



M & M GLOBAL MULTI SERVICES INC.

**Presentation To The Evaluation Committee, June 2023,
Janitorial Service Broward County Facility**

PRESENTATION PREVIEW

History of M&M



Meet M&M Global: Your Janitorial Services Partner



Staffing and Standard Operating Procedures



Onsite Supervision and Management



Quality Control



Equipment for Janitorial Services



Partner with M&M Global for Exceptional Janitorial Services

M&M BRIEF HISTORY: STARTED IN BROWARD, SERVING BROWARD.



M&M Global is a woman owned cleaning service



Working with Broward county facilities for to further progress.



Started with a handful of employees cleaning the buildings alongside our employees



Over the years expanded partnership to where we are today.



A community of professionals that work where they live.

MEET M&M GLOBAL: YOUR JANITORIAL SERVICES PARTNER



M&M Global is a cleaning business with over 20 years of experience in providing janitorial services.



Our rigorous hiring process means we have staff that are committed to providing reliable and high-quality service to our clients.



Our team is well trained has the expertise and experience necessary to handle any cleaning job, big or small.



Partnering with M&M Global means you can trust us to keep your facilities clean and well-maintained.



We understand the importance of a clean and safe environment for your employees and visitors, and we strive to exceed your expectations in every way.

PAST EXPERIENCE

We Have The Expertise You Require To Balance: Cost Effectiveness. Quality. Customer Service

- **COMPARABLE PROJECT EXPERIENCE**
- Car Dealership
- Medical Buildings
- Professional Office Building
- Condominium Association

COMPARABLE EQUIPMENT EXPERIENCE
HEPPA Filter Vacuum
Wet/ Dry Vacuum
Walk-behind Auto Floor Scrubber
Side By Side 20 Inch
Carpet Extractors
Carpet Dryer
Buffing Machines
Pressure Washer

STAFFING AND STANDARD OPERATING PROCEDURE

Osaretin Eweka Owner / Project Manager

Handle day to day business operations, building customer relationship, applicant screening and background check preparation, create and manage employee schedules, solicit new business and client relationship.

Junior Ramirez, Assistant Project Manager

Plan and implement projects, manage budget, organizing and motivating project team. Assist with coordination and tracking of weekly meetings with business departments HR, payroll, accounting and operations.

Lory Smith, Quality Control

Manages onboarding, training, documents and reports findings and ensure all necessary corrections, inspections facilities, inspect equipment prior to startup, document and report deficiencies to management, trained and develop new techniques into high-performing teams, generate weekly and monthly reports, ensure quality performance for completed work and agreed standards.

Anthony Davis, Supervisor

Maintain proper equipment and supply inventory, perform routine inspection at assigned facilities, supervise and perform janitorial duties, resolve work order in a timely manner, complete and submit nightly and monthly reports of facilities, ensure all staff members follow company policy and procedures and training new and experience employees.

STAFFING AND STANDARD OPERATING PROCEDURE

At M&M Global Multi Services, we place a strong emphasis on staffing and standard operating procedures. We implement a rigorous hiring process for staff members, including background checks, and provide comprehensive training to ensure that employees are aware of and capable of following our company's SOPs.

Our SOPs include detailed checklists of cleaning tasks, and task schedules that our employees follow to ensure that all areas within the County facilities are being cleaned consistently and efficiently. We also establish communication protocols to ensure that our employees report any quality control issues immediately to supervisors, who can then make corrections quickly.

M&M Global Multi Services is dedicated to providing reliable and effective cleaning services that meet the specific needs of our clients. Our thorough staffing and SOP practices help ensure that we consistently provide high-quality services to our customers.



ONSITE SUPERVISION AND MANAGEMENT

- At M&M Global, we provide onsite supervision and management to ensure that our team is performing at their best. We have a dedicated supervisor who will be present at your facility to oversee the cleaning process and address any issues that arise. Our supervisor will also communicate with you regularly to keep you informed about the progress of the job.
 - We have a clear communication channel in place to ensure that any issues are addressed promptly. Our team is also trained to handle unexpected situations and adapt to changing circumstances to ensure that the job is completed on time and to your satisfaction.
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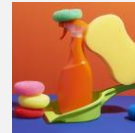
QUALITY CONTROL



At M&M Global, we are committed to quality control. We have a rigorous inspection process in place to ensure that our work meets your standards.



If any issues arise, we will work closely with you to find a solution that meets your needs.



Our quality control specialist will conduct regular inspections to identify any areas that need improvement and address them promptly.



We understand that every client has unique requirements, and we are dedicated to providing customized solutions that meet those requirements.

Staffing: Agreement 1—Government Center Complex

<u>Location</u>	<u>Positions</u>	<u># of Employees per Day</u>
Governmental Center	Supervisor Cleaner Project Worker Annual Cleaning Day Porter	2.00 20.00 2.00 40 hours per month 3.00
Annex Building	Supervisor Cleaner Project Worker Annual Cleaning Day Porter	1.00 6.00 2.00 12 hours per month (When Scheduled) 1.00
350 Garage Training Center	Supervisor Cleaner Project Worker Annual Cleaning Day Porter	1.00 1.00 2.00 12 hours per year (When Scheduled) 5.00
ERP & Print Shop Building	Supervisor Cleaner Project Worker Annual Cleaning Day Porter	1.00 1.00 2.00 24 hours per year (When Scheduled) 1.50

Staffing: Agreement 2—Main Library

Location	Positions	# of Employees per Day	Subcontractor Employees
Main Library	Supervisor Cleaner Project Worker Annual Cleaning Day Porter	2.00 20.00 2.00 40 hours per month 1.5	None None None None None



Governmental Center Annex

115 S. Andrews Avenue, Room A680 • Fort Lauderdale, Florida 33301 • 954-357-6400 • FAX 954-357-5674 • TTY 954-357-5664

Office of Economic and
Small Business Development

This Certificate is Awarded to:
M & M GLOBAL MULTI SERVICES, INC.

As set forth in the Broward County Business
Opportunity Act of 2012, the certification requirements
have been met for:

**County Business Enterprise (CBE)
Small Business Enterprise (SBE)
Anniversary Date: December 17th**

**Sandy-Michael
McDonald**

Digitally signed by Sandy-
Michael McDonald
Date: 2020.12.21
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Authorized Representative

The Office of Economic and Small Business Development must be notified within 30 days of any material changes in the business which may affect ownership and control.
Failure to do so may result in the revocation of this certificate and/or imposition of other sanctions.

A Service of the Broward County Board of County Commissioners
www.broward.org/smallbusiness



PARTNER WITH M&M GLOBAL FOR EXCEPTIONAL JANITORIAL SERVICES

- Partnering with M&M Global means you can trust us to provide exceptional janitorial services for your county facilities. Our team has the expertise and experience necessary to handle any cleaning job, big or small. We are committed to providing reliable and high-quality service that exceeds your expectations.
 - Contact us today to learn more about how we can help keep your facilities clean and well-maintained. We look forward to working with you!
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QUESTIONS?
