of facility users is approximately 1,500 daily. Start</p>	<p>3.5 Company Training</p> <p>a. See PDF page 216.</p> <p>b. Not Provided</p> <p>c. Not Provided</p> <p>d. ISLAND CLEANING is immediately notify the Designated Contract Administrator of any accidents or incidents arising from the performance of the mobilization meeting body ready to workers. Safety conscious.</p> <p>4. Workload - See PDF page 86 for list.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. ISLAND CLEANING is immediately notify the Designated Contract Administrator of any accidents or incidents arising from the performance of the mobilization meeting body ready to workers. Safety conscious.</p> <p>4. Workload - See PDF page 86 for list.</p>	<p>3.5 Company Training</p> <p>a. See attachment 1 (PDF page 96).</p> <p>b. See attachment 2 (PDF page 96).</p> <p>c. Janitor's Star Services provides training and retraining on all listed subjects. We believe repetition is key after meeting, verbalize and sign to block off hazardous work areas and/or</p> <p>4. Workload - There are no known challenges on any past awarded projects. There are no anticipated challenges on any awarded projects. The experience of all employees coupled with our quality control measures has added in our positive relationships with our clients. Projects are based on PDF page 37.</p>	<p>3.5 Company Training</p> <p>a. Manual not provided. See PDF page 40 for more information.</p> <p>b. See attachment 1 (PDF page 96).</p> <p>c. JOB DONE provides and uses adequate verbalize and sign to block off hazardous work areas and/or</p> <p>4. Workload - Within the past five (5) years, JOB DONE has completed projects with various property management firms throughout Emerald County. The majority of our contracts are ongoing, multi-year agreements. We currently have ongoing contracts with Global Real Estate Management, BSEI, Hollywood, CA.</p>	<p>3.5 Company Training</p> <p>a. Manual not provided. See PDF page 40 for more information.</p> <p>b. See attachment 1 (PDF page 96).</p> <p>c. JOB DONE provides and uses adequate verbalize and sign to block off hazardous work areas and/or</p> <p>4. Workload - We approach to successfully manage all projects is by being an effective management team. Our team is highly trained, communicative, organized and proactive. We utilize our start-up checklist when awarded contracts. This checklist helps us stay on track and we add deadlines to complete the tasks. Some examples of</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. Training for our employees includes all of the following, going into detail on do's and don'ts and emphasizing safety. We provide our employees with our Safety and Training Manual.</p> <p>4. Workload - Our approach to successfully manage all projects is by being an effective management team. Our team is highly trained, communicative, organized and proactive. We utilize our start-up checklist when awarded contracts. This checklist helps us stay on track and we add deadlines to complete the tasks. Some examples of</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. Not Provided</p> <p>c. See PDF page 19 for list.</p> <p>d. See PDF page 19 for list.</p> <p>4. Workload - 124 Global approach in managing our active projects along with future projects has been successful due to our startup program. Our knowledge and experience plays a significant role in establishing and improving our programs and training over the years. An important factor is understanding the customer's needs and</p>
<p>5. Pricing: Points Value: 30</p> <p>All locations for each Agreement being proposed must have complete pricing. Incomplete pricing in any Agreement will be rejected. Each Agreement will be individually scored for evaluation criteria pricing purposes.</p> <p>Total points awarded for pricing for each Agreement will be determined by applying the following formula: (lowest Proposed Price/Proposer's Price) x 30 = Price Score</p>	<p>5. Pricing - Price sheet attached. PDF page 10.</p>	<p>5. Pricing - Price sheet attached. PDF page 112.</p>	<p>5. Pricing - Price sheet attached. PDF page 276.</p>	<p>5. Pricing - Price sheet attached. PDF page 25.</p>	<p>5. Pricing - Price sheet attached. PDF page 202.</p>	<p>5. Pricing - Price sheet attached. PDF page 42.</p>	<p>5. Pricing - Price sheet attached. PDF page 24.</p>	<p>5. Pricing - Price sheet attached. PDF page 32.</p>	<p>5. Pricing - Price sheet attached. PDF page 20.</p>	<p>5. Pricing - Price sheet attached. PDF page 21.</p>

<p>3.2 Describe how prime Vendor will manage and organize work for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. State number of crews working for each agreement identified.</p> <p>i. Describe how you will schedule basic janitorial service for each facility.</p> <p>ii. List the individual building teams that will be working for that agreement per building's management, supervisory, maintenance crew.</p> <p>b. Describe how you will schedule basic janitorial service for each facility while coordinating with periodic project and annual work.</p> <p>i. Describe crew organization to perform basic and project work.</p> <p>c. Describe and present an example of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>d. Describe your capabilities to respond to emergency or disaster situations including specialized equipment required for de-watering or moisture removal tasks or other special cleaning services.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. At L1 we Support Services Inc. we will manage and organize work by making schedules for each shift. All personnel will participate in team cleaning. We believe that it is a much more efficient and approach plus it creates a clear understanding of a more efficient level of accountability and work. Our method of team cleaning is to assign a specific area to each person and assign to them to ensure the specific location of the facility. Assist PM's will occur over of the location make sure that areas are being completed every week and in line with the cleaning regulations that are in place for the agreement.