

# MCJ Professional Cleaning

RFP# BLD2121632P1 - Custodial  
Maintenance and Cleaning Services



# About Our Company...

- ▶ Based in Palm Beach and Broward County
- ▶ 18+ years of Cleaning experience
- ▶ Certified in SMWBE, CBE, SBE, DBE.
- ▶ Proper labor, supervision and training.
- ▶ Green cleaning systems
- ▶ Responsive to Emergencies
- ▶ Local company



# Environmentally Friendly

- ▶ MCJ is committed to using products with **environmentally friendly** ingredients and procedures which are designed to preserve human health and environmental quality
- ▶ Cleanall supplies our janitorial needs



# Scope of Services, Organization, Business Operation/Performance Standards

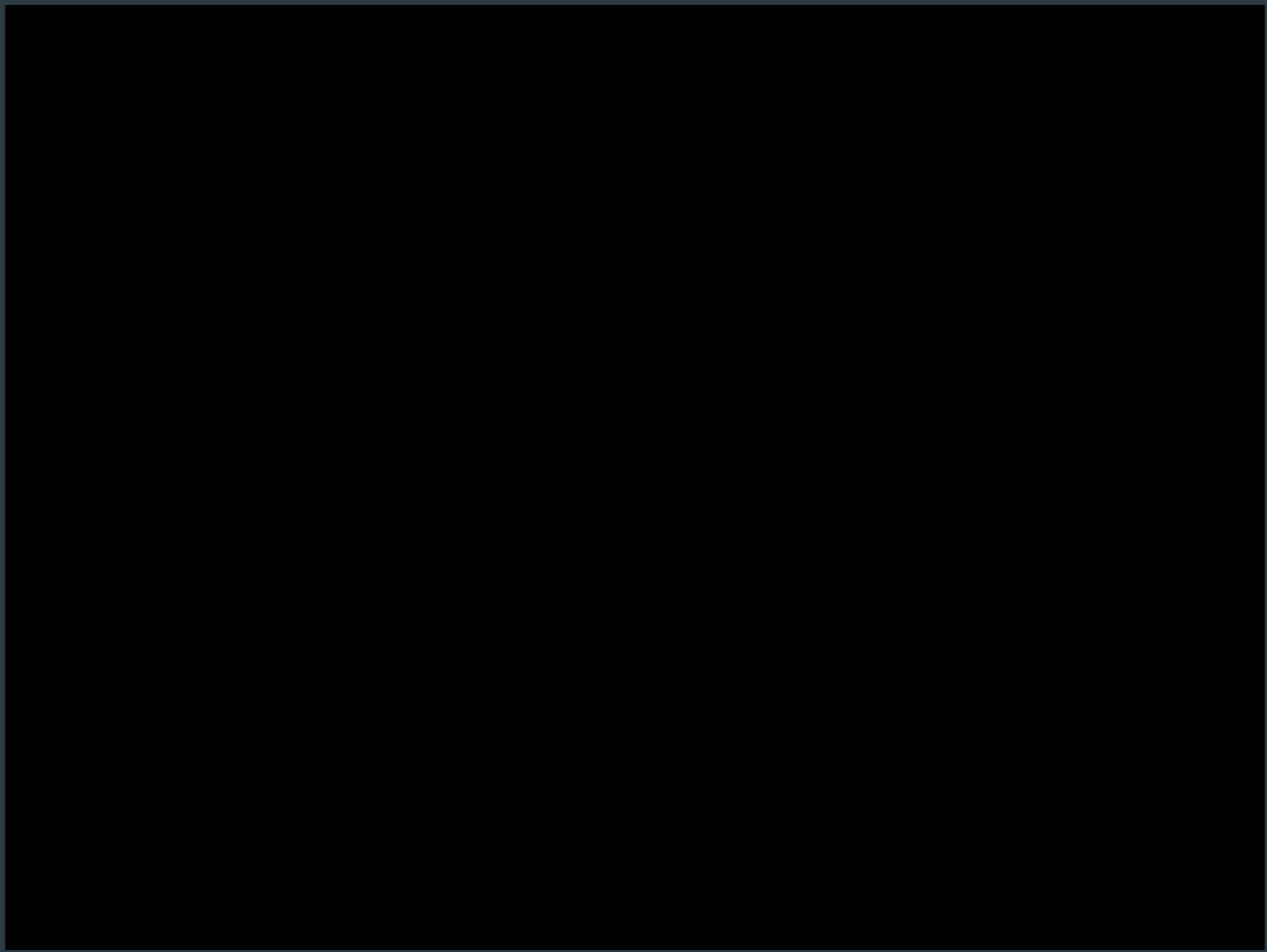
- ▶ MCJ provides supervisors with iPads/Smartphones.
- ▶ CleanTelligent is the most award-winning, comprehensive quality control and janitorial software solution on the market.
- ▶ CleanTelligent Performs detailed inspections
  - ▶ Monitor improves service
  - ▶ Automatically creates work orders
  - ▶ Identifies deficiencies
  - ▶ Notify clients when you are finished



# Our Training Program

- ▶ Proper MSDS Sheet Procedure taught
- ▶ Emphasis on avoiding accidents
- ▶ Mandatory safety equipment given
- ▶ Uniform and closed-toe shoes mandatory









# Keeping Quality Control

- ▶ Constantly improving quality and productivity
- ▶ Keeping detailed cleaning and project work schedules
- ▶ Comprehensive training programs
- ▶ High leveled product quality
- ▶ Using CleanTelligent reporting systems
- ▶ Monitor work in progress
- ▶ Verify that completed work meets project specifications

# Our Vehicles

- ▶ Each Van includes
  - ▶ One Low Profile Wand w/ 12” quad-jet head
  - ▶ Two 50 ft. sections of 2” vacuum hose
  - ▶ Two 37.5 ft. sections of 2.5” vacuum hose
  - ▶ Two 50 ft. of ¼ “ high pressure solution base
  - ▶ Two 37.5 ft. of ¼ “ high pressure solution base
  - ▶ One 50 ft. section of water hose with quick-connect fitting
  - ▶ Battery Box
  - ▶ Installation Kit
  - ▶ Operations and Service Manual





# Equipment and Storage

- ▶ All equipment will be stored at our headquarter warehouse in Deerfield Beach
- ▶ Here are just a few examples...



**Mytee® Speedster  
Deluxe™ Extractor**

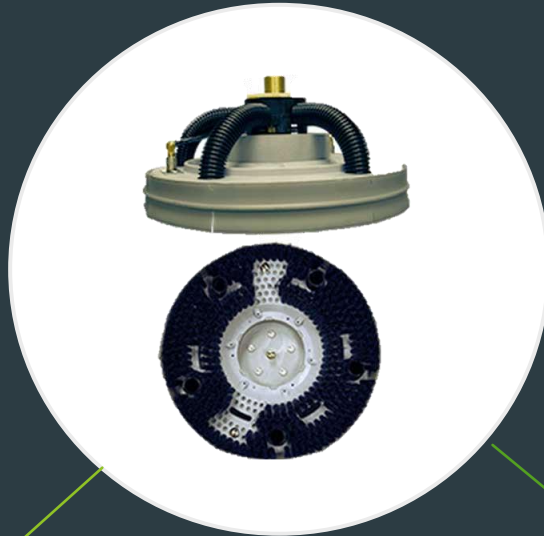


**Champ  
3-Gallon Spot  
Extractor**



**20\" Hybrid  
Scrubber**

# RX20 HE Rotary Carpet Extractor and Steam Cleaning





## **Viper AS5160**

Walk Behind 20" Floor  
Scrubber



## **Renown Wet & Dry Vacuum**

18 Gallon Tank, Shovel  
Nose Design



## **Minuteman E20**

Automatic Scrubber  
Cylindrical Traction  
Drive Model

# Professional Cordless Electrostatic Backpack Sprayer



# Frequently Asked Questions



Q. How frequently are quality control meetings held with the city?

Routine meetings will be held on a weekly basis for the first 90 days. Afterwards, MCJ will continue to conduct routine meetings every week.

Q. Who will be conducting these meetings?

Meetings will be conducted by the President of the Company and the Project Manager.

Q. Will the meetings be onsite or online?

Meetings will be held on-site.

# Frequently Asked Questions Cont.

Q. Who monitors tasks to assure they're done in scheduled time?

Supervisors, Assistant Project Manager, and Project Manager monitors the buildings to assure tasks are being correctly completed.

Q. How often are buildings inspected for quality control?

MCJ will perform inspections on a weekly basis.

Q. Are new hires required to go under the training program?

Yes, all cleaners and supervisors as well as any employees hired will be required to attend training programs. On site training will be given.



# Frequently Asked Questions Cont.

Q. How often will the Operation Manager oversee the buildings and their statuses?

Operation Manager will be on-site throughout the week at different facilities overseeing building Supervisor, cleaning and safety procedures.

Q. Will the schedule be different during the first three months of the contract? If so, what would it be?

No. After the initial 90 days MCJ's quality assurance program will continue to conform to the specifications to perform to meet and exceed those requirements.

# Frequently Asked Questions Cont.

Q. What areas of the building normally need immediate attention?

Our attention normally goes to detailed cleaning. Although it is important to clean what our eyes see, we pride ourselves in going beyond and cleaning the little things as well. Every corner and trash can is important to us, whether or not they're visible.

# Thank You!

Questions will be answered at this time