</p> <p>They will have a daily checklist for each task that needs to be completed. After work requirements are completed, employees will then turn in their daily checklists to their supervisor. Our designated Assist PM's, Jessica Richards, will be responsible for managing the account. With supervisor, they will be conducting a routine check around the building using the tasks logs to ensure all required tasks are accomplished. They will report those findings to Jessica to ensure that the account is being managed.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. After meeting with the contract administrator and discussing the location needs and concerns a team will be formulated to specification and the needs for that building.</p> <p>b. Number of crews with the identified base on the facilities needs for each agreement upon reading with the contract administrator.</p> <p>c. Schedule Basic Janitorial Service for each facility. Vendor will be basic on the following times: Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, and Sunday.</p> <p>d. Project manager, Assistance Project Manager, Supervisor, Team Leader.</p> <p>e. A special crew will be implemented to assist with annual project work to ensure that daily work is not interrupted by annual work.</p> <p>f. Basic work will be scheduled to match contract specification this will be done by analyzing the scheduling upon requirement and Scope table of each</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. The custodial team which will be the primary on-site manager between Amer-Plus and the Broward County Board of Supervisors. Administrator will be responsible for daily operations at the location. He will be responsible for hiring, training, scheduling and administrative duties related to that include ordering supplies, ensuring the availability of cleaners and handling special requests. Amer-Plus will be responsible for providing the cleaning materials and equipment. Broward County Commissioners Contract Administrator and Director of Operating Services will be responsible for consistent specifications, reporting and compliance with contract specifications. (See PDF page 51) for operations structure.)</p> <p>b. Basic janitorial services will be scheduled for each facility according to the schedule, guidelines and scope of work provided in the Addendum No. 5, Janitorial Contract, Specifications, and Requirements and Addendum No. 5, Location Details, and</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. IGC Cleaning will work with the County's representative to finalize a comprehensive schedule for delivering janitorial services for the agreement. We will communicate with each facility representative and all required special details related to scheduling prior to project execution. We can then coordinate with each facility to schedule the required periods work and annual tasks as described in the project Scope below in a listing of the number of employees at each facility and the Cleaning is proposing:</p> <p>b. Assigned Project Manager will work from master weekly schedule per facility site and coordinate with supervisors and crews to ensure every facility is covered for services daily.</p> <p>c. The teams listed above will be assigned to buildings as scheduled. Once the required services are performed.</p> <p>d. Each facility will be assigned a project manager a supervisor and designated crew members specialized based on requirements for each site as detailed in the project scope.</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. Not provided</p> <p>b. Janitorial 5 Star will apply the following personnel for each agreement: General manager, administrative assistant, project manager, janitorial supervisor, supervisor, porter/cleaner. The project agreement will be managed and organized using computer program. All daily and periodic work will be coordinated and scheduled by a general schedule of tasks. In addition, we will continuously monitor and re-evaluate to ensure best strategies are being utilized.</p> <p>c. We will utilize both digital checklists and onsite log books as reporting systems to monitor actual performance to our schedule for regular service. All team leaders will be available every day to access checklists.</p> <p>d. We will coordinate with the building manager as well as problem areas that need to be reported to management. Cleaning crew technicians check-in for work via Connecteam, which prompts the time stamp to confirm location for the work. An example of the method is shown below:</p> <p>e. See PDF page 87 for example.</p> <p>f. Periodic project and annual work tasks will be scheduled with the Contract Administrator to avoid disrupting normal business activities as well as daily facility</p>	<p>3.2 - Manage and Organize Work -</p> <p>a. The following number of crew will be assigned to each agreement according to the project needs. See PDF page 84.</p> <p>b. See PDF page 84.</p> <p>c. See PDF page 84.</p> <p>d. Legally Clean, Inc. employ the following steps to meet the basic janitorial services for each facility. We will conduct daily, weekly, quarterly, and annual project schedules. The daily and weekly manager assignment sheets will be distributed prior to the week of weekly supervisor which includes task, frequency, and location of employees. Extra attention is given to special requirements and requests.</p> <p>e. The supervisor will accurately distribute the workload to the cleaning technicians to be performed. Cleaning technician team leaders are supervisors in training working closely with supervisors and project managers to provide excellent leadership along with advice and assistance.</p> <p>f. Preparation for a smooth and orderly start up is essential. An on-site management team will implement the start-up process. We will then schedule a pre-start meeting with our designated staff. We will maintain close communication with the client throughout the transition task list including the development of all employee assignments and the recruitment and training of the hourly staff.</p> <p>g. A, M & M Global Service is required that all employees to attend a general orientation and training process which will allow them to become confident and knowledgeable in their positions, company process, and overall expectations.</p> <p>h. e. and d. Our Quality Control Program designed to specifically meet the needs of your facilities. The program will pinpoint problem areas and procedures we initiate, and we are always available to answer any questions you may have. (See PDF page 10)</p>
<p>3.3 Describe your quality control program for each Agreement of locations prime Vendor is proposing. Points Value: 4</p> <p>a. Describe how you intend to provide a startup orientation program to bring facilities into compliance with quality standards.</p> <p>b. Discuss your inspection procedures including any technical aids used to monitor performance standards.</p> <p>c. Describe how prime Vendor will achieve the services and quality standards described in the attached Exhibit 1 - Specifications.</p> <p>d. Describe and provide a sample of your reporting system used to compare actual performance to your schedule for regular service.</p> <p>e. Describe the activities that can most easily be implemented to maximize opportunities to promote green building cleaning practices.</p>	<p>3.3 Quality Control Program -</p> <p>a. At L1 we Support Services Inc. is committed to controlling quality at every level of functional and administrative activity. Across the project team. Our quality control plan begins in the following training that our staff members receive. It is mandatory that our crew complete a 4 day training once initially assigned to the company. The quality control plan is designed to promote and maintain superior contract performance. Each employee will inspect all facilities daily and evaluate all</p>	<p>3.3 Quality Control Program -</p> <p>a. Amer-Plus Janitorial & Maintenance uses technology to improve the efficiency of our work force by using the latest technology to perform inspections, report issues, communicate with our customers, manage supplies and much more. We also utilize the latest products and materials. We ensure that all our facilities are kept at the best level for each facility, based on the particular requirements that we ensure that our customers get the best service. Please see our Quality Plan.</p>	<p>3.3 Quality Control Program -</p> <p>a. Our quality control program is applicable for agreements 1, 12 and 14. It will require a comprehensive schedule for delivering janitorial services and specific requirements. We will communicate with all facility representatives to discuss the needs and interfaces of each facility.</p> <p>b. IGC Cleanings Quality Control Program consists of providing our customers with quality cleaning and meeting their cleaning goals and specifications in a foundation of successful IGC cleaning. Performing quality inspections is an important part of the company's quality assurance program since it is what helps</p>	<p>3.3 Quality Control Program -</p> <p>a. Janitorial 5 Star Services will conduct a meeting prior to the contract starting to recruit the current staff members. We recognize the importance of experience and the current staff members have exactly that. In addition, our employees are properly trained to perform the tasks required by our inspection of the contract they will be seamlessly sign in. They are trained to identify any deficiencies and provide them as required. In conjunction with the project, each checklist location will be brought to standards prior to the project.</p>	<p>3.3 Quality Control Program -</p> <p>a. At JCB DONE, we take pride in our hourly cleaning transition program. Our plan is primarily based on your facility's specific needs, coupled with our standard operating procedures for starting new contracts. We know how to create comprehensive transition plans, and we are able to provide effective results that meet our client's expectations. We will then implement the transition task list including the development of all employee assignments and the recruitment and training of the hourly staff.</p>	<p>3.3 Quality Control Program -</p> <p>a. A, M & M Global Service is required that all employees to attend a general orientation and training process which will allow them to become confident and knowledgeable in their positions, company process, and overall expectations.</p> <p>b. e. and d. Our Quality Control Program designed to specifically meet the needs of your facilities. The program will pinpoint problem areas and procedures we initiate, and we are always available to answer any questions you may have. (See PDF page 10)</p>
<p>3.4 Company Equipment - Points Value: 4</p> <p>a. List prime Vendor's current inventory of heavy equipment, i.e., escalator stop and moving walkway cleaner, truck to haul trash, mobile pressure cleaner(s), etc.</p> <p>b. For the above-mentioned heavy equipment, provide the response time for mobilization for each piece of equipment.</p> <p>c. List prime Vendor's current inventory of machinery for floor care that will be utilized to perform the requirements for each Agreement of locations prime Vendor is proposing.</p> <p>d. Describe how prime Vendor will ensure all required equipment is maintained in quality working condition.</p> <p>e. List office equipment and computer programs that prime Vendor currently possesses in order to deliver electronic communications and reports to County staff, i.e., computer, facsimile, scanner, printer, photocopier, Adobe Acrobat, Microsoft Word, Outlook, and Excel, etc.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 110 for list.</p> <p>b. Equipment is readily available and can be mobilized upon request. Time is based on the distance of the targeted site.</p> <p>c. See PDF page 110 for list.</p> <p>d. Our equipment will be maintenance every 1 month just to sure they are working properly. We do have additional machines in the event one should be fixed.</p> <p>e. See PDF page 110 for list.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 95 for list.</p> <p>b. Amer-Plus maintains a fleet of floor machines and related tools that are best suited for the requirements of that building. Our dedication to preserving the environment is evident in our use of Green Seal certified and environmentally friendly products, wherever possible, in our routine cleaning operations. Our cleaning chemicals are of the highest quality and are in compliance with OSHA's hazard communication standards (HCS).</p> <p>a. See PDF page 52 for list.</p> <p>b. Not Provided</p>	<p>3.4 Company Equipment -</p> <p>a. IGC Cleaning maintains a fleet of all machines and equipment. Supervisor review the log to ensure all equipment is functioning correctly. This process helps maintain equipment in its optimal working condition. Broken equipment is replaced immediately to avoid delays in service. We focus on preventing equipment failure by servicing equipment per manufacturer's suggestion. Staff is trained on the proper use of all equipment to prevent malfunction and for safety. All equipment checks are performed monthly for worn belts, brushes and wear and tear. The supervisor reports the findings and requests a replacement of the equipment or machine if required. (See PDF page 516 for list).</p>	<p>3.4 Company Equipment -</p> <p>a. We currently have pressure washers, floor machines, carpet extractors, wet/dry vacuums and backpack vacuums. Have vendors for any needed additional equipment whether for emergency or maintenance needs.</p> <p>b. Mobilization of each piece of equipment is determined based on the location and size of the equipment. Vendor strives to make equipment readily available with a response time of no longer than 24 hours.</p> <p>c. See section 2 (a) for list (PDF page 35).</p> <p>d. We regularly inspect all equipment to ensure it is in working order.</p> <p>e. See attachment J (PDF page 96).</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 91 for list.</p> <p>b. JCB DONE's heavy equipment is located in a 15-20-minute radius of all facilities in the agreement we are servicing. Our equipment is serviced, ready and can be mobilized upon request. Timing is driven by the distance of the targeted site. In addition, if space is provided, above mentioned heavy equipment can be stored at the facility for quick accessibility and use.</p> <p>c. See PDF page 92 for list.</p> <p>d. At JCB DONE, our facility assigned supervisors regularly inspect all equipment.</p>	<p>3.4 Company Equipment -</p> <p>a. See PDF page 95 for list.</p> <p>b. All heavy equipment is readily available and can be mobilized within 20-30 minimum upon request and is contingent on the distance of the targeted site.</p> <p>c. Our current inventory on floor care machines that will be utilized to perform all requirements for each agreement are: buffer, burnishers, stone and metal polishes, carpet extractor, carpet dryer and pressure cleaner.</p> <p>d. All equipment's are cleaned, inspected after each use and serviced twice a year to ensure we have our equipment ready to last on any project.</p> <p>e. See PDF page 96 for list.</p>
<p>3.5 Company Training - Points Value: 4</p> <p>a. Provide prime Vendor's internal Employee Safety Training Manual.</p> <p>b. Provide prime Vendor's internal Employee Training Manual.</p> <p>c. Describe the training currently in place to assure on-site staff will be pro-active and aware during each shift with regard to notification and documentation of suspicious behavior, abandoned belongings/packages, running water, potential slip and fall conditions, stair doors, etc.</p> <p>d. Describe training of prime Vendor's supervisors and cleaners in green building cleaning procedures as required for this contract.</p> <p>e. Workload of the Firm/ Points Value: 5</p> <p>For the prime vendor, list all completed and active projects that vendor has managed within the past five (5) years. In addition, list all projected projects that vendor will be working on in the near future. Projected projects will be defined as a project(s) that vendor worked on concurrently. Describe vendor's approach in managing projects. Where there are or will be any challenges for any of the listed projects? If so, describe how vendor deals with or will deal with the projects' challenges.</p>	<p>3.5 Company Training</p> <p>a. At L1 we Support Services, it is mandatory that employees are trained before we start each contract. Training classes will be held by our quality control manager and supervisor at each building that cleaning will be performed at. We take every reasonable precaution to protect a worker's health and safety by. See PDF page 111 for list. (Training Manual)</p> <p>b. Workload - We are currently providing janitorial cleaning services and office cleaning for two compounds in Ft. Lauderdale. The Corporate Body and Work Force Centers for the past 7 years. We have efficient janitorial crew members and supervisors servicing on three active projects. See PDF page 111 for list.</p>	<p>3.5 Company Training</p> <p>a. Our Safety Manual attached contains a myriad of topics but specifically contains safety topics on Hazard Communication Act, Personal Protective Equipment, Emergency Preparedness, Exposure Control, Green Cleaning and Safety Awareness. A combination of continuing on-the-job training and a formalized classroom approach.</p> <p>b. Workload - Amer-Plus' current work will not affect the services that will be performed for the Broward County Board of County Commissioners. Our Management team will meet and measure in place such as an Operations Calendar that will detail cleaning and shift schedules for each client to eliminate classes or coverage.</p> <p>a. See PDF page 524 for topics.</p> <p>b. See PDF page 524 for topics.</p> <p>c. Employee training is vital & essential component of service delivery. All crew members attend a formalized classroom approach.</p> <p>d. Workload - Currently IGC is providing janitorial services for Curham & Wakefield Building. Currently IGC has completed projects with a total square footage of 130,000 and seven (7) facilities. The total number of workers assigned is five (5) and one (1) supervisor. The total number of facility sites is approximately 1,000 daily. Start</p>	<p>3.5 Company Training</p> <p>a. See PDF page 237 for list.</p> <p>b. IGC Cleaning maintains a fleet of all machines and equipment. Supervisor review the log to ensure all equipment is functioning correctly. This process helps maintain equipment in its optimal working condition. Broken equipment is replaced immediately to avoid delays in service. We focus on preventing equipment failure by servicing equipment per manufacturer's suggestion. Staff is trained on the proper use of all equipment to prevent malfunction and for safety. All equipment checks are performed monthly for worn belts, brushes and wear and tear. The supervisor reports the findings and requests a replacement of the equipment or machine if required. (See PDF page 516 for list).</p> <p>a. See PDF page 52 for list.</p> <p>b. Not Provided</p>	<p>3.5 Company Training</p> <p>a. See attachment J (PDF page 96).</p> <p>b. Manual not provided. See PDF page 96 for more information.</p> <p>c. JCB DONE provides and uses adequate handrails and signs to block off hazardous work areas and/or.</p> <p>d. Workload - Within the past five (5) years, JCB DONE has completed projects with various property management firms throughout Broward County. The majority of our contracts are ongoing, multi-phase agreements. We currently have ongoing contracts with Global Real Estate Management, BB&T, Hollywood KIA.</p>	<p>3.5 Company Training</p> <p>a. Manual not provided. See PDF page 97 for more information.</p> <p>b. Manual not provided. See PDF page 97 for more information.</p> <p>c. Legally Clean's training plan is included in accordance with the Department of Homeland Security's Emergency</p> <p>d. Workload - Not Provided.</p>	<p>3.5 Company Training</p> <p>a. Not Provided</p> <p>b. Training for our employees includes all of the following, going into detail on do's and don'ts and employing safety. We provide our employees with our Safety and Training Manual.</p> <p>c. Workload - Our approach to successfully managing all projects is by having an effective management team. Our team is highly trained, committed, organized and proactive. We utilize our starting checklist when awarded contracts. This checklist helps us stay on track and we add deadlines to complete the basis.</p>
<p>3.6 Pricing - Points Value: 30</p> <p>All locations for each Agreement being proposed must have complete pricing. Incomplete pricing in any Agreement will be rejected. Each Agreement will be individually scored for evaluation criteria pricing purposes.</p> <p>Total points awarded for price for each Agreement will be determined by applying the following formula:</p> <p>Lowest Proposed Price/Proposer's Price x 30 = Price Score</p>	<p>3.6 Pricing - Price sheet attached. PDF page 10.</p>	<p>3.6 Pricing - Price sheet attached. PDF page 602.</p>	<p>3.6 Pricing - Price sheet attached. PDF page 280.</p>	<p>3.6 Pricing - Price sheet attached. PDF page 521.</p>	<p>3.6 Pricing - Price sheet attached. PDF page 108.</p>	<p>3.6 Pricing - Not Provided</p>

Evaluation Criteria BLD2121632P1_1 Janitorial Services - County Facilities - Agreement 13	1 Lee Support Services Inc.	Ameri-Plus Janitorial & Maintenance LLC	Chi-Ada Corporation	Janitorial 5 Star Services	M&M Global Multi Services Inc.	MCI Professional Cleaning Services	McKenzie's Cleaning Inc.	Oracle Consulting Group	U-4 Global Enterprise Inc.
Port Everglades (26 Locations) Project Specific Criteria	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response	Vendors Response
<p>staff that are intended to be assigned to this project. Include resumes for the Project Manager and all key staff described. Include the qualifications and relevant experience of all subcontractor's key staff to be assigned to this project.</p> <p>Additional Questions:</p> <p>1.1. Company Profile: Points Value: 10</p> <p>1. Provide a description of the company's history:</p> <ol style="list-style-type: none"> business location length of time in business principals and their experience list any change(s) in ownership and date(s) of such change. <p>2. Provide total number of current employees:</p> <ol style="list-style-type: none"> Full-time Part-time <p>3. Provide total number of supervisory employees:</p> <ol style="list-style-type: none"> Full-time Part-time <p>4. Provide total number of custodial workers:</p> <ol style="list-style-type: none"> Full-time Part-time <p>5. Do you employ any temporary employees? If so, what percentage of your workforce will be temporary / on-call?</p> <p>6. Does your company recruit / hire employees to whom you have a criminal background check?</p> <ol style="list-style-type: none"> Describe when this occurs and which job categories this applies to. 	<p>1. a) The qualifications and experience of Key Staff intended to be assigned to this project includes:</p> <p>Walter Cooper (Project Manager) – Walter owner of 1 Lee Support Services Inc. with over 10 years experience as a project manager is qualified and experienced in planning, develops, monitors, and execute projects. Responsible for grouping skilled workers and achieving the company's goals. He is the project administrator and oversees all finances of all business.</p> <p>1.1. - 1. Current Employees: Full-Time - 5 and Part-time - 8</p> <p>Garfield Gayle (Quality Control Manager) – Garfield has been with 1 Lee Support Services since June of 2017. He has over 6 years of management experience and 5 years of office experience. Garfield is in charge of training and managing the quality control for crew in practices and quality assessment of services.</p> <p>Jessica Richards (Assistant Project Manager) – Jessica has been with 1 Lee Support Services since September of 2018. She has 8 years of management and office experience. Jessica has great knowledge of managing and providing leadership to our supervisor. She is also responsible for the overall coordination, direction, and performance evaluation of all employees to</p>	<p>1. a) See PDF page 1118 for resumes.</p> <p>1.1. - 1. Ameri-Plus Janitorial & Maintenance is a Minority & Woman-Owned Limited Liability Company (LLC) established in 1998 and incorporated in the State of Florida as of May 1, 2018. Our current address is 2558 E Sunrise Blvd, Fort Lauderdale, FL 33304.</p> <p>1.1. - 2. Current Employees: Full-Time - 5 and Part-time - 8</p> <p>Garfield Gayle (Quality Control Manager) – Garfield has been with 1 Lee Support Services since June of 2017. He has over 6 years of management experience and 5 years of office experience. Garfield is in charge of training and managing the quality control for crew in practices and quality assessment of services.</p> <p>1.1. - 1. Supervisory Employees: Full-time - 3 and Part-time - 1</p> <p>1.1. - 4. Custodial Workers: Full-time - 1 and Part-time - 8</p> <p>1.1. - 8. Temporary Employees: Ameri-Plus Janitorial Maintenance does employ temporary employees. Only 20% of employees are temporary-on-call.</p> <p>1.1. - 4. Provide Health Benefits: Ameri-Plus Janitorial Maintenance does not provide health benefits to employees at the moment, but we do provide other fringe benefits.</p>	<p>1. a) Chi-Ada Corporation's personnel are highly qualified. We based our contract proposals on the qualification of our key personnel. Being highly qualified is a significant factor in our success in all the contracts we are awarded. The president of Chi-Ada Corporation is our account manager for this contract. We are doing that to ensure that there is a strict adhesion to the contract compliance and that our employees have converted professionally with Chi-Ada Corporation upper management.</p> <p>The account manager has more than twenty-six (26) years in managing janitorial services. He oversees each contract with highly skilled key personnel comprised of the project manager, the assistant project manager, the quality control manager, and project crews and customers. The project manager and assistant project manager have been managing our contracts for more than seventeen (17) years. In addition, we measure the importance of quality assurance for every project we undertake. For that, we are diligent on the experience and skills of our quality control manager to achieve successful control of quality. Our quality control manager has more than sixteen (16) years</p>	<p>1. a) Kristen Obel is the Chief Executive Officer of Janitorial 5 Star Services. She oversees all operations within the company and works closely with all project managers to guarantee optimal results on each contract. Kristen develops and cultivates a positive working relationship with each contract coordinator prior to contract initiation. She designs, fosters and deploys strategies for generating resources and revenue for the company.</p> <p>Mikelange "Mike" Obel is the Chief Operations Officer of Janitorial 5 Star Services. He develops strategic plans to advance the company's mission and objectives to promote revenue, profitability and growth as an organization. He oversees all operations to ensure all contracts are executed with effectiveness, quality, service, and cost-effective management of resources.</p> <p>Lakeisha Houston currently oversees all Janitorial Broward County contracts to include the Broward County School District. She is experienced in operations and management with over 15 years of experience. She oversees and is responsible for inventory, equipment, maintenance, routine and special project scheduling, and quality control.</p>	<p>1. a) M & M Global Multi Service has 3 years' experience in Residential and Commercial Cleaning. Our firm's management team is essential for the success of our company with experience in operation management and cleaning maintenance. Our goal is to provide a clean and healthy environment for our customers through state-of-the-art cleaning technology and a commitment to customer service. Our Project Manager Osarein is qualified and experienced in excelling, planning, monitoring and keeping projects within budget. Our Assistant Project Manager assists the Project Manager with communicating with clients, updating and reporting on the schedule projects, budget and reports, and monitoring the project performance. Our Quality Control manages scheduling, training, inspections and rating of facilities, documents and reports findings and issues all necessary corrections. Our Supervisors meet with facilities contact person, supervise and train employees, assign tasks, order supplies, create and manage employee schedule and perform inspections. Our team leaders are on site and responsible for employees, assigning tasks, training, daily checklist, reporting to supervisors and mitigate issues that may arise. Our custodial employees are highly trained during our onboarding, training at</p>	<p>1. a) See PDF page 625 for resumes.</p> <p>1.1. - 1. Established in 2003, MCI Professional Cleaning Corp. is a local business headquartered in Pompano Beach, Florida with branches in Broward and Palm Beach Counties. Maria Watson, founder, President and CEO, has led our company to expand from a small "mom & pop" business servicing small businesses to a reputable, mid-sized organization servicing more than 1 million square feet of commercial office space for clients such as the City of Boca Raton as a prime vendor, and we perform services on an SBE 20 percent subcontractor for the Palm Beach County Government Buildings. MCI sets itself apart in a very competitive marketplace by being a locally owned and operated professional cleaning company with financial stability, modern evaluation processes, well-maintained equipment, and by delivering the quality cleaning experience expected only in a private, residential setting. We currently do business in the private sector and for local municipalities and government facilities. (See PDF page 423 for more information.)</p> <p>1.1. - 2. Current Employees: Full-Time - 22 and Part-time: 37</p>	<p>1. a) See PDF page 170 for resumes.</p> <p>1.1. - 1. McKenzie's Cleaning Inc. is a full-service janitorial firm providing services for a variety of different agencies both in the public and private sector. We have been in the janitorial industry since 2003 (18 years) and are proudly growing steadily. We are specialists in janitorial/custodial services, floor care, and post construction cleaning. There is no doubt that McKenzie's Cleaning have been successfully performing janitorial services for over 20 years. With our Headquarters in Miramar Florida, we have been proudly servicing Broward County as a prime contractor to the State attorney archives buildings, as well as; subcontractor performing janitorial services for the Library and Courthouse (B/C/C contracts for the last five years).</p> <p>1.1. - 2. Current Employees: Our well experienced management team has over 30 years combined experience in the industry, oversees a total of 500-550 employees (67) McKenzie's Cleaning Custodian Employees of which 43 are full-time and 24 part-time. Six (6) of these employees make up our team of supervisors and managers.</p> <p>1.1. - 2. Current Employees: See 1.1. - 1 and Part-time: 37</p>	<p>Do not provide evaluation criteria, only required forms.</p>	<p>1. a) The Success of our Janitorial company depends on our well-rounded key personnel. Our key staff members are crucial because of their integrity, work experience and commitment to our company and its motto to serve. We have a clear chain in place to avoid chaos and miscommunication. This has been proven to be the most effective for us. (See PDF page 8 for chart and resumes.)</p> <p>1.1. - 1. Our cleaning service provides clean, safe, healthy working and living environment. With the vast experience in both cleaning services, training and management skills, it has grown into a professional janitorial service catering South Florida. Established in 2016, U-4 Global Enterprise is a full janitorial service company. Our business is located in the beautiful city of Tamarac, FL with over 3 years of janitorial experience. The success of our cleaning company depends on our key staff, dedicated employees, continuous training and certifications to enhance its technical skills, safety and management. This allows us the credibility to proudly give customer satisfaction. Deja Plante, President has over 7 years of experience in the janitorial industry and management. Our main focus is to provide top clients.</p> <p>1.1. - 2. We only perform as a Prime. Our company experience starts with our customer's needs, highly trained key staff, trained custodial employees and a company being equipped with the proper equipment to get any job done. Our experience on the projects are of similar nature, scope, duration, and within budget.</p> <p>Reference 1. Brooklyn Slitch Inc.</p> <p>a. Not Provided b. 19,200 sq ft c. 2 story d. 4 employees/1 Supervisor e. 150 - 250 f. 02/01/2017 - 03/31/2022 g. \$85,536.00 h. Facility is 24/7/52 week operation i. Facility requires background check j. Not Provided</p> <p>Reference 2. Atlantic Recovery Center</p> <p>a. Not Provided b. 25,110 sq ft c. 1 story d. custodial employees/1PH/ Manager/1 Supervisor e. 300 f. 01/04/2018 - 01/01/2022</p>
<p>1.2. Company Experience/Reference Points Value: 20</p> <p>Vendor should submit a minimum of at least three (3) janitorial contract references but no more than five (5) janitorial contract references that have been performed in the past five (5) years, including the following information described in paragraphs "a" through "j" below. Identify for each reference whether the work was performed as a Prime or Sub-Contractor. Refer to Vendor Reference Verification Form and submit as instructed. Only provide references to Broward County Board of County Commissioners contracts. For Broward County contracts, the County will review performance evaluations in its database for vendors with previous or current contracts with the County. The County considers references and performance evaluations in the evaluation of the Vendor's past performance. Describe prime Vendor's experience on projects of similar nature, scope, and duration, along with evidence of satisfactory completion, both on time and within budget. For each such project, provide the following information:</p> <ol style="list-style-type: none"> Name and location of facility Size of facility area cleaned (square feet) Number of stories (height of building) Total number of workers/supervisors assigned to facility Total number of facility users, i.e., employees, clients, customers, passengers, if Start date and date of contract Annual dollar value of contract Identify which of the above-mentioned contracts were/are operational 24 hours a day, 7 days a week, 52 weeks a year Identify which of the above-mentioned contracts required extensive employee background/security checks Identify any of the above contracts that adhered to green building maintenance standards. 	<p>1.2. Reference 1. Ion Compund Gym</p> <p>a. Not Provided b. 300 c. 1 d. 1 workers, 1 supervisor e. 300 f. 2017 - Present g. \$6,000 h. Not Provided i. and j. Each location listed above requires the following procedures: Green building maintenance standards, Extensive background checks</p> <p>Reference 2. The Corporate Body</p> <p>a. Not Provided b. 22,296 c. 30 d. 2 worker, 1 supervisor e. 1,500 square feet f. 2018 - Present g. 12,000 h. Not Provided i. and j. Each location listed above requires the following procedures: Green building maintenance standards, Extensive background checks</p>	<p>1.2. Reference 1. Miami Dade Transit</p> <p>a. 8601 NW 72nd Ave Miami, FL 33166 b. \$57,140 c. See PDF page 60 for table d. Full-time Employees: 169 e. See PDF page 60 for table f. 2013-2019 g. \$26,574,578.40 h. See PDF page 60 for table i. See PDF page 60 for table j. See PDF page 60 for table</p> <p>Reference 2. Briarcliff Manor Union Free School (3 contracts)</p> <p>a. 45 Ingham Road Briarcliff Manor, NY 10510 b. 160,000 each contract c. See PDF page 82 for table d. Full-time Employees 13 e. See PDF page 82 for table f. 2015-2016, 2016-2017 and 2017-2018 g. \$22,015.318, \$208,672 and \$303,347.30 h. NA i. NA j. See PDF page 82 for table k. See PDF page 82 for table</p>	<p>Reference 1. Broward County School District</p> <p>a. 657,140 b. 160,000 each contract c. See PDF page 60 for table d. Full-time Employees: 169 e. See PDF page 60 for table f. 2013-2019 g. \$26,574,578.40 h. See PDF page 60 for table i. See PDF page 60 for table j. See PDF page 60 for table</p> <p>Reference 2. Briarcliff Manor Union Free School (3 contracts)</p> <p>a. 45 Ingham Road Briarcliff Manor, NY 10510 b. 160,000 each contract c. See PDF page 82 for table d. Full-time Employees 13 e. See PDF page 82 for table f. 2015-2016, 2016-2017 and 2017-2018 g. \$22,015.318, \$208,672 and \$303,347.30 h. NA i. NA j. 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We have been working with Palm Beach County since last June, which coincided with the height of the COVID-19 pandemic. We currently clean 28 facilities as part of this contract. (See PDF page 427 for more information.)</p> <p>Reference 1. O&J Auto Dealership</p> <p>a. Royal Palm Beach b. 9,780 sq ft c. 1 story d. 2 workers/1 supervisor e. 300-500 facility users/clients f. 11/01/2018 - Current g. \$86,400.00 h. Not provided i. Requires a background check. j. Not Provided</p> <p>Reference 2. First Team Security Agency</p> <p>a. West Palm Beach b. 15,000 sq ft c. 2 story d. 5 employees/2 supervisor e. 400-600 facility users/clients f. 06/01/2019 g. \$57,720.00 h. This facility is a 24/7/365</p>	<p>1.2. All of the below mentioned projects are of similar nature, scope, budget and duration.</p> <p>Company's Experience/Reference as A Prime Contractor</p> <p>Reference 1. Federal Aviation Administration</p> <p>a. Not Provided b. Not Provided c. High rise facility -23 Floors d. Not Provided e. 150 - 250 f. 02/01/2017 - 03/31/2022 g. \$85,536.00 h. 24 hours. The FAA Facilities are 24 hours 7 days a week, 52 weeks a year i. All of the above contract requires extensive employee background security checks and adheres to green cleaning.</p> <p>Reference 2. United States Coast Guard</p> <p>a. Not Provided b. 25,110 sq ft c. 1 story d. custodial employees/1PH/ Manager/1 Supervisor e. 300 f. 01/04/2018 - 01/01/2022</p>	<p>1.2. All of the below mentioned projects are of similar nature, scope, budget and duration.</p> <p>Company's Experience/Reference as A Prime Contractor</p> <p>Reference 1. Federal Aviation Administration</p> <p>a. Not Provided b. Not Provided c. High rise facility -23 Floors d. Not Provided e. 150 - 250 f. 02/01/2017 - 03/31/2022 g. \$85,536.00 h. 24 hours. The FAA Facilities are 24 hours 7 days a week, 52 weeks a year i. 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<p>1.3 Experience of Key Personnel: Points Value 10</p> <p>Describe the experience of key personnel (including prime Vendor and their subcontractor(s) relevant to providing timely, high quality janitorial services in an environmentally friendly manner to multiple high-profile facilities. Refer to Section 10, Green Cleaning, in the Specifications and Requirements</p> <p>1. List key personnel of the proposed maintenance team, including supervisor(s), and primary project managers for each agreement of locations listed on the price sheets. Describe the key personnel's relevant experience and the role they will play for each agreement of locations, including the following information:</p> <ol style="list-style-type: none"> Project superintendent Site Supervisor Full time service crews <p>2. Provide a brief resume of employees who will furnish professional and technical support expertise for each agreement of locations listed on the price sheets. Include the following information:</p> <ol style="list-style-type: none"> Their functions in the company Their title and number of years of service with the company Their years of experience in the maintenance of comparably complex facilities and systems. <p>2. Location: Points Value: 5</p> <p>Refer to Location Certification Form and submit as instructed. The maximum points shall be assigned to each Locally Based Business and to each joint venture that is composed solely of Locally Based Businesses.</p>	<p>1.3 Key Personnel - We alter the number of our service crew based on the size of the facility in order to meet the requirements of the agreement. For each facility location we provide one Project Manager, Quality Control Manager, Assist Project Manager, and Supervisor.</p> <p>Walter Cooper is the President/Project Manager (PM) for 1 Lee Support Services. He is able to set effective priorities to achieve immediate/long term goals and meet operational deadlines. Walter is responsible for overseeing project success of the business and all aspects of the contract. He develops project plans, coordinates project, communicates any and all changes and progress, and completes projects on time and within a budget. He also leads all aspects of projects, including project documentation, client engagement and scheduling.</p> <p>Location certification form (See attached) See PDF page 124.</p>	<p>1.3 Key Personnel - We alter the number of our service crew based on the size of the facility in order to meet the requirements of the agreement. For each facility location we provide one Project Manager, Quality Control Manager, Assist Project Manager, and Supervisor.</p> <p>Walter Cooper is the President/Project Manager (PM) for 1 Lee Support Services. He is able to set effective priorities to achieve immediate/long term goals and meet operational deadlines. Walter is responsible for overseeing project success of the business and all aspects of the contract. 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